

NOTICE TEMPLATE FOR CALIFORNIA RESIDENTS

Person's Name
Street Address
City, State ZIP

Dear Full Name:

We are writing to inform you of a security incident involving Deltek's GovWin IQ website. On behalf of the Deltek team, I want to apologize for any inconvenience this may cause you and provide you with some information on what happened, as well as the steps we are taking to protect you further in the future.

What Happened?

On March 13, 2014, Deltek discovered that, despite the security protocols that we have in place within GovWin IQ, we, along with a number of U.S. governmental agencies, were one of thousands of organizations that were subject to a sophisticated cyber attack. Based on the evidence we have, we believe the cyber attack on Deltek's GovWin IQ website occurred sometime between July 3, 2013, and November 2, 2013. We have learned that a hacker gained unauthorized access to Deltek's GovWin IQ website and was able to obtain certain personal information about you, and we wanted to notify you of this situation. Deltek is cooperating with law enforcement's investigation into this matter, and I am pleased to report that the individual believed primarily to be responsible has been arrested. While we have received no indication that any information that was unlawfully accessed has been misused, see below for more information on protecting your credit and obtaining credit monitoring services. The information that we believe was accessed includes:

- Name, billing address, telephone number, and business e-mail address
- Credit card number and expiration date used to make purchases through GovWin IQ's eCommerce system for reports, documents, and event registrations
- GovWin IQ login and password combination

We have taken extensive steps to address this incident quickly and effectively, and we remain committed to safeguarding the information that you have provided to us.

What Is Deltek Doing to Protect You?

We have remedied the security vulnerability that we believe the hacker exploited in order to gain unauthorized access to our GovWin IQ system. We have increased the overall security of GovWin IQ, including by reviewing and improving our data security procedures and changing our practices for handling personal information. We also have hired one of the nation's premier cybersecurity forensic firms to conduct a detailed investigation of this matter and to make recommendations for how we can minimize the chances that this will happen again in the future.

We have taken steps to notify your credit card company that your credit card may have been accessed during this incident. Your credit card company may contact you to verify charges if it detects any unusual pattern of activity. If it suspects your account has been compromised, you may even receive a new credit card. While we have taken steps to notify your credit card company proactively, **we recommend that you also immediately notify your credit card issuing bank** and follow its advice with regard to your credit card.

What Action Should You Take?

While we have **no** reason to believe that this security incident has led to the misuse of your personal information, out of an abundance of caution and to help protect your identity, we have made arrangements to provide you with **a one-year membership to TransUnion Monitoring** at no charge to you. TransUnion Monitoring gives you access to credit monitoring services, provided by TransUnion

Interactive (a subsidiary of TransUnion, one of the three nationwide credit reporting companies). Enrolling in this program will not hurt your credit score. Due to privacy laws, we are not able to enroll you directly. For more information on TransUnion Monitoring and instructions on how to activate your free one-year membership, please see the last page of this letter.

With respect to your credit card, remain vigilant by carefully reviewing your account statements and alert your credit card issuing bank to any suspicious charges. If you notice any suspicious charges on your credit card, please report them immediately to your credit card issuing bank. This is the most important step that you can take to detect and prevent any unauthorized use of your credit card number.

With respect to your GovWin IQ login, on the evening of April 8, 2014, we implemented a change to GovWin IQ that requires users to change their GovWin IQ passwords the next time they login to **www.govwin.com**. Further, we will now require users to change their passwords every 90 days. If you previously used your GovWin IQ login and password to access any other network, financial account, e-mail or social media account, we strongly recommend that you change those passwords immediately.

We also suggest that you consider contacting one of the major credit bureaus listed below to place a fraud alert or security freeze on your credit reports:

Equifax
(800) 685-1111
P.O. Box 740241
Atlanta, GA 30374
www.equifax.com

Experian
(888) 397-3742
P.O. Box 9532
Allen, TX 75013
www.experian.com

TransUnion
(800) 680-7289
P.O. Box 2000
Chester, PA 19022
www.transunion.com

If you want to learn more about how to avoid identity theft, please visit the U.S. government's identity theft information website, **<http://www.consumer.gov/idtheft>**. You can also contact the Federal Trade Commission via phone at 1-877-ID-THEFT (877-438-4338) or via mail at: Federal Trade Commission - Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

Please note that in the aftermath of security breaches such as this, some criminals seek to fraudulently obtain the personal information of affected individuals by claiming to be the business experiencing the breach. **Do NOT respond to any e-mails or other requests from entities requesting your sensitive personal information in relation to this breach. Deltek will NOT ask you for your sensitive personal information.** If you receive any written or electronic request via e-mail purporting to be from Deltek and it looks suspicious, please call us for assistance at the following phone numbers that we have set up for our customers who have questions about this incident: **844-487-3334** toll free in the United States and **+1 571-262-0219** for international dialing. You will be asked to verify your identity, so please have this letter ready when you call. In addition, we have also set up an email inbox where you can submit questions to this email address: **protect@deltek.com**.

We understand that you may be very concerned after learning about this matter, as were we. The security of our customers is, and always will remain, a top priority. We have taken aggressive action in this matter, and we will continue to constantly examine ways we can better protect you and your information.

Sincerely,



Michael Corkery
President and Chief Executive Officer
Deltek, Inc.

TransUnion Monitoring Enrollment Information

1. **You Must Enroll By: August 31, 2014**
2. **TransUnion Monitoring Website: www.transunionmonitoring.com**
3. **Your Activation Code: [insert code]**

To enroll in this service, go to the TransUnion Monitoring website at **www.transunionmonitoring.com** and in the space referenced as "Activation Code", enter the following unique 12-letter Activation Code **<<Insert Unique 12-letter Activation Code>>** and follow the simple three steps to receive your credit monitoring service online within minutes.

If you do not have access to the Internet, as an alternative, you may enroll in a similar offline paper based three-bureau credit monitoring service, via U.S. Mail delivery, by calling the TransUnion Fraud Response Services toll-free hotline at **1-855-288-5422** and when prompted, enter the following 6-digit telephone pass code: **464033**. You can sign up for the online or offline credit monitoring service anytime between now and **August 31, 2014**. Due to privacy laws, we cannot register you directly. Please note that credit monitoring services might not be available for individuals who do not have a credit file with TransUnion, or an address in the United States (or its territories) and a valid Social Security number.

Once you are enrolled, you will be able to obtain one year of unlimited access to your TransUnion credit report and credit score. The daily three-bureau credit monitoring service will notify you if there are any critical changes to your credit files at TransUnion, Experian and Equifax, including fraud alerts, new inquiries, new accounts, new public records, late payments, change of address and more.

The service also includes up to \$1,000,000 in identity theft insurance with no deductible. (Policy limitations and exclusions may apply.)