

Dear Team Member,

As you know, on January 5, 2015, Anthem Inc. healthcare company discovered that cyber attackers executed a sophisticated attack to gain unauthorized access to Anthem's IT system and obtained personal information relating to individuals who were, or are currently, covered by Anthem. The information accessed may have included YP team members' Social Security numbers and the Social Security numbers of their spouses and dependent children. Anthem believes that this suspicious activity may have occurred over several weeks beginning in early December 2014. Upon discovery of the attack, Anthem began working to close the security vulnerability and contacted the Federal Bureau of Investigation. Anthem has also retained Mandiant, a leading cybersecurity firm, to assist in its investigation. As a company that is an Anthem client, YP strongly encourages its team members to take action to confirm whether or not they may have been impacted by this Anthem breach.

Steps You Can Take To Protect Yourself

Anthem is working with **AllClear ID**, a leading and trusted identity protection provider, to offer 24 months of identity theft repair services to current or former members of an affected Anthem plan. AllClear ID can assist you with identity repair assistance. This service is automatically available to you with no enrollment required. If you experience identity theft, please call them immediately and one of their investigators will assist you to recover financial losses, restore your credit, and make sure your identity is returned to its proper condition.

For additional protection, and at no cost, you may also enroll in the **AllClear PRO** service at any time during the 24 month coverage period. This service includes credit monitoring and an identity theft insurance policy, along with child identity protection. You can enroll at <https://anthem.allclearid.com/> or call AllClear PRO at 877-263-7995 and press 1 to speak with a representative. Anthem members who wish to extend their service after the Anthem services expire may do so for \$8.50 per month. An adult can extend their child's service for \$3.95 per month.

If you have additional questions on whether your information was impacted including your Social Security Number, the AllClear phone representative at 877-263-7995 can transfer you over to an Anthem phone representative to verify your information. The Anthem phone representative will ask for your name, your member ID Card number and possibly additional personal information to ensure that we protect your personal health information (PHI). The only thing they can share is whether you were impacted and if so whether your Social Security Number was impacted. Hours of operation for this phone unit are 9 AM – 9 PM Eastern Time, Monday through Saturday. **We strongly encourage every team member to call and find out if he/she has been impacted, as well as their covered dependents.**

YP has been assured by Anthem that they are committed to working with each of our team members and providing guidance and assistance related to the cyber-attack.

Credit Bureau Information

You can also obtain information from the Federal Trade Commission and the nationwide credit bureaus about fraud alerts and security freezes. You can add a fraud alert to your credit report file to help protect your credit information. A fraud alert can make it more difficult for someone to fraudulently obtain credit in your name because it alerts creditors to follow certain procedures to protect you. However, it may also delay your ability to obtain credit. To place a fraud alert in your file, call any one of

the credit bureaus listed below. As soon as the credit bureau processes your fraud alert, it will notify the other two credit bureaus, which will also place fraud alerts in your file. In addition, you can visit the credit bureaus at the web addresses listed below to determine if and how you may place a security freeze on your credit report to prohibit a credit bureau from releasing information from your credit report without your prior written authorization.

- Equifax Security Freeze: https://www.freeze.equifax.com/Freeze/jsp/SFF_PersonalIDInfo.jsp
- Experian Security Freeze: http://www.experian.com/consumer/security_freeze.html
- TransUnion Security Freeze: <http://www.transunion.com/personal-credit/credit-disputes/credit-freezes.page>

Equifax 800-685-1111 www.equifax.com P.O. Box 740241 Atlanta, GA 30374-0241	Experian 888-397-3742 www.experian.com P.O. Box 9532 Allen, TX 75013	TransUnion 800-916-8800 www.transunion.com P.O. Box 6790 Fullerton, CA 92834-6790
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Sincerely,



Karen E. Bennett
YP | Chief Human Resources Officer