



September 23, 2016

**Re: Notice of Data Breach**

**Dear Producteev User:**

**What happened?**

We want to inform you of an issue involving your Producteev username (i.e. your email address) and password. We learned on August 24 that your Producteev username and password had been held in a file outside our normal encryption procedures, and we believe that this file was potentially accessed by an unauthorized third party. We cannot confirm that your username or password was compromised, but we are notifying you so that you may take protective action.

**What information was involved?**

Only your username and password was held in the file. We have not experienced any unusual login activity as a result of this incident, but if an unauthorized party obtained your credentials and logged into your Producteev account, he or she could access your name, your tasks, and other information stored in your account.

Although Producteev collects additional information from users with paid accounts, that information is stored separately and was not implicated in this incident.

**What are we doing?**

Upon discovery, the Producteev team took immediate steps to investigate and seek to remedy the issue. The team has discovered the cause of the issue and remediated the vulnerability causing it. As detailed below, we are requiring that all users change their passwords.

**What can you do?**

As a safety precaution, we have cleared your current password and are requiring password changes in order for users to access their Producteev accounts. When logging into Producteev.com, you will be required to change your password. In addition, within the Producteev app, you can change your password at any time by going into your account settings and requesting to change passcode.

We also recommend that you change the password on any other account where you use the same password potentially compromised in this incident.

**For More Information**

If you have additional questions, please write to us at [support@producteev.io](mailto:support@producteev.io)

On behalf of Producteev, we regret any inconvenience this may cause you.

Sincerely,

The Producteev Team