

Chapter 3 On-Line Resources

Alzheimer's Association

www.alz.org

Nonprofit organization provides support, education, training and resources for families and caregivers affected by Alzheimer's and related disorders.

AARP

www.aarp.org

Nationwide advocacy organization for people aged 50 and older. Information and educational resources on an extensive range of subjects, ranging from long-term health care to consumer fraud.

Better Business Bureau

www.bbb.org

Provides reports on business and charities, helps resolve consumer complaints, and provides consumer counseling.

California Adult Protective Services

www.dss.cahwnet.gov/cdssweb

State mandated program charged with investigating situations involving elder and dependent adults who are reported to be in danger due to abuse, neglect, exploitation, or hazardous or unsafe living conditions.

California Advocates for Nursing Home Reform

www.canhr.org

Information and advocacy for nursing home residents and their families, including detailed facility profiles at **www.nursinghomeguide.org**.

California Department of Aging

www.aging.state.ca.us

Administers a broad base of home and community based services throughout California working with Area Agencies on Aging that serve seniors and people with disabilities. Also works with public and nonprofit agencies throughout the state.

California Department of Justice, Bureau of Medi-Cal Fraud and Elder Abuse

www.ag.ca.gov/bmfea/

Provides information on a wide variety of elder topics, links to numerous other relevant sites, and contains contact and reporting information.

California Department of Justice, Crime and Violence Prevention Center

www.safestate.org

Provides community outreach information and technical assistance in the development of prevention programs which address such issues as elder abuse, domestic violence, child abuse and drug abuse.

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Eldercare Locator

www.elder.org

Nationwide information and resource center for seniors and caregivers.

Long-Term Care Ombuds

www.aging.state.ca.us/html/programs/ombudsman.htm

Trained individuals who advocate for the protection and rights of all residents of 24-hour long-term care facilities. The primary responsibility of the Ombudsman program is to investigate and resolve complaints made by, or on behalf of, individual residents.

National Committee for the Prevention of Elder Abuse

www.preventelderabuse.org

Association of researchers, medical practitioners and advocates dedicated to the safety and security of the elderly. Serves as the nation's clearinghouse on information and materials on elder abuse and neglect.

National Family Caregivers' Association

www.nfcacares.org

Grassroots organization dedicated to improving life for family caregivers, or those caring for loved ones with a chronic illness or disability.



National Hispanic Council on Aging

www.nhcoa.org

Provides information on issues critical to Latino seniors, including those pertaining to health, income, education, employment and housing.

National Institute on Aging

www.nia.nih.gov

Information and consumer information on health and research advances in aging issues.

National Senior Citizens' Law Center

www.nslc.org

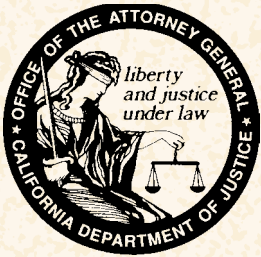
Provides information for elder and dependent adults on such issues as Medicare, Medi-Cal, SSI and pensions.

Nursing Home Compare

www.medicare.gov

Site designed to help individuals choose a nursing home, includes comprehensive inspection results for all nursing homes.

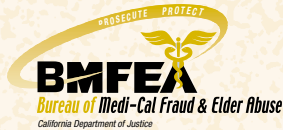




State of California
Department of Justice

Bureau of Medi-Cal
Fraud and Elder Abuse

1425 River Park Drive
Suite 300
Sacramento, CA 95815



Nationally recognized as being innovative and cutting edge in its law enforcement approaches, the Department of Justice's Bureau of Medi-Cal Fraud and Elder Abuse both protects the state's \$27 billion Medi-Cal program from fraud and abuse, and investigates and prosecutes elder abuse, neglect and poor quality of care occurring in long-term care facilities.

The Bureau meets a vital need by safeguarding our elderly and by protecting the health care system that serves the less fortunate members of our population. Californians should rest assured they have a committed ally and protector in the Bureau of Medi-Cal Fraud and Elder Abuse.

If you suspect Medi-Cal fraud or elder abuse, call the Bureau's toll-free hotline at **(800) 722-0432**. For more specific information about the Bureau, log onto our web site at: **www.ag.ca.gov/bmfea/**



The Department of Justice's Crime and Violence Prevention Center promotes effective policies and strategies for law enforcement and communities to help reduce crime and violence. The Crime and Violence Prevention Center provides community outreach and technical assistance and is a leader in the development of prevention programs addressing such issues as elder abuse, domestic violence, hate crimes, child abuse and drug abuse. For information about our publications and training materials, contact us at (916) 324-7863 or log onto our web site at: **www.safestate.org**



AARP is a nonprofit membership organization dedicated to addressing the needs and interests of persons aged 50 and older. Through information and education, advocacy and service, we seek to enhance the quality of life for all by promoting independence, dignity and purpose. For more information about AARP, visit our web site at: **www.aarp.org**