



Return Mail Processing Center
P.O. Box 6336
Portland, OR 97228-6336

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<<City>><<State>><<Zip>>
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<<Date>>

NOTICE OF DATA BREACH

Dear <<Name 1>>:

International Agri-Center respects the privacy of your information, which is why we are writing to tell you about a data security incident that may have exposed some of your personal information. We take the protection and proper use of your information very seriously. For this reason, we are contacting you directly to explain the circumstances of the data security incident.

What Happened

On November 26, 2018, we observed newly encrypted files within our server environment. Upon discovery of the encrypted files, we immediately engaged a leading cybersecurity forensic investigation firm to assist with decrypting our files, which proved successful when the forensic firm deployed a decryption utility. The forensic firm then investigated the nature and scope of this incident.

Investigation revealed that on November 24, 2018, an unauthorized user utilized Microsoft remote assistance tools to access our servers to deploy ransomware, which encrypted files on the servers. After decrypting the files, the forensic firm reviewed available log data and determined that certain files could have been accessed during the timeframe that the unauthorized user was in our servers.

At our request, the forensic investigation firm reviewed all data that could have been accessed by the unauthorized user. The purpose of this review was to determine if any personally identifiable information could have been accessed by the unauthorized user, and if so, to allow us to notify any potentially affected individuals. We received the results of that review on April 2, 2019, and although we have no knowledge that any of your personally identifiable information was accessed or acquired by an unauthorized user, we have decided to provide notice to you proactively to ensure you can protect yourself.

What Information Was Involved

As a result of this security incident, an unauthorized individual may have accessed or acquired some of your personal information, which may have included your first and last name, date of birth, and Social Security number.

We are notifying you so you can take appropriate steps to protect your personally identifiable information. The information that may have been acquired varies by individual and this letter is intended to communicate the types of information that may have been acquired by an unauthorized individual.

What We Are Doing

To help relieve concerns following this incident, we have secured Equifax to provide identity monitoring at no cost to you for one year. Equifax, as a credit bureau with over a billion updates to data sets daily, functions as a first point of contact for credit-related issues, which allows it to efficiently furnish timely notification to individuals enrolled in its identity monitoring product.

Visit www.myservices.equifax.com/gold to activate and take advantage of your identity monitoring product.

You have until July 31, 2019 to activate your identity monitoring product.

Equifax Credit Watch Gold Activation Code Number: <<INSERT ACTIVATION CODE>>

Additional information describing this product is included with this letter. We encourage you to review the description and to consider enrolling in this product.

What Else Can I Do To Protect My Information?

We recommend that you remain vigilant, review your relevant account statements, and monitor your credit reports for suspicious activity. Some state laws advise you to report any suspected identity theft to law enforcement, your state's Attorney General, and the Federal Trade Commission. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit bureaus. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report:

Equifax Phone: 1-800-685-1111 P.O. Box 740241 Atlanta, Georgia 30374 www.equifax.com (//www.equifax.com)	Experian Phone: 1-888-397-3742 P.O. Box 9554 Allen, Texas 75013 www.experian.com (//www.experian.com)	TransUnion Phone: 1-800-680-7289 P.O. Box 6790 Fullerton, CA 92834 www.transunion.com (//www.transunion.com)
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For Georgia residents: You may obtain one or more additional copies of your credit report, free of charge. You must contact each of the credit reporting agencies directly to obtain additional report(s).

Fraud Alerts: At no charge, you can also have these credit bureaus place a "fraud alert" on your file that alerts creditors to take additional steps to verify your identity prior to granting credit in your name. This can be done by contacting the credit bureaus by phone and also via Experian's or Equifax's website. Once you place a fraud alert at one credit bureau, that bureau is required to notify the other two and have alerts placed on your behalf. Note, however, that because the alert tells creditors to follow certain procedures to protect you, it may also delay your efforts to obtain credit while the agency verifies your identity.

