



# City of Glendora | Police Department

150 S. Glendora Ave., Glendora, CA 91741-3416  
(626) 914-8250 | GlendoraPD.org

June 1, 2022

## **RE: AB1747 "Out of Compliance" Issue**

To the CLETS Advisory Committee,

On May 20, 2022, I received an email from AB1747@doj.ca.gov stating that our agency, Glendora Police Department, "is not yet fully compliant in submitting purpose codes on all applicable transmissions from your CLETS connection." They also requested that we send a designee to appear before a CLETS Advisory Committee on June 30, 2022, or a letter by June 3, 2022, to explain why we are not compliant with AB1747 as outlined in the Information Bulletin 20-03-CJIS.

This was the first time we were informed that we were not in compliance. After testing with JDIC, the Los Angeles County connection, and through our CAD/RMS Vendor, Spillman (Motorola Solutions), the same group at AB1747 had informed us that we were in compliance in July of 2021.

On May 23, 2022, Records Supervisor Kandi Tidwell reached out to the AB1747 email group requesting a list of all transactions that were not in compliance. The list contained transactions from three types of inquiries, QAB-Query Article Bicycle (BIKE), EVM-Enter Restraining Order Violation Messages, and LCA-Supervised Release File Contact Messages, that were missing the purpose codes. All other transactions were compliant.

We checked our CAD/RMS query screens and found these three inquiry types are indeed missing the purpose codes. Spillman Administrator Lt. Shelly Gold emailed the CAD/RMS vendor on May 26, 2022, advising them of the error that needs to be fixed. An incident number, INC000006119871, was generated by Motorola Solutions on May 26, 2022.

Here is our formal implementation plan: Effective immediately, our staff will use the Los Angeles County system, JDIC, for Bike Queries, SRF Contact Messages and ROS Violation Notices, where we are able to use the Purpose Code. Additionally, we have notified our CAD/RMS vendor of the error that needs to be resolved and are working with them to implement the changes.

If any additional information is needed, I may be contacted at (626) 914-8262.

Sincerely,

A handwritten signature in blue ink, appearing to read "MEgan", is placed above the name Matt Egan.

Matt Egan  
Chief of Police

# LOS ANGELES UNIFIED SCHOOL DISTRICT

## LOS ANGELES SCHOOL POLICE DEPARTMENT

### Office of the Chief

125 North Beaudry Avenue, Los Angeles, California 90012

Telephone: (213) 202-4508 – Fax: (213) 202-8676



MEGAN K. REILLY  
INTERIM SUPERINTENDENT OF  
SCHOOLS



LESLIE RAMIREZ  
CHIEF OF POLICE

August 25, 2021

Department of Justice  
P.O. Box 903417  
Sacramento, CA 94203-4170

### **RE: AB 1747 Implementation Status**

To All Concerned,

In an attempt to comply with AB 1747 mandates, the Los Angeles School Police Department (LASPD) has contacted the current LASPD civilian vendor that services our current Computer Aided Dispatch (CAD). LASPD has been told that due to the age of the LASPD CAD system, an upgrade is not possible to comply with AB 1747.

The LASPD is currently in the process of signing a new vendor contract for a new CAD system. It is anticipated that the new CAD system will be fully functional in approximately August of 2022. When the new CAD system is fully functional, LASPD will be in compliance with AB 1747.

For any questions or concerns, please contact Lieutenant Steve Mayoral at (213) 393-4363 or at [smayoral@laspd.com](mailto:smayoral@laspd.com).

Respectfully,

LESLIE RAMIREZ  
Chief of Police

June 3, 2022

Mr. Joe Dominic, Chief  
California Department of Justice  
Justice Information Services Division  
4949 Broadway  
Sacramento, CA 95821

Dear Chief Dominic:

I received your letter dated May 19, 2022 regarding the compliance status of our agency with Assembly Bill (AB) 1747 purpose code requirements. Thereafter, our Department initiated an inspection of our compliance, and discovered that two transactions with a message type of 3 were missing the purpose code in the message header.

