

<<Variable Text 1: Entity Name>>

P.O. Box 989728

West Sacramento, CA 95798-9728

<<First Name>> <<Last Name>>

<<Address1>>

<<Address2>>

<<City>>, <<State>> <<Zip>>

<<Country>>

Enrollment Code: <<ENROLLMENT>>

Enrollment Deadline: December 24, 2025

To Enroll, Scan the QR Code Below:



Or Visit:

<https://response.idx.us/2025cyberincident>

September 24, 2025

### Notice of Data Breach

On behalf of <<Variable Text 1: Entity Name>>, we are writing to inform you about a recent incident that involved personal information about you. We regret that this incident occurred and take the security of personal information seriously.

**WHAT HAPPENED.** On September 6, 2025, we became aware of a cyber incident that involved unauthorized removal of information from our systems. We quickly launched an investigation with the support of external cybersecurity experts and in coordination with federal law enforcement, and took steps to prevent further unauthorized activity and secure our environment. Through our investigation, we determined that the unauthorized activity began on September 5, 2025, and the last observed unauthorized activity occurred on September 7, 2025.

**WHAT INFORMATION WAS INVOLVED.** Based on our analysis to date, we have determined that the information about you that was involved in this incident included your name, <<Variable Text 2: Impacted Data Elements>>.

**WHAT WE ARE DOING.** We began investigating the incident as soon as we learned of it. After becoming aware of the incident, we immediately took steps to terminate the unauthorized third party's access to the affected portion of our environment. We engaged third-party cybersecurity specialists to assist with the investigation and response, and we continue to coordinate with federal law enforcement regarding the incident. We continue to invest in additional security enhancements designed to mitigate against future risk.

**WHAT YOU CAN DO.** Consistent with certain laws, we are providing you with the enclosed information about steps that you can take to protect against potential misuse of personal information.

Additionally, as a precaution, we have arranged for you, at your option, to enroll in a complimentary two-year credit monitoring service. We have engaged IDX to provide you with its Identity Protection Services, which include, among other things, credit monitoring, dark web monitoring, and identity recovery services. You have 90 days from the date of this letter to activate this free credit monitoring service by using the following enrollment code: <<ENROLLMENT>>. This code is unique for your use and should not be shared. To enroll, go to <https://response.idx.us/2025cyberincident> or call 1-833-353-7300.

**FOR MORE INFORMATION.** Please know that we regret any inconvenience or concern this incident may cause you. If you have any questions or concerns, please do not hesitate to contact us at 1-833-353-7300.

Sincerely,

<<Variable Text 1: Entity Name>>

## **Steps You Can Take to Protect Against Potential Misuse of Personal Information:**

You should always remain vigilant for incidents of fraud and identity theft, including by regularly reviewing your account statements and monitoring free credit reports. If you discover any suspicious or unusual activity on your accounts or suspect identity theft or fraud, be sure to report it immediately to your financial institutions.

In addition, you may contact the Federal Trade Commission (“**FTC**”) or law enforcement, including your state Attorney General, to report incidents of identity theft or to learn about steps you can take to protect yourself from identity theft. To learn more, you can go to the FTC’s website, at [www.ftc.gov/idtheft/](http://www.ftc.gov/idtheft/), or call the FTC, at (877) IDTHEFT (438-4338) or write to Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

You may also periodically obtain credit reports from the nationwide credit-reporting agencies. If you identify information on your credit report resulting from a fraudulent transaction, you should request that the credit-reporting agency delete that information from your credit report file. In addition, under federal law, you are entitled to one free copy of your credit report every 12 months from each of the three nationwide credit-reporting agencies. You may obtain a free copy of your credit report by going to [www.AnnualCreditReport.com](http://www.AnnualCreditReport.com) or by calling (877) 322-8228. You may contact the nationwide credit reporting agencies at:

Equifax  
(800) 685-1111  
P.O. Box 740241  
Atlanta, GA 30374-0241  
[www.Equifax.com](http://www.Equifax.com)

Experian  
(888) 397-3742  
P.O. Box 9701  
Allen, TX 75013  
[www.Experian.com](http://www.Experian.com)

TransUnion  
(800)-680-7289  
Fraud Victim Assistance Department  
P.O. Box 2000  
Chester, PA 19022  
[www.TransUnion.com](http://www.TransUnion.com)

You also have other rights under the Fair Credit Reporting Act (“**FCRA**”). For further information about your rights under the FCRA, please visit: [https://files.consumerfinance.gov/f/201504\\_cfpb\\_summary\\_your-rights-under-fcra.pdf](https://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf).

