California Department of Justice
CURES Information Exchange Web Service
Overview

September 2019
The purpose of this document is to provide an overview of the CURES Information Exchange Web Service. Outlined below is a brief explanation of the technology, as well as the use cases, associated with this web service.

The CURES Program will provide systems integration with the Health Information Technology (HIT) community through RESTful web services. For the initial phase, the following web services will be available to serve the following functions:

- Searches for a patient for a given timeframe
- Retrieves a patient controlled substance history
- CURES and a HIT system’s user account status
- View notification, confirming the health care practitioner or pharmacist who initiated the query, or on whose behalf the HIT system initiated the query, viewed the responsive data, if any

Information will be exchanged using NCPDP SCRIPT XML REST-based format. Searches can be executed for a period using partial or exact match modes.
Search Patient and Generate Report

The CURES web service will support two patient search use cases:

- Query Use Case 1 – Single Request/Response
  - Use Case 1 follows the NCPDP standard where every search patient request returns either no match or a single match. The result will be either an error message stating there is no match, or will return all of the prescription history associated to the matched entity.

Figure 1 – Single Request/Response
Query Use Case 2 – Multiple Matches (Picklist)

- Use Case 2 supports multiple matches, via a pick-list. In this use case, a patient search returns multiple entities using a NCPDP-like message structure. The requesting entity would then send one or multiple single requests to retrieve the prescription history associated to the matched entity.

- For those HIT systems that cannot support this functionality, a response message redirecting the health care practitioner/pharmacist to the CURES web application is returned.

Figure 2 – Multiple Request/Response

Multiple Request/Response (Picklist) Flow

- **Prescriber/Dispenser**
  - Log in to HIT
  - Receives informational message
  - Receives informational message
  - Receives informational message
  - Receives informational message

- **MOU Entity**
  - Pass P/D attributes, search criteria, and security wrapper
  - Receives informational message
  - Receives informational message
  - Receives informational message
  - Receives informational message

- **DOJ**
  - Authenticate MOU
  - Valid MOU?
  - No
  - Reject request
  - Receives informational message
  - Receives informational message
  - Receives informational message
  - Receives informational message

- **CURES**
  -Validate user credential
  - Reject request
  - Valid user?
  - No
  - Reject request
  - Valid role?
  - No
  - Reject request
  - Valid search criteria
  - Proceed to Single Request/Response flow
  - Receives informational message
  - Receives informational message
  - Receives informational message
  - Receives informational message

Account Status Check

In addition to the query use cases, the CURES web services will provide web services to query for account status. The first allows the HIT systems to query for the CURES user account status. The second allows the HIT systems to query for their own account status. These services allow the HIT systems to troubleshoot and alter process flows based on account status.

Audit Patient Activity Report

HIT systems are required to submit a view notification, in accordance with the requirements of the MOU executed and in effect between an entity operating a HIT system and the California Department of Justice, confirming that the authorized health care practitioner or pharmacist who initiated the query, or on whose behalf the HIT system initiated the query, viewed the responsive data, if any, transmitted through the CURES Information Exchange Web Service.

Figure 3 – Audit Patient Activity Report
Security

The CURES web service has three layers of security. Each layer is built on top of the previous to ensure the secure exchange of information. Each REST endpoint is stateless, resulting in every request going through all three layers.

Figure 4 – Security Layers

Network Security
IP whitelisting will ensure only enrolled HIT systems can communicate with the CURES web service.

Communication Security
Communication between the CURES web service and the HIT systems will be over the Internet. As a result, Transport Layer Security (TLS) is required to ensure secure communication between CURES web services and HIT.

Access Security
After entering into an MOU with the Department of Justice, HIT systems will be provisioned with a CURES web service account. Every RESTful web services request should be accompanied with the credentials and will be validated to ensure the account is valid and in good standing.