This finding surprised us as when we originally received Information Bulletin 20-03-CJIS in 2020 outlining the new statutory restrictions and requirements for CLETS, we collaborated with the City's Technology and Innovation Department (TID), Disaster Preparedness & Emergency Communications Department, and Central Square – our Record Management System and CAD provider – to implement a technical solution to bring our software into compliance with the new purpose code requirements. The technical solution was to code every CLETS search as for Criminal Justice purposes given that the Department does not enforce immigration. The solution was tested, and at the time, it was determined that the programming changes were functionally effective.

Since LBPD received the notice, we have been diligently working with our partners to locate the origins of the specific searches that did not have a purpose code. Once we find those searches, our partners will evaluate the current code to identify the deficiency and test the updated technical solution. Our team believes that the initial solution failed to update the relevant code for one type of CLETS searches, and that the coding update should be simple once the deficiency is identified. Below I have detailed an estimated timeline for updating our technical solution:

- By June 20<sup>th</sup>: Identify the current deficiency in the coding that caused the Department to be out of compliance with Information Bulletin 20-03 CJIS
- By June 23<sup>rd</sup>: Review & update the code
- By June 28<sup>th</sup>: Test the solution to ensure the identified deficiency is fixed
- By June 30<sup>th</sup>: Update the system to incorporate the new code

Mr. Joe Dominic  
May 27, 2022  
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Should the Department be unable to identify the deficiency by June 20<sup>th</sup>, our team will be reaching out to the state for assistance in identifying additional details about the original CLETS searches in question, so the Department can meet its own June 30<sup>th</sup> deadline. Should something unforeseen result in the Department not meeting that deadline, we shall submit a report by October 3<sup>rd</sup> with the after action review and amended timeline.

There is no anticipated cost of the proposed solution nor any additional software to be installed. The solution should be solved through updating the code in the relevant systems as detailed in the above timeline.

If you have any questions or require additional information, please contact me or my chief of staff, Deputy Chief Donald Mauk at (562) 570-7301.

Sincerely,



Wally Hebeish  
Chief of Police

WH:RBW:cz  
AB 1747 Implementation Report Ltr.







Alan Sanvictores  
Chief of Police

May 24, 2022

RE: AB1747 "out of compliance" issue.

To the CLETS Advisory Committee,

On May 20, 2022, my Chief of Police, Alan Sanvictores received an email from AB1747@doj.ca.gov , stating that our agency, Monrovia Police Department, "is not yet fully compliant in submitting purpose codes on all applicable transmissions from your CLETS connection." They also requested that we send a designee to appear before a CLETS Advisory Committee on June 30, 2022, to explain why we are not complaint with AB1747 that are outlined in the Information Bulletin 20-03-CJIS.

To our surprise, this was the first time we were informed that we were not in compliance, and to our knowledge, after testing with JDIC, the Los Angeles County connection and through our CAD/RMS Vendor, the same group at AB1747 informed us that we were in compliance in July of 2021.

On May 23, 2022, I reached out the AB1747 email group requesting a list of all transactions that were not in compliance. I received one transaction back from the AB1747 Group, and confirmed there was only one transaction that was missing the purpose code. Here's the message I received from the AB1747 email group:

Thanks for the update and correction. Please I do apologize for the misunderstanding. Kindly find below the details of the transaction as well as the date that the search journal detailed the messages without purpose codes.

ORI	AGENCY	Legacy Message Header	Timestamp	MNEs	Message Type(s)	Notes
CA0194600	[MONROVIA PD]	[3AZUL9MONB.*3387.#019320]	[Wed Apr 20 20:56:03 PDT 2022]	AZUL	QAB	QAB messages appear to be the only message type without PCs.

I inquired my CAD/RMS vendor searches and located the query that was made on April 20, 2022. This query was a Bike query that was made through our

CAD/RMS system. I checked our CAD/RMS Bike query screen and it is indeed missing the purpose code. I then emailed my CAD/RMS vendor today, May 23, 2022, advising them of the error that needs to be fixed.

