


To: Affected TRUCRS Account Holders
 From: Steven S. Cliff, Ph.D., Executive Officer 
 Date: January 20, 2023
 Subject: Notice of Information Processing Error Incident

<p>What Happened?</p>	<p>We are writing to you because of an information security incident caused by a data processing error that occurred on January 3, 2023, at the California Air Resources Board (CARB) and was discovered on that day. It has come to our attention that on January 3, 2023, a batch of emails were sent to account holders of the Truck Regulation Upload, Compliance and Reporting System (TRUCRS) which contained the contact name, contact title, mailing address, username, and TRUCRS ID for up to 56,167 TRUCRS accounts. Most of this information is generally available through several State and federal websites.</p> <p>Upon discovering this information had been sent, CARB immediately stopped sending further emails containing the data processing error. CARB is also updating its policies to ensure that the released information cannot be used to access other account information. No confidential or Personally Identifiable Information was released in this email which would require notification under California’s Information Practices Act; however, you are being advised of this incident out of an abundance of caution.</p>
<p>What Information Was Involved?</p>	<p>Contact name, contact title, mailing address, username, and TRUCRS ID.</p>
<p>What We Are Doing:</p>	<p>We sincerely regret that this incident occurred and want to assure you we are reviewing and revising our procedures and security practices to minimize the risk of a similar incident recurring.</p> <p>Steps have been taken to prevent any future release of this type of data. CARB is updating its policies so that the information which was released cannot be used to access other information in a user’s account.</p>

What You Can Do:	<p>To minimize the risk of your TRUCRS data being accessed by unauthorized users, we recommend you take any or all of the following steps:</p> <ul style="list-style-type: none">▪ Close your account if you no longer need it.▪ Close your account and open a new one with a new username and strong password.▪ Update your existing password to a stronger password. <p>To protect you from the possibility of identity theft, we recommend that you ensure that you have a strong unique password on all websites that require a password.</p>
For More Information:	<p>For more information on identity theft, you may visit the Web site of the California Department of Justice, Privacy Enforcement and Protection at www.oag.ca.gov/privacy.</p>
Agency Contact:	<p>Should you need any further information about this incident, please contact CARB's Privacy Officer Gabe Nevin at privacy@arb.ca.gov or (916) 445-0628.</p>