1	EDMUND G. BROWN JR.						
2	Attorney General of the State of California FRANCES T. GRUNDER Senior Assistant Attorney General CATHERINE Z.YSRAEL						
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4	Supervising Deputy Attorney General HOWARD WAYNE, [State Bar No. 54773]						
5	Deputy Attorney General California Department of Justice 110 West A Street, Suite 1100 San Diego, California 92101 P.O. Box 85266 San Diego, California 92186-5266 Telephone: (619) 525-4244 Facsimile: (619) 645-2012						
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9	Attorneys for Plaintiff						
10	People of the State of California						
11	SUPERIOR COURT OF THE STATE OF CALIFORNIA						
12	COUNTY OF SAN DIEGO						
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14	THE PEOPLE OF THE STATE OF CALIFORNIA,	Case No.:					
15	Plaintiff,	COMPLAINT FOR CIVIL					
16	v.	PENALTIES, INJUNCTION, OTHER EQUITABLE					
17	MARIA JONES;	REMEDIES AND COSTS					
18	JAMES JONES; VERIFIED ANSWER CORPORATE FILINGS DIVISION; and REQUIRED						
19	DOES 1-20 inclusive,	(Code Civ. Proc., § 446, subd. (a))					
20	Defendants.						
21							
22							
23	The PEOPLE OF THE STATE OF CALIFORNIA, by and through Edmund G. Brown Jr.,						
24	Attorney General of the State of California, allege the following on information and belief.						
25	DEFENDANTS						
26	1. Defendant MARIA JONES is an individual who is the Chief Financial Officer,						
27	Secretary, and a Director of Corporate Filings Division. As such, she has controlled, managed						
28							
	COMPLAINT FOR CIVIL PENALTIES, INJUNCTION, OTHER EQUITABLE REMEDIES AND COSTS						
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and operated the business and, at the time of the violations alleged, was a resident of California. She has also operated and done business under the unregistered fictitious name of "Corporate Compliance Filings."

- 2. Defendant JAMES JONES is an individual who is the Chief Executive Officer, Director, and Agent for Service of Process of Corporate Filings Division. As such he has controlled, managed and operated the business and, at the time of the violations alleged, was a resident of California.
- 3. Defendant CORPORATE FILINGS DIVISION is a suspended California corporation that does business in, among other places, the County of San Diego, State of California.
- 4. Plaintiff is not aware of the true names and capacities of the Defendants sued as DOES 1 through 20, inclusive, and therefore sues these Defendants by fictitious names. Each of the fictitiously named Defendants is responsible in some manner for the violations of law alleged. Plaintiff will amend this Complaint to add the true names of the fictitiously named Defendants once they are discovered. Whenever reference is made in this Complaint to Defendants, the reference shall include DOES 1 through 20, inclusive.
- 5. At all times mentioned herein, each of the Defendants acted as the principal, agent or representative of each of the other Defendants, and in doing the acts herein alleged, each Defendant was acting within the course and scope of the agency relationship with each of the other Defendants, and with the permission and ratification of each of the other Defendants.
- 6. At all times mentioned herein, each of the Defendants knew or realized that the other Defendants were engaging in or planned to engage in the violations of law alleged in this Complaint. Knowing or realizing that other Defendants were engaging in such unlawful conduct, each of the Defendants nevertheless facilitated the commission of those unlawful acts. Each of the Defendants intended to and did encourage, facilitate or assist in the commission of the unlawful acts alleged in this Complaint, and thereby aided and abetted the other Defendants in the unlawful conduct.

- F. A representation that "to ensure prompt processing and compliance," the form should be returned with payment to the Defendants.
- G. Citations to provisions of the California Corporations Code; and
- H. A form number.

(A sample of this solicitation and the envelope in which it was mailed is attached to this Complaint as Exhibit 1, and is incorporated by reference as though set forth in full.)

- 11. On the second page of the form, Defendants further imply that the form is official and originates with a governmental entity by setting out instructions that parallel the instructions on the Secretary of State's "Statement of Information" form. Defendants further assert that payment is required for "proper processing and fulfillment of the Annual Minutes for your corporation." (Exhibit 1.)
- 12. Only at the bottom of the first page of some of their solicitations, located below references to the Corporations Code, in a font that is the smallest printing on the page, is a disclaimer that "This product or service has not been approved or endorsed by any government agency and this office [sic] is not being made by an agency of the government." This is followed, in similarly small font, by the disclaimer "This is a solicitation for the order of services, and not a bill, invoice or statement of account due. You are under no obligation to make any payments on account of this office [sic] unless you accept this offer. . . . " (Exhibit 1.) These disclaimers fail to comply with the disclosure requirements of Business and Professions Code section 17533.6, subdivision (a)(2)(A) and Civil Code section 1716.
- 13. The envelopes in which Defendants mail their solicitations do not set out in capital letters in conspicuous and legible type the notice "THIS IS NOT A GOVERNMENT DOCUMENT," as required by Business and Professions Code section 17533.6, subdivision (a)(2)(B). Instead, the envelope states: "BUSINESS MAIL IMPORTANT NOTICE ENCLOSED." (Exhibit 1.)
- 14. To further mislead recipients into believing the solicitation is a form from the state government Defendants utilize a return address of a location in Sacramento. (Exhibit 1.) In

fact, the individual defendants reside in Southern California and the return address appears to be a mail drop.

