



19330 Stevens Creek Blvd
Cupertino, CA 95014

<<mail id>>
<<First Name>><<Last Name>>
<<Address>>
<<City>><<State>><<Zip>>

<<Date>>

Notice of Data Breach

Dear <<First Name>><<Last Name>>,

I am writing to notify you about an incident involving your personal information.

What happened:

On or about May 26, 2016, email login credentials were compromised allowing an outside party to gain access to one specific account. Although we are still investigating the incident, the email may have contained your private information so we wanted to let you know about this incident right away.

What information was involved:

We do not have any evidence that the perpetrator accessed email other than the messages involved in an attempted wire fraud, which we caught and did not let happen. However, the email account may have contained your personal information, including your name, social security number, and any documents you emailed.

What we are doing:

Upon discovery of the incident, we immediately changed the password for the email account and began monitoring the account for any unusual activity. We also engaged a forensic specialist to assist with our investigation. To prevent something like this from happening in the future, we are implementing additional security measures and strengthening password requirements.

To help protect your identity, we have contracted with Experian to offer you a one-year membership of Experian's® ProtectMyID® Alert at our expense. This product helps detect possible misuse of your personal information and provides you with identity protection support focused on immediate identification and resolution of identity theft.

What you can do:

To protect yourself, take advantage of our offer by activating ProtectMYID by doing the following:

1. **Enroll By: October 14, 2016 (Your code will not work after this date.)**
2. **Visit the ProtectMyID Web Site to enroll: www.protectmyid.com/redeem**
3. **PROVIDE Your Activation Code: <<Code>>**

If you have questions or need an alternative to enrolling online, please call 877-288-8057 and provide engagement #: PC102606.

A credit card is not required for enrollment.

Also, please review the enclosed “Information about Identity Theft Protection” reference guide on the back of this letter, which describes additional steps you can take to help protect yourself, including recommendations by the Federal Trade Commission regarding identity theft protection and details on how to place a fraud alert or a security freeze on your credit file.

For more information:

We deeply regret any inconvenience and stress this incident may cause you. If you have any questions, please call 1-888-509-2654, Monday through Friday from 6:00 AM to 6:00 PM Pacific Standard Time with questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Lauren E. Ingersoll". The signature is fluid and cursive, with the first name "Lauren" being more prominent than the last name "Ingersoll".

Lauren E. Ingersoll

INFORMATION ABOUT PREVENTING IDENTITY THEFT

Even if you choose not to take advantage of the identity protection services being offered, we recommend that you remain vigilant to the possibility of fraud and identity theft by reviewing your credit card, bank, and other financial statements for any unauthorized activity. You may also obtain a copy of your credit report, free of charge, directly from each of the three nationwide credit reporting agencies once every 12 months. To order your credit report, please visit www.annualcreditreport.com or call toll free at 877-322-8228. Contact information for the three nationwide credit reporting agencies is as follows:

Equifax

PO Box 740241
Atlanta, GA 30374
www.equifax.com
(800) 525-6285

Experian

PO Box 2002
Allen, TX 75013
www.experian.com
(888) 397-3742

TransUnion

PO Box 2000
Chester, PA 19016
www.transunion.com
(800) 680-7289

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should contact the Federal Trade Commission and/or the Office of the Attorney General in your home state. Contact information for the Federal Trade Commission is as follows:

Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580
www.ftc.gov/idtheft
(877) 438-4338

You can obtain information from these sources about steps an individual can take to avoid identity theft as well as information about fraud alerts and security freezes. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records.