Here is our formal implementation plan: Effective immediately, our staff will use the Los Angeles County system, JDIC, for Bike Queries, where we are able to use the Purpose Code. And we have notified our CAD/RMS vendor of the error that needs to be resolved.

A handwritten signature in blue ink, appearing to read "A. Sanvictores", with a long, sweeping underline that extends to the right.

Respectfully,  
Alan Sanvictores  
Chief of Police  
Monrovia Police Department



OFFICE OF THE POLICE CHIEF  
POLICE DEPARTMENT  
1000 Villa Street  
Mountain View, CA 94041-1294  
650-903-6355 | [MountainView.gov](http://MountainView.gov)

June 2, 2022

Jaimie Tackett, AB1747 Section manager  
4949 Broadway  
Sacramento, CA 95820

Sent via email to [Jaimie.Tackett@doj.ca.gov](mailto:Jaimie.Tackett@doj.ca.gov) and [AB1747@doj.ca.gov](mailto:AB1747@doj.ca.gov)

AB S1747 Section Manager Tackett,

As requested by DOJ, we are submitting our formal implementation plan for submission to the CLETS Advisory Committee for discussion. We have been trying for several months to implement AB1747 but are at the mercy of our CAD vendor Hexagon, and their resources.

Our implementation plan is as follows:

- Week of 5/31 – 6/3:
  - Hexagon is making final changes to field event commands
- Weeks of 6/6 – 6/17:
  - Mountain View/Palo Alto/Los Altos – Functional Testing and sign-off for Production Readiness
- Week of 6/20 – 6/24:
  - Production Readiness Review and Agreement to Go Live
- Week of 6/27 – 7/1: (to be scheduled)
  - Go Live Target – ***Pending Final Confirmation from Hexagon Resourcing***

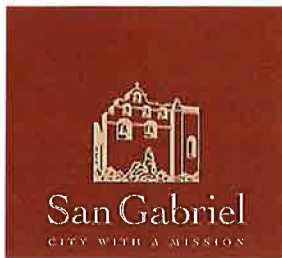
When Hexagon confirms their resources for this work, we will have the final plan and Go Live date target. Our intention is to be live on or before July 1<sup>st</sup> but are at the mercy of Hexagon resources.

Any questions can be referred to Public Safety Support Services Manager, Jennifer Copeland at [Jennifer.copeland@mountainview.gov](mailto:Jennifer.copeland@mountainview.gov) or (650) 903-6385.

Sincerely,



Chris Hsiung  
Police Chief



**Eugene Harris, Chief of Police**

**Police Department:** 625 South Del Mar Avenue, San Gabriel, CA 91776

**Phone:** (626) 308-2828

**Fax:** (626) 308-0228

**Web:** SanGabrielCity.com

June 2, 2022

Jaimie Tackett  
Staff Services Manager I  
4949 Broadway  
Sacramento, CA 95820

RE: Assembly Bill (AB) 1747

The CLETS Advisory Committee:

Recently, The San Gabriel Police Department was alerted that we were out of compliance with AB 1747 from 05/16/2022 – 05/24/2022. We immediately conducted a systems search to locate the source of the errors. We have since discovered our computer automated dispatch system (CAD) and our vehicle mobile CAD system were the source of the errors. Our new CAD system is designed to require a “purpose code” for every NCIC transaction. A transaction will not be allowed to be completed without a “purpose code” entry.

When the issue was discovered, all access to NCIC through CAD and CAD mobile was restricted. We reached out to our CAD vendor, Central Square, and immediately requested an investigation into their internal errors. At this time, our vendor has identified that the errors are with connectivity between their system and the State. Specialists are working to solve the problem, however, there is no additional information on completion.

Currently, our only source to procure CLETS returns is through LA County JDIC terminals. We do use CalPhoto, but that system does require a “purpose code” and we adhere to that requirement.

Should you require a point of contact for our vendor, Central Square, it would be Chris Kozuch, our Account Executive, (720) 272-4213 or you can contact me directly.

Thank you in advance for your attention.

Sincerely,

Eugene Harris  
Chief of Police  
(626) 308-2830