



10/22/2024

{Client Name}

{Client Address}

Dear (client name),

We are writing to you about a recent incident involving your protected health information (PHI) held by the radiology group that evaluates the images performed at our center. On March 16, 2024 National Diagnostic Imaging (NDI) experienced a network disruption that impacted their ability to access certain files on their network. They took immediate steps to isolate and secure their network and engaged a third-party forensic firm to determine how the incident occurred. The investigation determined that the network was subject to unauthorized access between February 19, 2024 and March 27, 2024. NDI notified us of the extent of this incident on August 19, 2024.

NDI commenced a review of the data contained on the systems accessed to determine the types of information contained therein and to whom that information related, which was delivered to Birth Choice on October 15, 2024. They concluded that potentially impacted data included client information we sent for their evaluation, which included images prior to March 27, 2024. These files may have been accessed by an unauthorized party during the incident although they have no evidence of any actual or attempted misuse of the information by any third party. The types of PHI that was potentially accessed in this incident were client names, dates of birth, LMP, pertinent clinical information and biometrics for the radiologist's diagnoses. We are providing this notice out of an abundance of caution. Although we are not aware of any misuse of your PHI we advise for you to remain vigilant and consider registering a fraud alert and ordering your credit reports with a credit bureau, such as Experian: www.experian.com; TransUnion: www.transunion.com; or Equifax: www.equifax.com.

NDI takes the protection of the privacy and security of your personal health information very seriously. Upon discovery of this incident, NDI immediately began an investigation and reported the incident to law enforcement. NDI implemented additional security measures to further protect their systems and help prevent similar incidents from occurring in the future. NDI sincerely regrets any inconvenience and concern this may cause you. We deeply regret that this incident occurred at our Business Associate, NDI, and apologize for any concern this causes you. Should you have any questions, please call NDI at 1-800-950-5257.

Sincerely,

Bob Schuman CEO

Dorene Schloeder RN/BSN Nurse Manager

Birth Choice of San Marcos