



Aon Corporation
 MSC# 17510
 Attention: Privacy Office
 PO Box 1447
 Lincolnshire IL 60069

May 21, 2021

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NOTICE OF DATA BREACH

Dear

What Happened?

We are writing to inform you that on April 7, 2021, Custom Benefit Programs, Inc., an Aon Company (“Aon,” “we,” or “us”) discovered that some Thomson Reuters data maintained in our systems for your voluntary benefits enrollment (which includes your personal information) was disclosed and accessed in a manner that was not authorized. In the course of our operations, we reviewed the emails of a former employee and discovered that a file containing Thomson Reuters employee benefit data was accessed and improperly sent to personal email addresses belonging to an unauthorized third party.

What Information Was Involved?

Personal information pertaining to benefits offered by Thomson Reuters, including data elements such as an employee’s name, address, social security number, and compensation details.

What We Are Doing.

Upon discovery of this incident, we promptly investigated. The investigation is still ongoing. To date, we have determined that on December 17, 2020, the then-current employee shared the file containing your personal information with one external individual who was not authorized to receive it. The Aon employee who is the subject of this incident has since been terminated.

Based on our internal investigation, we have no evidence to suggest that either individual actually used your personal information for an otherwise improper or harmful purpose. We have resolved this incident, and we are making improvements to strengthen our security controls. Out of an abundance of caution, we are sharing important steps that you can take to reduce the potential risk of fraud and/or identity theft.

While we have no evidence that the compromised information was otherwise used improperly or caused any harm we are sharing important steps that you can take to reduce the potential risk of fraud and/or identity theft. To help protect your identity and credit information, we have arranged for you to receive free credit monitoring services for **one year** (see the below and enclosed instructions). This credit monitoring service helps detect possible misuse of your personal information and provides you with identity protection support focused on immediate identification and resolution of identity theft.

EQUIFAX CREDIT MONITORING INSTRUCTIONS

We have arranged for you to receive free credit monitoring for one year to help you protect your identity and credit information (see enclosed instructions). If you enroll, you will receive communications detailing any key changes to your credit reports from all three credit bureaus. To enroll in this service, please contact Equifax before **August 30, 2021** by visiting the website or calling the phone number listed below. You will also need the Activation Code provided below. Your coverage will last for one year from the date of enrollment.

Website enrollment: **www.equifax.com/activate**

Phone enrollment: **1-866-547-2748**

Your Activation Code: 

We sincerely regret that this incident occurred. If you have any questions, please feel free to contact us at **1-866-547-2748** (Monday - Friday 9am-9pm EST, Saturday - Sunday 9am-6pm EST).

Sincerely,

Custom Benefit Programs, Inc., an Aon Company