- 15. Defendants represent that in exchange for payment they will prepare corporate minutes. In fact, the information sought on Defendants' forms is not adequate to prepare minutes. (Exhibit 1.) Instead, Defendants provide fictitious generic minutes that reflect meetings that never took place, at dates and places unrelated to any actual meeting, and set forth actions that were not taken.
- 16. Defendants replicate the conduct set out in paragraphs 10 through 15, inclusive, under the unregistered fictitious name "Corporate Compliance Filings." Their conduct under that name differs only in that (a) the official-looking seal uses the name "CORPORATE COMPLIANCE FILINGS"; (b) Defendants use a different mail box as their business address in Sacramento; and (c) Defendants' envelopes set out in microscopic print, below a banner statement "IMPORTANT BUSINESS MAILING OPEN IMMEDIATELY," the statement "This is not a government agency." This statement does not comply with the requirement of Business and Professions Code section 17533.6, subdivision (a)(2)(B) that Defendants set out in capital letters in conspicuous type "THIS IS NOT A GOVERNMENT DOCUMENT." (A sample of this solicitation and envelope in which it was mailed is attached to this Complaint as Exhibit 2, and is incorporated by reference as though set forth in full.)

FIRST CAUSE OF ACTION

VIOLATION OF CALIFORNIA BUSINESS AND PROFESSIONS CODE SECTION 17533.6

- 17. Paragraphs 1 through 16 of this Complaint are incorporated herein as though set forth in full.
- 18. Beginning at an exact time unknown to Plaintiff, but within three years preceding the filing of this Complaint, Defendants engaged in and continue to engage in violations of Business and Professions Code section 17533.6 in that, even though they are not a governmental agency, they have sent the mailings described above that solicit payments and

1	utilize a term or symbol that reasonably could be construed as implying a governmental			
2	connection without complying with the provisions of section 17533.6:			
3		A.	The forms contain an official-looking seal;	
4		B.	The forms use the phrase "Notice Date";	
5		C.	The forms use a "Reply No Later Than" date;	
6		D.	The forms denominate the payment required as an "ANNUAL FEE";	
7		E.	The forms represent that the "FEE" should be submitted for	
8			processing and fulfillment of the Annual Minutes of the recipient	
9			corporation;	
10		F.	The forms represent that payment should be made to "ensure prompt	
11			processing and compliance";	
12		G.	The forms do not bear on their face, in conspicuous type, in contrast by	
13			typography, layout or color with other printing on its face, the notice:	
14			"THIS PRODUCT OR SERVICE HAS NOT BEEN APPROVED OR	
15			ENDORSED BY ANY GOVERNMENT AGENCY, AND THIS OFFER	
16			IS NOT BEING MADE BY AN AGENCY OF THE GOVERNMENT,"	
17			as required by section 17533.6, subdivision (a)(2)(A).	
18		H.	The envelopes in which the forms are mailed do not set out in capital	
19			letters in conspicuous and legible type the notice "THIS IS NOT A	
20			GOVERNMENT DOCUMENT," as required by Business and	
21			Professions Code section 17533.6, subdivision (a)(2)(B).	
22		SECOND CAUSE OF ACTION		
23	VIOLATION OF CIVIL CODE SECTION 1716			
24	19.	Para	agraphs 1 through 16 of this Complaint are incorporated herein as though se	
25	forth in full.			
26	20.	Beg	inning at an exact time unknown to Plaintiff, but within three years	
27	preceding the filing of this Complaint, Defendants solicited the payment of money from another			
28	by means of a written statement or invoice or writing that reasonably could be considered a bill,			

