

DHCS Quality Scores Comparison



	Licensed Beds	Patient Safety ²	Evidence Based Care ³	Readmission Rate ⁴	Mortality Rate ⁵	Highly Satisfied ⁶	Recommend to Others ⁷	% hospitals 1+ scores above nat'l
Desired Direction		↓	↑	↓	↓	↑	↑	
CA State Average		n/a	98.1%	19.9%	12.0%	68.0%	70.0%	
Nat'l Average		0.62	98.3%	19.9%	12.3%	71.0%	71.0%	
DCHS Hospitals								100%
O'Connor	358	0.82	98.8%	19.7%	14.1%	67.0%	72.0%	
St Francis	384	0.82	95.4%	19.4%	9.8%	69.0%	66.0%	
St Louise	93	0.68	n/a	19.2%	11.7%	62.0%	66.0%	
St Vincent	366	0.65	98.9%	19.4%	8.0%	69.0%	73.0%	
Seton	357	0.82	95.5%	21.4%	12.8%	65.0%	72.0%	
Seton Coastside	121	1.00	95.5%	21.4%	12.8%	65.0%	72.0%	
Prime California Hospitals								93%
Alvarado	306	0.86	96.0%	18.5%	11.7%	61.0%	62.0%	
Desert Valley	148	0.42	99.4%	20.2%	9.1%	63.0%	64.0%	
Encino (psych)	148	0.90	n/a	21.3%	10.5%	58.0%	61.0%	
Garden Grove	167	0.57	n/a	19.0%	10.4%	61.0%	62.0%	
La Palma	141	0.64	99.7%	20.0%	11.1%	53.0%	63.0%	
Montclair	102	n/a	n/a	20.9%	11.3%	66.0%	67.0%	
Paradise Valley	291	0.59	99.5%	20.8%	8.9%	65.0%	61.0%	
Shasta	246	0.44	99.4%	19.9%	11.2%	66.0%	72.0%	
Sherman Oaks	153	0.69	98.9%	21.2%	10.7%	54.0%	45.0%	
West Anaheim	219	0.44	n/a	n/a	n/a	n/a	n/a	
Glendora	128	n/a	n/a	n/a	n/a	n/a	n/a	
Centinela	369	0.38	99.8%	23.1%	7.8%	60.0%	59.0%	
Chino Valley	126	0.47	98.5%	21.3%	11.0%	69.0%	68.0%	
Huntington Beach	131	0.59	n/a	20.8%	9.7%	49.0%	53.0%	
San Dimas	101	0.63	97.7%	20.4%	12.3%	65.0%	66.0%	
Strategic Global Management								43%
Victor Valley (KPC 2012)	101	0.68	n/a	21.1%	13.3%	56.0%	54.0%	
Hemet Valley	417	0.50	90.8%	20.0%	14.3%	42.0%	41.0%	
Menifee Valley	84	0.62	93.1%	20.9%	13.4%	59.0%	60.0%	
Western - Santa Ana	282	1.16	94.0%	19.9%	13.7%	68.0%	65.0%	
Western - Anaheim	188	0.96	n/a	17.9%	14.4%	68.0%	64.0%	
Coastal	178	0.70	97.4%	19.2%	11.4%	68.0%	64.0%	
Chapman	114	0.97	n/a	21.0%	11.9%	61.0%	66.0%	
Prospect Holdings California								75%
SoCal - Culver City (Brotman)	420	0.64	n/a	n/a	10.6%	n/a	n/a	
SoCal - Hollywood	159	0.94	97.8%	18.6%	9.5%	51.0%	49.0%	
SoCal - Van Nuys	159	0.93	n/a	n/a	n/a	n/a	n/a	
LA Comm - LA	180	0.75	92.4%	21.7%	9.3%	44.0%	42.0%	
Time Period		various	Q4/12-Q3/13	Q3/09-Q2/12	Q3/09-Q2/12	Q4/12-Q3/13	Q4/12-Q3/13	
Color Scale ¹		0	2	4	6	8	10	
		least favorable		midpoint			most favorable	

Source data: 2014 Kaufman, Hall & Assoc, Commonwealth Fund "WhyNotTheBest.org", California Department Public Health

Footnotes:

- 1 **BOLD** = favorable to nat'l avg. Color scale indicates comparison between hospitals not comparison to national averages
- 2 Patient Safety Indicator ratio for common patient safety problems
- 3 Weighted average of "Core Measure" (recommended treatment) scores for heart attack, heart failure, pneumonia, surgical care improvement
- 4 Average Medicare 30 day readmission rates for heart attack, heart failure, pneumonia, surgical care improvement patients
- 5 Average Medicare 30 day mortality rates for heart attack, heart failure, pneumonia, surgical care improvement patients
- 6 Percent of patients highly satisfied with the hospital
- 7 Percent of patients willing to recommend the hospital to family and friends

n/a = number of cases is too small to indicate reliable performance or not available