In addition, you may obtain additional information from the FTC and the credit reporting agencies about fraud alerts and security freezes. You can add a fraud alert to your credit report file to help protect your credit information. A fraud alert can make it more difficult for someone to obtain credit in your name because it tells creditors to follow certain procedures to verify your identity. You may place a fraud alert in your file by calling any of the nationwide credit reporting agencies listed above. As soon as that agency processes your fraud alert, it is required to notify the other two agencies, which then must also place fraud alerts in your file.

In addition, you can contact the nationwide credit reporting agencies at the numbers listed above to place a security freeze to restrict access to your credit report. You will need to provide the credit reporting agency with certain information, such as your name, address, date of birth and Social Security number. The credit reporting agency will send you a confirmation containing a unique PIN or password that you will need in order to remove or temporarily lift the freeze. You should keep the PIN or password in a safe place.

*IF YOU ARE A DISTRICT OF COLUMBIA RESIDENT:* You may obtain information about avoiding identity theft from the FTC or the District of Columbia Attorney General’s Office. These offices can be reached at:

Federal Trade Commission  
Consumer Response Center  
600 Pennsylvania Avenue, NW  
Washington, DC 20580  
(877) IDTHEFT (438-4338)  
[www.consumer.ftc.gov/idtheft](http://www.consumer.ftc.gov/idtheft)

Office of the Attorney General  
400 6th Street, NW  
Washington, DC 20001  
(202) 727-3400  
<https://oag.dc.gov/>

*IF YOU ARE AN IOWA RESIDENT:* You may contact local law enforcement or the Iowa Attorney General's Office to report suspected incidents of identity theft.

Office of the Attorney General of Iowa  
Consumer Protection Division  
Hoover State Office Building  
1305 E. Walnut Street  
Des Moines, IA 50319  
(515) 281-5926  
<http://www.iowaattorneygeneral.gov/>

*IF YOU ARE A MARYLAND RESIDENT:* You may obtain information about avoiding identity theft from the FTC or the Maryland Attorney General's Office. These offices can be reached at:

Federal Trade Commission  
Consumer Response Center  
600 Pennsylvania Avenue, NW  
Washington, DC 20580  
(877) IDTHEFT (438-4338)  
[www.consumer.ftc.gov/idtheft](http://www.consumer.ftc.gov/idtheft)

Office of the Attorney General  
Consumer Protection Division  
200 St. Paul Place  
Baltimore, MD 21202  
(888) 743-0023  
<https://www.marylandattorneygeneral.gov/>

*IF YOU ARE A NEW YORK RESIDENT:* You may obtain information about security breach response and identity theft prevention and protection from the FTC or from the following New York state agencies:

Federal Trade Commission  
Consumer Response Center  
600 Pennsylvania Avenue, NW  
Washington, DC 20580  
(877) IDTHEFT (438-4338)  
[www.consumer.ftc.gov/idtheft](http://www.consumer.ftc.gov/idtheft)

New York Attorney General  
The Capitol  
Albany, NY 12224  
(800) 771-7755  
[www.ag.ny.gov](http://www.ag.ny.gov)

New York Department of State  
Division of Consumer Protection  
99 Washington Avenue  
Suite 650  
Albany, New York 12231  
(800) 697-1220  
[www.dos.ny.gov](http://www.dos.ny.gov)

*IF YOU ARE A NORTH CAROLINA RESIDENT:* You may obtain information about preventing identity theft from the FTC or the North Carolina Attorney General's Office. These offices can be reached at:

Federal Trade Commission  
Consumer Response Center  
600 Pennsylvania Avenue, NW  
Washington, DC 20580  
(877) IDTHEFT (438-4338)  
[www.consumer.ftc.gov/idtheft](http://www.consumer.ftc.gov/idtheft)

North Carolina Department of Justice  
Attorney General Jeff Jackson  
9001 Mail Service Center  
Raleigh, NC 27699-9001  
(877) 566-7226  
[www.ncdoj.gov](http://www.ncdoj.gov)

*IF YOU ARE A RHODE ISLAND RESIDENT:* We have determined that the incident involved 16 of Rhode Island residents. You may contact state or local law enforcement to determine whether you can file or obtain a police report relating to this incident. In addition, you can contact the Rhode Island Attorney General at:

Office of the Attorney General  
150 South Main Street  
Providence, RI 02903  
(401) 274-4400  
<http://www.riag.ri.gov/>