1	invoice or statement of account due, but was in fact a solicitation for an order, without complying		
2	with the provisions of Civil Code section 1716, subdivisions (b) through (f), inclusive.		
3	THIRD CAUSE OF ACTION		
4	UNTRUE OR MISLEADING REPRESENTATIONS IN		
5	VIOLATION OF BUSINESS AND PROFESSIONS CODE		
6	SECTION 17500		
7	21. Paragraphs 1 through 16 of this Complaint are incorporated herein as though so		
8	forth in full.		
9	22. Beginning at an exact time unknown to Plaintiff, but within three years		
10	preceding the filing of this Complaint, Defendants, with the intent to induce members of the		
11	public to purchase their services, made or caused to be made untrue or misleading representations		
12	before the public in California, in violation of Business and Professions Code section 17500.		
13	Such misrepresentations include, but are not limited to, the following:		
14	A. Representing, directly or indirectly, that payment to Defendants is		
15	mandatory for corporations to retain their corporate status.		
16	B. Representing, directly or indirectly, that Defendants' solicitations are		
17	from a governmental entity.		
18	C. Representing, directly or indirectly, that the minutes Defendants promise		
19	to prepare will bring a corporation into compliance with law and prevent		
20	either the piercing of the corporate veil or the loss of the protection		
21	against individual liability.		
22	FOURTH CAUSE OF ACTION		
23	VIOLATION OF CALIFORNIA BUSINESS		
24	AND PROFESSIONS CODE SECTION 17200		
25	23. Paragraphs 1 through 22 of this Complaint are incorporated herein as though set		
26	forth in full.		
27	24. Beginning at an exact time unknown to Plaintiff, but within four years		
28	preceding the filing of this Complaint, Defendants have engaged in and continue to engage in the		
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- (2) using an official-looking seal;
- (3) using an official-sounding name such as, but not limited to "Annual Minutes Disclosure Statement," "Corporate Filings Division," "California Filings Division," "Corporate Compliance Filings," or "Minutes Division";
- (4) implying that payment is mandatory, such as, but not limited to, using a "notice date" or "reply no later than" date by which payment is due, or describing the payment as a "Fee";
- (5) implying that the recipient of a solicitation is required to fill out a form in order to retain corporate status or to remain in compliance with the law such as, but not limited to, stating that the recipient must return the form and payment for "processing and fulfillment of the Annual Minutes for your corporation" or "to ensure prompt processing and compliance."
- C. Making any written solicitation for the purchase of or payment for any product or service that could reasonably be construed as implying a governmental connection without including on the front side of any such paper, in conspicuous and legible type of not less than 12-point type and twice the point-type of the next largest printing on the page, in boldface capital letters, in contrast by typography, layout or color with other printing on its face, the notice "THIS PRODUCT OR SERVICE HAS NOT BEEN APPROVED OR ENDORSED BY ANY GOVERNMENT AGENCY, AND THIS OFFER IS NOT BEING MADE BY AN AGENCY OF THE GOVERNMENT." This notice shall be displayed conspicuously apart from other print on the page, and shall not be preceded, followed, or surrounded by words, symbols or other matter, including matter that introduces, modifies, qualifies or explains the required text, such as, but not limited to, "legal notice required by law."

- D. Representing that Defendants' product or service will serve to meet the statutory requirement for the maintenance of corporate minutes or will, in any way, protect or tend to protect individuals from liability that may arise from failing to maintain such minutes, unless the minutes are accurate and actually will protect the individuals from liability that may arise from failing to maintain corporate minutes.
- E. Soliciting payment of money by means of any writing that reasonably could be considered a bill, invoice or statement of account due, which is in fact a solicitation for an order, without complying with the requirements of Civil Code section 1716, subdivisions (b) through (f), including the requirement that the statutory notice or disclaimer be displayed in conspicuous boldface capital letters and shall be at least as large, bold and conspicuous as any other print on the face of the solicitation and in no smaller than 30-point type.
- 4. For an order, under the authority of Business and Professions Code section 17206, that Defendants, jointly and severally, be assessed a civil penalty of \$2,500 for each violation of Business and Professions Code section 17200 as proven at trial, but in an amount not less than \$250,000.
- 5. For an order, under the authority of Business and Professions Code section 17536, that Defendants, jointly and severally, be assessed a civil penalty of \$2,500 for each violation of Business and Professions Code section 17500 as proven at trial, but in an amount not less than \$250,000.
- 6. For an order, under the authority of Civil Code section 1716, subdivision (h), that Defendants, jointly and severally, be assessed a civil penalty of \$10,000 for each violation of Civil Code section 1716 as proven at trial, but in an amount not less than \$500,000.
- 7. That Plaintiff have such other and further relief as the nature of the case may require and the Court deems proper, including an order that Defendants make full restitution of all money or other property that they may have acquired by their violations of Business and

1	Professions Code sections 17200, et seq., and 17500, et seq., as proven at trial, but in an amount					
2	not less than \$250,000.					
3	8. That	Plaintiff recover its costs.				
4	Dated:	Respectfully Submitted,				
5		EDMUND G. BROWN JR. Attorney General of California				
6		Attorney General of California FRANCIS T. GRUNDER Senior Assistant Attorney General				
7		CATHERINE Z. YSRAEL Supervising Deputy Attorney General				
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9						
10		HOWARD WAYNE				
11		Deputy Attorney General				
12		Attorneys for Plaintiff People of the State of California				
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