#### Notice of data breach

Dear [NAME],

At Funding Circle, we take the privacy and information security of our customers very seriously, which is why we want to share with you details of a security incident that occurred recently.

## **What Happened**

On April 27, 2017, a professional security researcher discovered a vulnerability in one of our databases that included some information about our U.S. customers, and notified us shortly after. We immediately determined the cause and implemented a fix. Importantly, we are confident that no customer information was accessed or acquired by any third-party other than the professional security researcher, with whom we worked to identify this issue.

## What Information Was Involved

The database contained third-party marketing data along with some information about our current U.S. customers, including the names, addresses, contact information, and social security numbers of guarantors. While your customer records were included in this database, we are confident that no third-party accessed this information other than the professional security researcher and his firm.

### What We Are Doing

An independent security firm has confirmed closure of the vulnerability. In addition, we have engaged PwC, a global audit and consulting firm, to undertake a full investigation, and to conduct a rigorous assessment of our current controls to prevent recurrence of this type of incident. Please note that law enforcement has not delayed our sending this notice.

We are committed to providing the best level of protection for our customers and their data. Here are just some of the policies, practices and technologies that enable us to do this:

- Employing a dedicated and experienced security team that is responsible for setting and ensuring the company's compliance with security policies and standards;
- Performing regular penetration tests against our environments;
- Complying with security regulatory requirements including PCI-DSS;
- Employing security technologies like firewalls and scanning to protect our systems and data from attackers and malicious software; and
- Ensuring access to systems and data is appropriately restricted only to those that need to have that access.

#### What You Can Do

While we are confident that no customer information was compromised as a result of this vulnerability, we wanted to use this opportunity to share some additional information and resources about data security and protection. Consumers should always be proactive about monitoring their financial accounts and credit reports for any suspicious activity. To learn more

about how to access a free copy of your credit report or how to enroll in complimentary, 12-month credit monitoring with ID Experts®, please review the additional resources enclosed in this letter.

## For More Information:

For any other questions, please don't hesitate to contact us toll-free at (855) 385-5356 or by email at <a href="mailto:securityupdate@fundingcircle.com">securityupdate@fundingcircle.com</a>.

Sincerely,

Funding Circle USA, Inc. Sam Hodges Co-founder

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# **Additional Resources About Data Security & Protection**

#### HOW TO ORDER A FREE COPY OF YOUR CREDIT REPORT

All consumers are entitled to one free copy of their credit report every 12 months from each of the three nationwide credit reporting companies. To order your free credit report, visit www.annualcreditreport.com, call toll-free 1-877-322-8228, or complete the Annual Credit Report Request Form on the U.S. Federal Trade Commission's (FTC) website at <a href="https://www.consumer.ftc.gov">www.consumer.ftc.gov</a>.

A credit report includes information on where you live, how you pay your bills, and whether you've been sued or have filed for bankruptcy. The three nationwide consumer reporting agencies who collect this data are listed below.

TransUnion LLC	Experian Inc.	
P.O. Box 2000	P.O. Box 9554	
Chester, PA 19022-2000	Allen, TX 75013	
1-800-680-7289	1-888-397-3742	
www.transunion.com	www.experian.com	
Equifax Credit Information Services, Inc.		
P.O. Box 740241		
Atlanta, GA 30374		
1-800-525-6285		
www.equifax.com		

It's important to review a copy of your credit report regularly to ensure the information is accurate, complete, and up-to-date. This is particularly important to do before you apply for a loan for a major purchase like a house or car, buy insurance, or apply for a job – and to help guard against fraud and identity theft. For more information on credit reports, including how to dispute errors or inaccuracies on credit reports, please visit <a href="https://www.consumer.ftc.gov">www.consumer.ftc.gov</a>.

## HOW TO ACCESS FREE CREDIT MONITORING AND IDENTITY PROTECTION FOR 12 MONTHS

While we are confident that no customer information was compromised as a result of this vulnerability, we continue to take the privacy and information security of our customers incredibly seriously. For this reason, we would like to offer you complimentary identity protection and credit monitoring services for the next 12 months. Please read the Enrollment Instructions below for details about how to take advantage of this service.

## **Enrollment Instructions**

You will need to reference the following access code when calling or enrolling for MyIDCare on the ID Experts® website, so please do not discard this letter.

Your Access Code: [access code]

- 1. Website and Enrollment. Go to www.idexpertscorp.com/protect and follow the instructions for enrollment using your Access Code provided above. Once you have completed your enrollment, you will receive a welcome letter by email (or by mail if you do not provide an email address when you sign up). The welcome letter will direct you to the exclusive MyIDCare Member Website where you will find other valuable educational information. Please note the deadline to enroll is September 18, 2017.
- 2. Telephone. To enroll in MyIDCare by telephone, please call 1-800-939-4170.
- 3. Activate the credit monitoring provided as part of your MyIDCare membership, which is paid for by Funding Circle. Credit and CyberScan monitoring are included in the membership, but you must personally activate it for it to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, MyIDCare will be able to assist you.