



**BONITA UNIFIED SCHOOL DISTRICT**

115 West Allen Avenue  
San Dimas, California 91773

June 30, 2015

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PARENT OR GUARDIAN OF SAMPLE A SAMPLE

APT ABC

123 ANY ST

ANYTOWN, US 12345-6789



Dear Parent or Guardian of Sample A Sample:

As you are aware, there was unauthorized access into the student information system at San Dimas High School. I want to let you know that access to the system has been secured and no further unauthorized changes have been made to the system. Grades have been restored to their state before the incident.

The unauthorized access may have involved some of your child's personal information as a student at San Dimas High School. We at the Bonita Unified School District take this issue seriously and regret the concern it may cause. I'm writing to provide you information on the steps we are taking to protect your child and your child's information moving forward.

**What happened?**

On June 2, 2015, we discovered that unauthorized individuals gained access to our student database in May 2015 and changed the grades of several students at San Dimas High School. We believe the suspects also accessed and downloaded personal information relating to students, including your child's name, Social Security number, birthdate, medical information, Aeries username and password, and contact information, such as physical address, email address and phone number. Upon learning this, we immediately reported the incident to law enforcement and conducted an investigation to determine what information may have been changed. We are cooperating with law enforcement in its investigation of this incident. The information that was changed has been restored to its original status.

**What is Bonita Unified School District doing to protect your child?**

While we have received no reports that your child's information has been used in any manner that would compromise your child's identity or credit, out of an abundance of caution, we want to let you know this happened and assure you that we take it very seriously. Further, as a precaution, we are providing you, the parent or guardian, with a complimentary one year membership in Family Secure® from Experian®. Family Secure monitors your Experian credit report to notify you of key changes. In addition, Family Secure will tell you if the child has a credit report, a potential sign that his or her identity has been stolen. For more information about Family Secure and instructions on how to activate the complimentary one year membership as well as additional steps you can take to protect yourself and your child, please see the additional information provided in this letter.

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(OVER PLEASE)

**What is Bonita Unified School District doing to prevent this from happening in the future?**

To help prevent something like this from happening in the future, we are increasing information security measures within the district.

**Where can you get more information on this issue?**

If you have any questions, please call Donna Martin at 909-971-8320 ext. 5201, Monday through Friday from 8:00 AM to 4:30 PM Pacific Time.

I want you to know that protecting your child's information is incredibly important to us at Bonita Unified School District, as is helping you through this situation with the information and support you need.

Sincerely,



Dr. Gary J. Rapkin  
Superintendent

To receive the complimentary Family Secure product, you as the parent must enroll at the web site with your activation code listed below. This activation code can only be used by the parent or guardian of the minor. Please keep in mind that once activated, the code cannot be re-used for another enrollment.

### Activate Family Secure Now in Three Easy Steps

1. ENSURE That You Enroll By: **September 30, 2015** (Your activation will not work after this date.)
2. VISIT the **Family Secure Web Site to enroll: <http://www.familysecure.com/enroll>**
3. PROVIDE **Your Activation Code: ABCDEFGHI**

If you have questions related to the product being offered or need an alternative to enrolling online, please call 888-276-0529 and provide engagement #: **PC94942**.

### What features does your 12-MONTH Family Secure membership include once activated?

#### Parent or Legal Guardian:

- Daily monitoring of your Experian credit report with email notification of key changes, as well as monthly “no-hit” reports
- 24/7 credit report access: Unlimited, on-demand Experian reports and scores
- Experian credit score illustrator to show monthly score trending and analysis

#### Children:

- Monthly monitoring to determine whether enrolled minors in your household have an Experian credit report
- Alerts of key changes to your children’s Experian credit report

#### All Members:

- Identity Theft Resolution assistance: Toll-free access to US-based customer care and a dedicated Identity Theft Resolution agent who will walk you through the process of fraud resolution from start to finish for seamless service. They will investigate each incident; help contacting credit grantors to dispute charges and close accounts including credit, debit and medical insurance cards; assist with freezing credit files; contact government agencies
- \$2,000,000 Product Guarantee \*

Once your enrollment in Family Secure is complete, you should carefully review your credit report for inaccurate or suspicious items. If you have any questions about Family Secure, need help understanding something on your credit report or suspect that an item on your credit report may be fraudulent, please contact Experian’s customer care team at 888-276-0529.

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\* The Family Secure Product Guarantee is not available for Individuals who are residents of the state of New York.

