

## **Notification of Data Security Incident**

On June 16, 2026, Glendale Community College (“GCC”) was notified about a potential cyber security incident. Once identified, we took immediate steps to isolate and secure our network and engaged third-party specialists to assist with containing and investigating the activity. We determined that certain data related to student educational records was potentially copied without authorization. We subsequently began reviewing the data to determine the contents and are now providing notification to potentially impacted individuals. *At this point, we are not aware of any employee data that was impacted.*

The data that was potentially impacted varies by individual but may include an individual’s name and one or more of the following: Social Security Number, driver’s license number, passport number financial aid information, or health related information. *Importantly, the potentially impacted information may vary for each individual and may include all or just one of the above-listed types of information.*

Upon learning of this event, we immediately took steps to secure our network environment and undertook a thorough investigation. We are reviewing our policies and procedures, implemented additional technical safeguards to further enhance the security of information in our possession and to prevent similar incidents from happening in the future. Additionally, we are offering potentially impacted individuals complimentary credit monitoring and identity protection services.

Individuals should remain vigilant in regularly reviewing and monitoring all account statements, explanation of benefits statements, insurance statements, and credit history to guard against any unauthorized transactions or activity. If an individual discovers any suspicious or unusual activity on their accounts, they should promptly contact their financial institution or company. They can also review the “Steps You Can Take to Help Protect Your Information,” below, for additional resources, including instructions on how to enroll in the complimentary credit monitoring services.

If you have any questions, please call [REDACTED] Monday through Friday between 6:00 am and 6:00 pm PT. You can also write to us at 1500 North Verdugo Road, Glendale CA 91208.

### **STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION**

#### **Monitor Your Accounts**

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your credit reports and account statements for suspicious activity and to detect errors. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call 1-877-322-8228. Once you receive your credit report, review it for discrepancies and identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information, contact the credit reporting bureau.

You have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any of the three credit reporting bureaus listed below.

As an alternative to a fraud alert, you have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without your express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in

your name without your consent. However, you should be aware that using a credit freeze may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., III, etc.);
2. Social Security number;
3. Date of birth;
4. Address for the prior two to five years;
5. Proof of current address, such as a current utility or telephone bill;
6. A legible photocopy of a government-issued identification card (e.g., state driver’s license or identification card); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft, if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

<p><b>TransUnion</b>            1-800-680-7289  <a href="http://www.transunion.com">www.transunion.com</a>  <b>TransUnion Fraud Alert</b>            P.O. Box 2000            Chester, PA 19016-2000  <b>TransUnion Credit Freeze</b>            P.O. Box 160            Woodlyn, PA 19094</p>	<p><b>Experian</b>            1-888-397-3742  <a href="http://www.experian.com">www.experian.com</a>  <b>Experian Fraud Alert</b>            P.O. Box 9554            Allen, TX 75013  <b>Experian Credit Freeze</b>            P.O. Box 9554            Allen, TX 75013</p>	<p><b>Equifax</b>            1-888-298-0045  <a href="http://www.equifax.com">www.equifax.com</a>  <b>Equifax Fraud Alert</b>            P.O. Box 105069            Atlanta, GA 30348-5069  <b>Equifax Credit Freeze</b>            P.O. Box 105788            Atlanta, GA 30348-5788</p>
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### Additional Information

You can further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or your state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; [www.identitytheft.gov](http://www.identitytheft.gov); 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC. This notice has not been delayed by law enforcement.