

DATE

Street Address Town, Zip Code

Dear

Prudential provides, or in the past did provide, group life insurance to you as a result of your employment relationship with Unisys. I am writing to let you know that a Prudential associate made a clerical error and inadvertently emailed a document containing information relating to your insurance relationship with us, including your name, address, date of birth, Social Security number, and salary information, to another individual at Unisys. This occurred on December 13, 2012. The recipient notified the Prudential associate immediately and notified Unisys management, which also notified Prudential. The recipient has deleted the document as well.

We have no reason to believe that the information about you has been used improperly or inappropriately or that you are at risk for identity theft because of this matter. Nonetheless, we are sending you this letter because we take our responsibility to safeguard personal information seriously, and we wanted to make you aware of the situation. We have made arrangements to provide you with a two-year complimentary membership in Equifax Credit Watch™ Gold with 3-in-1 Monitoring identity theft protection, a program that monitors your credit file and notifies you of certain activity. The enclosed sheet provides instructions for enrollment and should you choose to enroll, please use the following promotion code XXXXXXXXXX, which will be valid for your use through May 31, 2013.

There are other steps you can take to further protect yourself against identity theft or other unauthorized use of personal information if you are concerned.

- We recommend that you remain vigilant and regularly review your account statements and credit reports for any unauthorized activity. Promptly report incidents of suspected identity theft or fraud to your local law enforcement agency, the Federal Trade Commission, your financial institution and to one of the three nationwide consumer reporting agencies listed below to have it removed from your credit file.
- You may contact the fraud departments of the three nationwide credit reporting agencies to discuss your options. You have the right to place a free 90-day fraud alert on your credit file. A fraud alert lets creditors know to contact you before opening new accounts. It also may delay your ability to obtain credit. To place a fraud alert on your credit report contact the three credit reporting agencies below. You may obtain additional information from these credit reporting agencies and the Federal Trade Commission regarding fraud alerts and security freezes.

Experian (888) 397-3742 P.O. Box 9532 Allen, TX 75013 www.experian.com Equifax (877) 478-7625 P.O. Box 740241 Atlanta, GA 30374-0241 www.equifax.com TransUnion (800) 680-7289 P.O. Box 6790 Fullerton, CA 92834-6790 www.transunion.com

- You can obtain a free copy of your credit report from each of the three nationwide
 consumer reporting agencies by calling 1-877-322-8228 or going online to
 www.annualcreditreport.com. Under federal law, you are entitled to one free copy of your
 credit report every 12 months from each of the three nationwide credit reporting agencies.
 You may want to obtain copies of your credit report to ensure the accuracy of the report
 information.
- To learn more about protecting yourself from identity theft and to report incidents of identity theft, you can visit the Federal Trade Commission's website at www.consumer.gov/idtheft, or www.ftc.gov/credit, or call 1-877-IDTHEFT (1-877-438-4338). You may also receive information from the Federal Trade Commission by writing to:

Federal Trade Commission Consumer Response Center 600 Pennsylvania Avenue, NW Washington, DC 20580.

We regret any inconvenience or concern this incident may cause you and remain committed to protecting the privacy of personal information. If you have any questions about this situation, please do not hesitate to contact us by calling us at 877-604-4778 between the hours of 8:00 am and 8:00 pm.

Very truly yours,

Enroll in Equifax Credit Watch™ Gold with 3-in-1 Monitoring

Equifax Credit Watch will provide you with an "early warning system" to changes to your credit file and help you to understand the content of your credit file at the three major credit reporting agencies. The key features and benefits are listed below.

Equifax Credit Watch provides you with the following benefits:

- Comprehensive credit file monitoring of your Equifax, Experian, and TransUnion credit reports with daily notification of key changes to your credit files from any of the three agencies.
- Wireless alerts and customizable alerts available
- One 3-in-1 Credit Report and access to your Equifax Credit Report™
- Up to \$1 million in identity theft insurance with \$0 deductible, at no additional cost to you †
- 24 by 7 live agent Customer Service to assist you in understanding the content of your Equifax credit information, to provide personalize identity theft victim assistance and in initiating an investigation of inaccurate information.
- o 90 day Fraud Alert placement with automatic renewal functionality (available online only)

How to Enroll

Equifax has a simple Internet-based verification and enrollment process that you can use, or you may enroll by calling the toll-free telephone number below. **In either case, you will need to use the code from the attached cover letter,** which will be valid for your use through Date.

- To sign up online for **online delivery** go to <u>www.myservices.equifax.com/tri</u>
 Consumer Information: complete the form with your contact information (name, address and e-mail address) and click "Continue" button. The information is provided in a secured environment.
- Identity Verification: complete the form with your Social Security Number, date of birth, telephone number, create a User Name and Password, agree to the Terms of Use and click "Continue" button. The system will ask you up to two security questions to verify your identity.
- Payment Information: During the "check out" process, enter the promotion code, provided at the top of your letter, in the "Enter Promotion Code" box. After entering your code, press the "Apply Code" button and then the "Submit Order" button at the bottom of the page. (This code eliminates the need to provide a credit card number for payment.)
- Order Confirmation: Click "View My Product" to access your 3-in-1 Credit Report and other product features.

To sign up for **US Mail delivery**, dial 1-866-937-8432 for access to the Equifax Credit Watch automated enrollment process. Note that all credit reports and alerts will be sent to you via US Mail only.

1. <u>Promotion Code</u>: You will be asked to enter your promotion code as provided at the top of your letter (**do not include the dash or any spaces**)

[†] Insurance is underwritten by member companies of American International Group, Inc. The description herein is a summary only. It does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for complete details of coverage and exclusions. This product is not intended for minors (under 18 years of age).

- 2. <u>Customer Information</u>: You will be asked to enter your home telephone number, home address, name, date of birth and Social Security Number.
- 3. <u>Permissible Purpose</u>: You will be asked to provide Equifax with your permission to access your credit file and to monitor your file. Without your agreement, Equifax cannot process your enrollment.
- 4. Order Confirmation: Equifax will provide a confirmation number with an explanation that you will receive your Fulfillment Kit via the US Mail (when Equifax is able to verify your identity) or a Customer Care letter with further instructions (if your identity cannot be verified using the information provided). Please allow up to 10 business days to receive this information.