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Dear 

We want to make you aware of a recent incident at [www.titleboxing.com](http://www.titleboxing.com). There was the possibility of unauthorized access to some of our customers' payment card data. The privacy and security of your personal information is of utmost importance to Title Boxing, LLC ("Title Boxing"). We constantly evaluate and improve our security and payment systems to ensure your information is secure.

### What Happened?

After suspicious activity within our e-commerce server was identified, we immediately engaged external forensic investigators and commenced a prompt and thorough investigation into the incident. As a result of this review, we learned that certain customer credit and debit card information may have been obtained by an unauthorized party from our payment portal when purchases were made through our online store from May 16, 2019 through July 9, 2019 and on July 12, 2019. We do not store card data on our website; however, this data may have been scraped during the transaction. Purchases through our call center and store locations were not impacted by this incident.

### What Information Was Involved?

On September 24, 2019 we discovered that the information that may have been acquired in this incident included your name, credit or debit card number, card expiration date and CVV (3- or 4-digit code on the front or back of the card).

### What We Are Doing

Because we value our relationship with you, we wanted to make you aware of the incident. We also wanted to let you know what we are doing to further secure your information, and suggest steps you can take. Since learning of the incident, we have implemented enhanced security safeguards to help protect from similar intrusions. We are conducting ongoing monitoring of our website and payment portal to ensure that they are secure and cleared of any malicious activity. The payment card networks have also been notified so that they can coordinate with card issuing banks to monitor for fraudulent activity on cards used.

### What You Can Do

Below you will find precautionary measures you can take to protect your personal information. Additionally, you should always remain vigilant in reviewing your financial account statements for fraudulent or irregular activity on a regular basis.

As a best practice, you should also call your bank or card issuer if you see any suspicious transactions. The policies of the payment card brands such as Visa, MasterCard, American Express and Discover provide that you are not liable for any unauthorized charges if you report them in a timely manner. You should also ask your bank or card issuer whether a new card should be issued to you.

*For More Information*

Your trust is a top priority for Title Boxing, and we deeply regret the inconvenience this may have caused. The privacy and protection of our customers' information is a matter we take seriously.

**If you have any further questions regarding this incident, please call our dedicated and confidential toll-free response line at [REDACTED].** The response line is available Monday through Friday, 8 a.m. to 8 p.m. Central Standard Time.

As always, thank you for your business and we apologize for any inconvenience. We are working hard to ensure that we continue to protect your information.

Sincerely,

Title Boxing, LLC

## – OTHER IMPORTANT INFORMATION –

You should remain vigilant for incidents of fraud and identity theft by regularly reviewing your account statements and monitoring free credit reports for any unauthorized activity. If you discover any suspicious or unusual activity on your accounts, be sure to report it immediately to your financial institutions, as major credit card companies have rules that restrict them from requiring you to pay for fraudulent charges that are timely reported.

In addition, you may contact the Federal Trade Commission (FTC) or law enforcement, such as your state attorney general, to report incidents of identity theft or to learn about steps you can take to protect yourself from identity theft. You can contact the FTC at:

Federal Trade Commission  
600 Pennsylvania Avenue, NW  
Washington, DC 20580  
(877) IDTHEFT (438-4338)  
<https://www.identitytheft.gov>

If you find that your information has been misused, the FTC encourages you to file a complaint with the FTC and to take these additional steps: (1) close the accounts that you have confirmed or believe have been tampered with or opened fraudulently; and (2) file and keep a copy of a local police report as evidence of the identity theft crime.

### *Obtain Your Credit Report*

You should also monitor your credit reports. You may periodically obtain credit reports from each nationwide credit reporting agency. If you discover inaccurate information or a fraudulent transaction on your credit report, you have the right under the federal Fair Credit Reporting Act (FCRA) to request that the credit reporting agency delete that information from your credit report file.

In addition, under the FCRA, you are entitled to one free copy of your credit report every 12 months from each of the three nationwide credit reporting agencies. You may obtain a free copy of your credit report by going to [www.AnnualCreditReport.com](http://www.AnnualCreditReport.com) or by calling (877) 322-8228. You also may complete the Annual Credit Report Request Form available from the FTC at <https://www.consumer.ftc.gov/articles/pdf-0093-annual-report-request-form.pdf>, and mail it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281. You may also contact any of the three major credit reporting agencies to request a copy of your credit report.

### *Place a Fraud Alert or Security Freeze on Your Credit Report File*

In addition, you may obtain information from the FTC and the credit reporting agencies about fraud alerts and security freezes. A fraud alert can make it more difficult for someone to get credit in your name because it tells creditors to follow certain procedures to protect you, but it also may delay your ability to obtain credit. If you suspect you may be a victim of identity theft, you may place a fraud alert in your file by calling just one of the three nationwide credit reporting agencies listed below. As soon as that agency processes your fraud alert, it will notify the other two agencies, which then must also place fraud alerts in your file. An initial fraud alert will last 12 months. An extended alert stays on your file for seven years. To place either of these alerts, a consumer reporting agency will require you to provide appropriate proof of your identity, which may include your Social Security number. If you ask for an extended alert, you will have to provide an identity theft report.

Also, you can contact the nationwide credit reporting agencies regarding if and how you may place a security freeze on your credit report, at no charge. A security freeze prohibits a credit reporting agency from releasing information from your credit report without your prior written authorization, which makes it more difficult for unauthorized parties to open new accounts in your name. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit, mortgages, employment, housing, or other services. The credit reporting agencies have 3 business days after receiving a request to place a security freeze on a consumer's credit report. Unlike a fraud alert, you must separately place a credit freeze on your credit file at each credit reporting company.

You may contact the nationwide credit reporting agencies at:

**Equifax**  
P.O. Box 105788  
Atlanta, GA 30348  
(800) 525-6285  
[www.equifax.com](http://www.equifax.com)

**Experian**  
P.O. Box 9554  
Allen, TX 75013  
(888) 397-3742  
[www.experian.com](http://www.experian.com)

**TransUnion**  
P.O. Box 2000  
Chester, PA 19016  
(800) 680-7289  
[www.transunion.com](http://www.transunion.com)