

Bay Area Pain Medical Associates  
3 Harbor Drive, Suite 115  
Sausalito, CA 94965-2843

July 10, 2014



4 3 1084 \*\*\*\*\*AUTO\*\*ALL FOR AADC 940

John Q Sample  
123 Any Street  
Anytown, US 94127-1945



***Important Security and Protection Notification.***  
***Please read this entire letter.***

Dear John Q Sample,

We hope this letter finds you well. We are writing to inform you that on May 19, 2014, our office was broken into and many items were stolen including three desktop computers. Upon discovery the following day, the Sausalito Police Department was immediately notified and a formal police report was filed.

We are notifying you of this incident because although all medical records were encrypted and inaccessible, we believe one Excel spreadsheet containing approximately 2,780 patient names, including yours, and years of service may have been available. Specifically, that document only contained a patient's first and last name, and the years the patient was seen in our practice (for example, 2008 - 2010). Significantly and fortunately, no social security numbers, dates of birth, financial information, contact information nor medical conditions were listed.

Please be assured that we have taken every step necessary to address the incident and have changed the security on that document. Though there does not appear to be any risk for identity theft, you can call the three major credit agencies and place a 90-day fraud alert. If so desired, their contact information is: Equifax (800-525-6285), Experian (888-397-3742), and TransUnion (800-680-7289). You are also entitled to a free credit report every year from each of these agencies at [www.annualcreditreport.com](http://www.annualcreditreport.com).

As an extension of our care, we are also providing you with AllClear ID, which requires no action on your part to be protected. If a problem arises, simply call 1-877-579-2269 using the reference code 999999999 and a dedicated AllClear ID investigator will assist you with any credit or financial concerns, and ensure your identity is returned to its proper condition. AllClear ID maintains an A+ rating at the Better Business Bureau.

Again, we sincerely apologize for any inconvenience. We understand how important confidentiality and trust is to our physician-patient relationship. Please feel free to contact 1-877-579-2269 to discuss any concerns or questions you may have.

Sincerely,

Bay Area Pain Medical Associates



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