



Redwood Coast Regional Center
Respecting Choice in the Redwood Community



Notice of Data Breach



What Happened:

We are writing to you because of a recent security incident at Redwood Coast Regional Center. On June 14th, we learned that our encryption for our mail server failed. Upon discovering the incident, we promptly began an internal investigation to investigate and restore our email encryption software. The investigation determined that the email encryption failed due to a system outage. As part of the investigation, it was identified that specific information considered to be Public Health Information was shared via email.

What Information Was Involved:

Please note, the information was limited to [REDACTED] name, address, date of birth, client uci number, and authorized service data. It did not contain any other information, such as Social Security number, driver's license/California Identification, health insurance information, or financial account numbers which could expose you to identity theft.

What We Are Doing:

Nonetheless, we felt it necessary to inform you since your medical information authorized services were involved.

What you can do:

Keep a copy of this notice for your records in case of future problems with your records.

Other Important Information:

For information about your medical privacy rights, you may visit the website of the California Department of Justice, Privacy Enforcement and Protection at <https://oag.ca.gov/privacy>.

We regret that this incident occurred and want to assure you we are reviewing and revising our procedures and practices to minimize the risk of recurrence.

For More Information:

Should you need any further information about this incident, please contact Amy Medina Director of Administration at 1-800-281-3832.

Sincerely,

Amy Medina

Amy Medina
Director of Administration