

CALIFORNIA STUDENT AID COMMISSION

INFORMATION TECHNOLOGY SERVICES DIVISION
INFORMATION SECURITY OFFICE

7/15/2021



Subject: NOTICE OF DATA BREACH

Dear STUDENT,

We are writing to notify you of a security incident at the California Student Aid Commission on 7/8/2021 involving your personally identifiable information.

What Happened?

During our investigation of the incident it was discovered that an employee attempted to send an email from their state email account to their personal email account with unencrypted files containing your personal information. During the investigation however, it was discovered that the Internet email provider blocked the unencrypted files due to the suspicious nature of moving these files. The student files were never delivered to the personal email account, and remain in the cloud.

What Information Was Involved?

The information in the files included your first and last name, date of birth, Social Security number, and mailing address.

What We Are Doing:

We regret this incident occurred and want to assure you we have contacted law enforcement agencies, are actively investigating the incident, and implementing additional security controls and training to minimize the risk associated with this occurrence and the risk of recurrence.

What You Can Do:

To protect yourself from the possibility of identity theft, we recommend that you place a fraud alert on your credit files by following the recommended privacy protection steps outlined in the enclosure "Breach Help – Consumer Tips from the California Attorney General".

Other Information:

Enclosure "Breach Help –Consumer Tips from the California Attorney General".

For More Information:

For more information about online protections, you may visit the Web site of the California Department of Justice, Privacy Enforcement and Protection at www.privacy.ca.gov.

Agency Contact:

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California Student Aid Commission
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