



Return Mail Processing
PO Box 499
Claysburg, PA 16625-0499

February 15, 2016

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TO THE PARENT OR GUARDIAN OF

SAMPLE A SAMPLE



APT ABC

123 ANY ST

ANYTOWN, US 12345-6789



Dear Parent or Guardian of Sample A Sample:

Alliance Health is committed to protecting the security and confidentiality of our patients' information. Regrettably, we are writing to inform you of an incident involving some of that information.

On December 17, 2015, we became aware that a test database containing patient information had inadvertently been left accessible via the internet. Upon learning this, we immediately secured the database and removed it from public view. We also began an internal investigation and determined that your child's name, address, telephone number, email address, medications and limited clinical information may have been included in the database. Your child's Social Security number, credit card and bank account information were not contained in the database.

We have no indication that any of your child's information has been used improperly. However, in an abundance of caution, we wanted to advise you of this incident. We apologize for this and want you to know that we take the protection of your child's personal data very seriously. We have enhanced our security measures and performed an extensive audit of all of our databases.

We deeply regret any inconvenience this may cause you. If you have any questions, please call 1-877-216-3862, Monday through Friday, between 7:00 a.m. and 5:00 p.m. Mountain Time. Please provide the following reference number when calling: 6118020816.

Sincerely,

Sahily Paoline
Chief Pharmacy Officer
Alliance Health, LLC

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