



Return Mail Processing  
PO Box 499  
Claysburg, PA 16625-0499

February 15, 2016



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ANYTOWN, US 12345-6789  
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Dear Sample A Sample:

Alliance Health is committed to protecting the security and confidentiality of our patients' information. Regrettably, we are writing to inform you of an incident involving some of that information.

On December 17, 2015, we became aware that a test database containing patient information had inadvertently been left accessible via the internet. Upon learning this, we immediately secured the database and removed it from public view. We also began an internal investigation and determined that your name, address, telephone number, email address, medications and limited clinical information may have been included in the database. Your Social Security number, credit card and bank account information were not contained in the database.

We have no indication that any of your information has been used improperly. However, in an abundance of caution, we wanted to advise you of this incident. We apologize for this and want you to know that we take the protection of your personal data very seriously. We have enhanced our security measures and performed an extensive audit of all of our databases.

We deeply regret any inconvenience this may cause you. If you have any questions, please call 1-877-216-3862, Monday through Friday, between 7:00 a.m. and 5:00 p.m. Mountain Time. Please provide the following reference number when calling: 6118020816.

Sincerely,

Sahily Paoline  
Chief Pharmacy Officer  
Alliance Health, LLC

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