



DATE

NAME

STREET

CITY/STATE/ZIP

NOTICE OF DATA BREACH

The Department of Social Services is writing to inform you of a recent incident that may have involved your personal information. This letter provides details of the incident, our response, and steps you may take to better protect against the possible misuse of your information should you feel it is appropriate to do so.

What Happened?	On 6/2/26, the Department learned of anomalous unauthorized activity involving an employee. We reviewed the incident and determined that on 8/26/25 a data file containing sensitive information was accessed by an unauthorized user. The data file may have contained some of your personal information. At this time, the Department has no indication that your personal information has been improperly used.
What Information Was Involved?	The sensitive information disclosed was limited to the following information below and only for the person named on this letter: First Name, Last Name, Address, Client Index Number (CIN) or Medi-Cal Number, Phone Number, and In Home Supportive Services (IHSS) Case Number.
What Is Being Done?	The incident was reported to the appropriate authorities and is currently with them pending investigation.
What You Can Do	• Read the <i>Reducing the Risk of Identity Theft</i> page included with this letter and consider taking the recommended actions. • Visit the California Attorney General's website for additional suggestions at https://oag.ca.gov/privacy. • It is recommended that you keep a copy of this notice for your records.
For More Information	Please contact Division Chief, Elsa Bustos at (559) 600-5401 regarding incident # 26-0473

Sincerely,

Alimat Adebiyi, Deputy Director
Department of Social Services

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The County of Fresno is an Equal Employment Opportunity Employer

Reducing the Risk of Identity Theft

RECOMMENDED PRECAUTIONARY MEASURES:

1. Contact each of the three major credit bureaus to place a fraud alert. A fraud alert helps protect you against the possibility of an identity thief opening new credit accounts in your name. When a merchant checks the credit history of someone applying for credit, the merchant gets a notice that there may be fraud on the account. This alerts the merchant to take extra steps to verify the identity of the applicant. A fraud alert lasts 90 days and can be renewed. Credit bureaus must add an alert within five (5) business days at no cost to the consumer.
 - Trans Union: 1-800-680-7289 - P.O. Box 1000 Chester, PA 19016
 - Experian: 1-888-397-3742 - P.O. Box 4500, Allen, TX 75013
 - Equifax: 1-800-525-6285 - P.O. Box 740241, Atlanta, GA 30374
2. Obtain a credit report to monitor your credit history. The Federal Fair Credit Reporting Act requires the nationwide credit reporting agencies to provide a free copy of their credit report upon request every 12 months. To obtain a copy of your credit report, call 1-877-322-8228 or visit <https://www.annualcreditreport.com>.
3. If you find suspicious activity on your credit reports, file an identity theft report with either the Fresno Police if you live in the city of Fresno (559-621-7000) or the Fresno County Sheriff's Department (559-488-3111) if you live elsewhere in the County of Fresno. You may also contact the Department of Motor Vehicles Fraud Hotline at 1-866-658-5758 to place a fraud alert on your driver's license.
4. Some personal information can give access to health records. Due to this, we recommend contacting your healthcare provider or healthcare plan to request a copy of your medical health records/medical history report to serve as a baseline which can be used to track any inconsistencies.

For additional privacy protection recommendations, please visit the web site of the California Office of Privacy Protection at www.privacy.ca.gov.

This fact sheet is for informational purposes and should not be construed as legal advice or as policy of the County of Fresno. If you want advice on a particular case, you should consult an attorney, an identity theft advocacy group, or other expert.