



Return Mail Processing  
 PO Box 589  
 Claysburg, PA 16625-0589

October 30, 2019

Enroll by: April 30, 2020

URL: [www.experianidworks.com/3bcredit](http://www.experianidworks.com/3bcredit)

Activation Code: ABCDEFGHI

F0162-L02-0000001 P001 T00002 \*\*\*\*\*MIXED AADC 159



SAMPLE A SAMPLE - CA NOTICE

APT 123

123 ANY ST

ANYTOWN, US 12345-6789



**NOTICE OF DATA BREACH**

Dear Sample A Sample:

Marriott International, Inc. values the relationship we have with our associates and understands the importance of protecting their information. We are notifying you of a security incident that occurred on the network of a vendor. This notice explains the incident, the measures we have taken in response, and some additional steps you may consider taking.

**What Happened**

Marriott learned on September 4, 2019, that an unknown person gained access to information about certain Marriott associates by accessing the network of an outside vendor formerly used by Marriott. Once we became aware, Marriott immediately confirmed that the vendor was taking appropriate steps to investigate the incident. The vendor reported that it was working with a forensic firm and had notified law enforcement. This vendor served as Marriott’s agent for receiving service of official documents, such as subpoenas and court orders. A document containing your information was sent to this vendor, and it was accessed during the incident. This incident did not impact the security of Marriott’s internal HR systems or platforms.

**What Information Was Involved**

The information in the document received by this vendor that contains your information includes your name, address, and Social Security number.

**What You Can Do**

Marriott is providing you with access to resources to monitor for misuse of your information. We have arranged for you to receive a complimentary one-year membership in Experian’s® IdentityWorks<sup>SM</sup> Credit 3B. This service helps detect possible misuse of your personal information and provides you with identity protection services focused on immediate identification and resolution of identity theft. IdentityWorks<sup>SM</sup> Credit 3B is completely free to you, and enrolling in this program will not hurt your credit score. For more information on identity theft prevention and IdentityWorks<sup>SM</sup> Credit 3B, including instructions on how to activate your complimentary one-year membership, please see the enrollment instructions and information about additional steps you can take that follow this letter.

**What We Are Doing**

We have been in frequent contact with the vendor since we learned what occurred to ensure appropriate action is being taken in response. Marriott has already terminated its relationship with the vendor, and the vendor confirmed that it has securely removed all information regarding Marriott associates from its network.

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***For More Information***

We regret that this incident occurred and apologize for any inconvenience. If you have any questions about this matter, we have established a dedicated call center to provide further information and answer any questions about this incident, which can be reached at +1 (833) 281-4825. Assistance is available Monday through Friday from 9am-11pm EDT (6am-8pm PDT) and Saturday through Sunday from 11am-8pm EDT (8am-5pm PDT).

Sincerely,

A handwritten signature in black ink, appearing to read "Peggy Hassinger". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Peggy Hassinger, PHR  
Vice President, Associate Relations

## EXPERIAN IDENTITYWORKS ENROLLMENT INSTRUCTIONS & INFORMATION

To start monitoring your personal information please follow the steps below:

- Ensure that you **enroll by:** April 30, 2020 (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: [www.experianidworks.com/3bcredit](http://www.experianidworks.com/3bcredit)
- Provide your **activation code:** Refer to code on the top right hand corner of the first page of this letter

If you have questions about the product, need assistance with identity restoration that arose as a result of this incident or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 833-281-4825 by April 30, 2020. Be prepared to provide engagement number DB15284 as proof of eligibility for the identity restoration services by Experian.

If you believe there was fraudulent use of your information as a result of this incident and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the incident (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this offer is available to you for one year from the date of this letter and does not require any action on your part at this time.

The Terms and Conditions for this offer are located at [www.ExperianIDWorks.com/restoration](http://www.ExperianIDWorks.com/restoration). You will also find self-help tips and information about identity protection at this site.

While Identity Restoration assistance is immediately available to you, we also encourage you to activate the fraud detection tools available through Experian IdentityWorks<sup>SM</sup> as a complimentary one-year membership. This product provides you with identity detection and resolution of identity theft.

### ADDITIONAL DETAILS REGARDING YOUR EXPERIAN IDENTITYWORKS MEMBERSHIP:

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.\*
- **Credit Monitoring:** Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance\*\*:** Provides coverage for certain costs and unauthorized electronic fund transfers.

**What you can do to protect your information:** There are additional actions you can consider taking to reduce the chances of identity theft or fraud on your account(s). Please refer to [www.ExperianIDWorks.com/restoration](http://www.ExperianIDWorks.com/restoration) for this information.

\* Offline members will be eligible to call for additional reports quarterly after enrolling

\*\* Identity theft insurance is underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. (AIG). The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions

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## ADDITIONAL STEPS YOU CAN TAKE

We remind you it is always advisable to be vigilant for incidents of fraud or identity theft by reviewing your account statements and free credit reports for any unauthorized activity. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting companies. To order your annual free credit report, please visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting companies is as follows:

- *Equifax*, PO Box 740241, Atlanta, GA 30374, [www.equifax.com](http://www.equifax.com), 1-800-685-1111
- *Experian*, PO Box 2002, Allen, TX 75013, [www.experian.com](http://www.experian.com), 1-888-397-3742
- *TransUnion*, PO Box 2000, Chester, PA 19016, [www.transunion.com](http://www.transunion.com), 1-800-916-8800

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your state. You can obtain information from these sources about steps an individual can take to avoid identity theft as well as information about fraud alerts and security freezes. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records. Contact information for the Federal Trade Commission is as follows:

- *Federal Trade Commission*, Consumer Response Center, 600 Pennsylvania Avenue NW, Washington, DC 20580, 1-877-IDTHEFT (438-4338), [www.ftc.gov/idtheft](http://www.ftc.gov/idtheft)