



601 S. Figueroa Street, 4th Floor, Los Angeles, CA 90017 ■ Phone 213-943-4930 ■ Fax 213-943-4931 ■ www.laalliance.org

NOTICE OF DATA BREACH

June 30, 2017

Dear Current or Former Alliance Student and Parents:

We write to inform you of a recent data breach impacting multiple school districts and charter networks, including Alliance College-Ready Public Schools. Alliance uses a school data platform operated by Schoolzilla Inc. to manage and store information about our current and former students. We hope that parents of minor students will discuss the contents of this notice with their children.

WHAT HAPPENED

Schoolzilla informed us that a computer security researcher performed a security analysis and detected a vulnerability in the Schoolzilla system on or about April 4, 2017. As soon as Schoolzilla received the notice on or about April 5, 2017, they immediately fixed the error and verified that nobody other than the one security researcher accessed the exposed files. Schoolzilla also assured us that the security researcher, who discovered and alerted them to this vulnerability, permanently and securely deleted the data.

WHAT INFORMATION WAS INVOLVED

We were informed that the researcher accessed partial student records. The student records included some, but not necessarily all, of the following:

- student Alliance email address used as username and associated password, which are used to access online student accounts such as their Google applications (Gmail, Gdrive, classroom, etc.) and various online learning platforms such as Achieve3000 and Pearson's System of Courses
- student name, home address, mailing address, home phone number, statewide student number, LAUSD ID, date of birth, ethnicity, race, GATE (Gifted and Talented Education), English learner status, lunch status, parents' names, address, work and cell phone number, email address, emergency contacts
- TDAP immunization records, disability status; membership codes, program start and end dates; medical diagnoses, medications, and other health care information; doctor name and health care provider name and contact information; special education status, 504 Plans
- attendance, grades, behavior, class schedules, and test scores (including SAT, ACT, CAASPP, CST, CELDT, Advanced Placement).

At this time, Schoolzilla has reported to us that the security vulnerability has been fixed and Schoolzilla logs indicate no other access to the data other than the security researcher, who signed an affidavit stating under penalty of perjury that he has (1) deleted and overwritten the data; (2) not transferred it to, or directly or indirectly shared it with, any other person, source or device; and (3) not used the information for any purpose beyond confirming and demonstrating his access through the discovered vulnerability. We have no reason to believe that data which was accessed by the cyber security researcher was ever used, and as noted above, was deleted by the cyber expert within a day of accessing it.



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WHAT WE ARE DOING

The privacy of your personal information is of the utmost importance to Alliance. Schoolzilla has informed us that it has reconfigured its systems to fix the vulnerability, changed passwords, and ensured that the downloaded data has been deleted. Schoolzilla has also informed us that it is working with third-party security experts to help augment its existing data security practices, and to look for opportunities to increase its current security defenses. Schoolzilla further reports it is working to run what is known as a 'Red Team Exercise,' a drill where internet and data security experts engage in an all-out attempt to gain access to a system so the vendor can fully test and challenge its cybersecurity defenses to ensure its data is protected. We will continue to be in communication with Schoolzilla to monitor its efforts to maintain the security of Alliance student data stored on Schoolzilla's data platform.

WHAT YOU CAN DO

This situation is an opportunity to remind ourselves about important steps we can take to protect our personal data every day. Consider a family plan for digital privacy and protection and talk to your children about these important issues.

Further, while Schoolzilla reports that the researcher affirmed and swore under penalty of perjury that he deleted all the records that he downloaded, did not share the records with third parties, and does not know which school districts' data he had obtained in his process of confirming the vulnerability, in an abundance of caution, Alliance urges parents and students to change students' email passwords (and any other security credential if applicable) to protect the student's online accounts.

FOR MORE INFORMATION

We will continue to be in regular contact with Schoolzilla about this issue. At this time, we are confident that this data breach was a contained and isolated incident but if you have further questions please email security@laalliance.org.

