



Date: February 13th, 2026

NOTICE OF DATA BREACH

What Happened?

On **February 13, 2026**, we discovered that an unauthorized party gained access to the professional email account of one of our employees. We immediately took steps to secure the account and began an investigation. We have determined that on February 13, 2026, between 12am and 1am PT the unauthorized party used this account to send unsolicited "spam" emails to contacts found within the account's history, which may have included you.

What Information Was Involved?

The unauthorized party had access to the contents of the email inbox. This means your **name, email address, and historical email correspondence** (which may include order details or customer service inquiries) were potentially viewed or acquired.

*Note: This incident **did not involve Social Security numbers or any billing information**, such as your credit or debit card details. As a standard precaution, however, **we recommend remaining vigilant and monitoring your accounts for any unusual activity.***

What We Are Doing

Upon discovery, we immediately:

- Reset the employee's credentials and revoked all active login sessions.
- Enabled enhanced Multi-Factor Authentication (MFA) across our systems.
- Conducted a forensic review to ensure no other systems were compromised.
- Notified law enforcement of the unauthorized access.

What You Can Do

We recommend you take the following precautions:

- **Delete suspicious emails:** Do not click on any links or download attachments from emails sent by **Hayato Iizuka** (hayato@tenga.co.jp) between February 12 and February 13, 2026.
- **Update Passwords:** If you have used the same password for other services, we recommend changing them immediately.
- **Monitor Accounts:** Remain vigilant for any suspicious activity on your personal accounts.

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For More Information

If you have additional questions, please contact our dedicated support team through our [Customer Service](#) page.