



Free Identity Protection

Redemption Code: {RedemptionCode}

Enroll at enroll.allclearid.com

Assistance Hotline: {1-855-731-6016}

Processing Center · P.O Box 3825 · Suwanee, GA 30024

Parent/Guardian of First Name Last Name

Date

Address_1

Address_2

City, State, Zip

Dear Parent/Guardian of [First Name Last Name]:

On behalf of the Stanford School of Medicine and Lucile Packard Children's Hospital, we regret to inform you of the theft of a physician's laptop computer. The theft occurred Wednesday evening, January 9, 2013 when the physician's car was broken into and the incident was immediately reported to the local police department. Stanford School of Medicine and Lucile Packard Children's Hospital were notified of the incident the next morning. The laptop was protected with a strong 8-character password. While we are not aware of any inappropriate access to information on the computer, we are letting you know of this out of an abundance of caution since some information about your child was on the computer.

Limited information relating to care provided at Lucile Packard Children's Hospital or to research conducted by the Stanford School of Medicine was contained on the computer. The computer did **not** contain your or your child's Social Security Number, credit card number or financial account information. In some instances, the information included names, dates of birth, and/or contact information. Although the information on the computer is not the type that ordinarily poses a risk of identity theft, in order to help allay any concern you may have, we have arranged identity protection services at no cost to you. These services are provided by AllClear ID and include the protections described in the enclosed materials. This service will be valid for one year from the date you register, if you choose to do so. If you wish to enroll in this service, you must register with AllClear ID and provide the redemption code at the top of this page. You may register online at enroll.allclearid.com or by phone at Assistance Hotline: 1-855-731-6016 (toll free).

Please accept our deepest apology for any concern that this situation may cause you. We regret that this incident occurred and want to assure you that our policies and procedures require strong safeguards for health information. Stanford School of Medicine and Lucile Packard Children's

Hospital are committed to protecting the privacy and security of our patient's health information. As part of this commitment, we will continue to review and strengthen our policies, procedures, and practices in order to reduce the chance that this will happen again. Should you need additional information about this incident or would like to talk to someone about this letter, please call 1-855-731-6016 (toll free).

Sincerely,



Diane Meyer
Vice President, Chief Privacy Officer
Lucile Packard Children's Hospital



Hilary Cox, Esq., CIPP
Privacy Officer
Stanford University School of Medicine