Sincerely,

Vireak Chheng
Vice President of Information Technology
Alliance College-Ready Public Schools



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**1) Alliance Gertz-Ressler/Richard Merkin 6-12 Complex
Alliance Gertz-Ressler High School**
2023 South Union Avenue
Los Angeles, CA 90007 213-745-8141

**2) Alliance Gertz-Ressler/Richard Merkin 6-12 Complex
Alliance Richard Merkin Middle School**
2023 South Union Avenue
Los Angeles, CA 90007 213-748-0141

3) Alliance Collins Family College-Ready High School
2071 Saturn Avenue
Huntington Park, CA 90255 323-923-1588

4) Alliance Judy Ivie Burton Technology High School
10101 South Broadway
Los Angeles, CA 90003 323-920-6125

5) Alliance Dr. Olga Mohan High School
644 West 17th Street
Los Angeles, CA 90015 213-342-2870

6) Alliance Marc & Eva Stern Math and Science School
5151 State University Drive
Los Angeles, CA 90032 323-987-2144

**7) Alliance Ouchi-O'Donovan 6-12 Complex
Alliance William & Carol Ouchi High School**
5356 South 5th Avenue
Los Angeles, CA 90043 323-596-2290

8) Alliance Jack H. Skirball Middle School
603 East 115th Street
Los Angeles, CA 90059 323-905-1377

9) Alliance Patti & Peter Neuwirth Leadership Academy
4610 South Main Street
Los Angeles, CA 90037 213-342-2874

**10) Alliance Ouchi-O'Donovan 6-12 Complex
Alliance Christine O'Donovan Middle Academy**
5355 South 4th Avenue
Los Angeles, CA 90043 323-294-3172

11) Alliance College-Ready Middle Academy 4
9719 South Main Street
Los Angeles, CA 90003 323-451-3009

12) Alliance College-Ready Middle Academy 5
211 South Avenue 20
Los Angeles, CA 90031 323-352-8034

**13) Alliance Leichtman-Levine Family Foundation
Environmental Science High School**
2930 Fletcher Drive
Los Angeles, CA 90065 323-739-0560

**14) Alliance Piera Barbaglia Shaheen Health
Services Academy**
10616 Western Avenue
Los Angeles, CA 90047 323-972-9010

15) Alliance Morgan McKinzie High School
110 South Townsend Avenue
Los Angeles, CA 90063 323-526-8198

16) Alliance Cindy & Bill Simon Technology High School
10720 Wilmington Avenue
Los Angeles, CA 90059 323-744-2122

17) Alliance Ted K. Tajima High School
1552 West Rockwood Street
Los Angeles, CA 90026 213-241-8533

**18) Alliance Tennenbaum Family Technology High School
(Sonia M. Sotomayor LAUSD Campus at Taylor Yard)**
2050 North San Fernando Road
Los Angeles, CA 90065 323-276-5545

19) Alliance Susan & Eric Smidt Technology High School
211 South Avenue 20
Los Angeles, CA 90031 323-352-3206

20) Alliance Renee & Meyer Luskin Academy High School
2941 West 70th Street
Los Angeles, CA 90043 323-905-1210

21) Alliance College-Ready Middle Academy 12
131 East 50th Street
Los Angeles, CA 90011 323-238-7270

22) Alliance College-Ready Middle Academy 8
113 South Rowan Avenue
Los Angeles, CA 90063 323-269-2156

23) Alliance Kory Hunter Middle School
5886 Compton Avenue
Los Angeles, CA 90001 323-484-0450

24) Alliance Alice M. Baxter College-Ready High School
461 West 9th Street
San Pedro, CA 90731 310-221-0430

25) Alliance Margaret M. Bloomfield High School
7907 Santa Fe Avenue
Huntington Park, CA 90255 323-537-2060

26) Alliance Leadership Middle Academy
2941 West 70th Street
Los Angeles, CA 90043 323-920-4388

**27) Alliance Marine-Innovation and Technology 6-12
Complex**

Alliance College-Ready Middle Academy 21
11933 Allegheny Street
Sun Valley, CA 91351 747-223-2649

**28) Alliance Marine-Innovation and Technology 6-12
Complex**

Alliance Joni & Jeff Marine High School
11933 Allegheny Street
Sun Valley, CA 91352 747-223-2649