Security Freezes: You have the right to place a security freeze on your credit report. A security freeze is intended to prohibit a credit reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services. To place a security freeze on your credit report, you must send a written request to each of the three major consumer reporting agencies by regular, certified or overnight mail in order for the freeze to be effective. In order to request a security freeze, you will need to provide the following information: (1) full name (including middle initial and any suffixes); (2) Social Security number; (3) date of birth; (4) current address and previous addresses for the past five years; (5) proof of current address, such as a current utility bill, bank statement, or insurance statement; (6) a legible photocopy of a government issued identification card (state driver's license, military identification, etc.); and (7) any applicable incident report or complaint with a law enforcement agency. If you have been a victim of identity theft, and you provide the credit reporting agency with a valid police report, it cannot charge you to place, lift, or remove a security freeze. In all other cases, a credit reporting agency may charge you up to \$5.00 each to place, temporarily lift, or permanently remove a security freeze.

You may also place a security freeze on your credit report online by visiting the below links:

<https://www.experian.com/freeze/center.html>
<https://www.transunion.com/credit-freeze>
<https://www.equifax.com/personal/credit-report-services/>

You may wish to review the tips provided by the Federal Trade Commission on how to avoid identity theft. For more information, please visit www.identitytheft.gov or call 1-877-ID-THEFT (877-438-4338). IdentityTheft.gov is the federal government's one-stop resource for identity theft victims. The site provides streamlined checklists and sample letters to guide you through the recovery process.

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and the Attorney General's office in your state. You can also obtain information from these sources about additional methods to prevent identity theft, and you can obtain information from the Federal Trade Commission and the consumer reporting agencies for more information regarding fraud alerts and security freezes. Contact information for the Federal Trade Commission is as follows:

Federal Trade Commission
Consumer Response Center
600 Pennsylvania Avenue, NW
Washington, D.C. 20580
1-877-438-4338
www.ftc.gov/idtheft

For More Information

For further information, please call 1-855-795-3710. We take the protection of your personal information very seriously and apologize for any inconvenience.

Sincerely,



Lee Ann Hakl
Chief Financial Officer, International Agri-Center



Enter your Activation Code: <<INSERT ACTIVATION CODE>>

Product Information

Equifax® Credit Watch™ Gold provides you with the following key features:

- Equifax® credit file monitoring with alerts to key changes to your Equifax Credit Report
- Automatic Fraud Alerts¹ - With a fraud alert, potential lenders are encouraged to take extra steps to verify your ID before extending credit.
- Wireless alerts (available online only) Data charges may apply.
- Access to your Equifax® credit report
- Up to \$25,000 Identity Theft Insurance²
- Live agent Customer Service 7 days a week from 8 a.m. to 3 a.m.

Enrollment Instructions

To sign up online for online delivery go to www.myservices.equifax.com/gold

- 1. Welcome Page:** Enter the Activation Code provided at the top of this page in the “Activation Code” box and click the “Submit” button.
- 2. Register:** Complete the form with your contact information (name, gender, home address, date of birth, Social Security Number and telephone number) and click the “Continue” button.
- 3. Create Account:** Complete the form with your email address, create a User Name and Password, check the box to accept the Terms of Use and click the “Continue” button.
- 4. Verify ID:** The system will then ask you up to four security questions to verify your identity. Please answer the questions and click the “Submit Order” button.
- 5. Order Confirmation:** This page shows you your completed enrollment. Please click the “View My Product” button to access the product features.

To sign up for US Mail delivery, dial 1-866-937-8432 for access to the Equifax Credit Watch automated enrollment process. Note that all credit reports and alerts will be sent to you via US Mail only.

- 1. Activation Code:** You will be asked to enter your enrollment code as provided at the top of this letter.
- 2. Customer Information:** You will be asked to enter your home telephone number, home address, name, date of birth and Social Security number.
- 3. Permissible Purpose:** You will be asked to provide Equifax with your permission to access your Equifax credit file and to monitor your file. Without your agreement, Equifax cannot process your enrollment.
- 4. Order Confirmation:** Equifax will provide a confirmation number with an explanation that you will receive your Fulfillment Kit via the US Mail (when Equifax is able to verify your identity) or a Customer Care letter with further instructions (if your identity cannot be verified using the information provided). Please allow up to 10 business days to receive this information.

¹ The Automatic Fraud Alert feature is made available to consumers by Equifax Information Services LLC and fulfilled on its behalf by Equifax Consumer Services LLC.

² Identity theft insurance is underwritten by American Bankers Insurance Company of Florida or its affiliates. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions and exclusions of coverage. Coverage may not be available in all jurisdictions.

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