RENNLINE

Return Mail Processing Center P.O. Box 6336 Portland, OR 97228-6336

<<Mail ID>> <<Name 1>> <<Address 1>> <<Address 2>> <<Address 3>> <<Address 4>> <<Address 5>> <<City>><<State>><<Zip>>

<<Date>>

NOTICE OF DATA BREACH

Dear <</Name 1>>:

Rennline Automotive, which operates the e-commerce store, rennline.com, values the relationship we have with our customers and understands the importance of protecting your information. We are writing to inform you that we recently identified and addressed a security incident that may have involved your information. This notice explains the incident, measures that have been taken, and some steps you can take in response.

What Happened?

On January 18, 2019, we discovered unauthorized code on our website. The unauthorized code was removed, and we worked with a leading cyber security firm to investigate the incident. The investigation determined that the unauthorized code was added by an unauthorized individual so that payment card information entered by purchasers on our e-commerce website was copied and sent to an unauthorized server. The code was active between May 28, 2018 and June 13, 2018; June 15, 2018 and July 12, 2018; July 20, 2018 and August 13, 2018; and August 22, 2018 and January 18, 2019.

What Information Was Involved?

Because you made a purchase on the website during those time frames, it is possible that your information was involved. This information includes your name, shipping and billing address, order information, payment card number ending in **<<card last 4>**, card type, card expiration date, and the card verification code (CVV) (if provided).

What You Can Do.

We encourage you to closely review your payment card statements for any unauthorized charges. You should immediately report any such charges to the bank that issued your card. If reported timely, payment card network rules generally provide that cardholders are not responsible for unauthorized charges. Information on additional steps you can take can be found on the following pages.

What We Are Doing.

We regret that this incident occurred and apologize for any inconvenience. To help prevent this type of incident from happening again, we are taking steps to strengthen the security of our website and have already moved to a more secure check-out method.

For More Information.

If you have any questions about this matter, please call 877-890-8134, Monday to Friday, from 9:00 a.m. to 9:00 p.m., Eastern Time.

Sincerely,

Tom Rittenburg VP – Rennline Automotive Division

MORE INFORMATION ON WAYS TO PROTECT YOURSELF

We recommend that you remain vigilant for incidents of fraud or identity theft by reviewing your account statements and free credit reports for any unauthorized activity. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting companies. To order your annual free credit report, please visit <u>www.annualcreditreport.com</u> or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting companies is as follows:

Equifax, PO Box 740241, Atlanta, GA 30374, <u>www.equifax.com</u>, 1-800-685-1111 *Experian*, PO Box 2002, Allen, TX 75013, <u>www.experian.com</u>, 1-888-397-3742 *TransUnion*, PO Box 2000, Chester, PA 19016, <u>www.transunion.com</u>, 1-800-916-8800

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your state. You can obtain information from these sources about steps an individual can take to avoid identity theft as well as information about fraud alerts and security freezes. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records. Contact information for the Federal Trade Commission is as follows:

Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW Washington, DC 20580, www.ftc.gov/idtheft, 1-877-IDTHEFT (438-4338)