



December 26, 2014

DJO, LLC

A DJO Global Company

1430 Decision Street

Vista, CA 92081-8553

DJOglobal.com

##A6680-L01-0123456 *****3-DIGIT 123

SAMPLE A SAMPLE

APT ABC

123 ANY ST

ANYTOWN, US 12345-6789



Dear Sample A Sample:

Recently you received an orthopedic product from DJO LLC/Empi, Inc. for your rehabilitation, pain management and/or physical therapy. We are writing to notify you that on November 7, 2014, we discovered that, on that same day, a backpack containing a laptop computer was stolen from a locked car belonging to a DJO consultant parked at a coffee shop in Roseville, Minnesota. The laptop was password protected, but did contain some of your personal information, which may have included patient name, patient phone number, diagnosis code, DJO products received by you, dates the products were ordered and/or shipped, surgery dates, health insurer names, clinic names, doctor names, doctor addresses, and doctor phone numbers. **The laptop did not contain your social security number, health insurance policy number, or credit card information.** As part of our internal investigation and work with a specialized company, we determined that, on November 21, 2014, all of the personal information contained on the laptop was deleted. That means the personal information was only contained on the stolen laptop between November 7, 2014 and November 21, 2014.

We are taking this matter very seriously and have conducted a thorough investigation. Please be assured that we are taking all reasonable steps to mitigate the circumstances resulting from this incident and to ensure an incident like this does not happen again. We have filed a police report with the Roseville, MN Police Department. If you would like a copy of the report, you can obtain it by calling the Roseville Police Department at 651.792.7008 and asking for a copy of police report number 14028420.

Importantly, there is no evidence to date that your personal information has been misused in any way. Nevertheless, we care about the protection of your personal information and understand the concern that this situation may cause you so we want to make you aware of the incident and present steps you can take as precautionary measures.

First, if you receive a call from someone asking for your credit card information, or any other personal information, in order to pay for clinical services or products, we suggest that you end the call and call the applicable health care provider directly (e.g., your doctor or physical therapist) to find out if they were the ones who made the call. Do not give out your credit card information, social security number, health insurance information, or other confidential information to someone who calls you unless you are certain of that individual's identity.

0123456



A6680-L01

(OVER PLEASE)

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Although no social security numbers or credit card information were involved in this theft, we suggest that you place a fraud alert on your credit files as a precautionary measure. There is no cost to you to place this fraud alert. A fraud alert requires potential creditors to verify your identity before issuing credit in your name. A fraud alert lasts for 90 days and can be placed by calling the three credit reporting agencies listed below. You will then receive letters from all three agencies confirming the fraud alert has been placed and letting you know how to get a free copy of your credit report. The contact information for each reporting agency is:

Experian

1-888-397-3742
www.experian.com

Equifax

1-888-766-0008
www.equifax.com

TransUnion

1-800-680-7289
www.transunion.com

When you receive your credit reports, you should review them carefully. Look for accounts you did not open as well as inquiries from creditors that you did not initiate. Also, you should look for personal information that is not accurate, such as home address or Social Security Number. If you see anything on the report that you do not understand, call the credit reporting agency at the telephone number on the report. If you find suspicious activity on your credit reports, call your local police or sheriff's office and file a police report of identity theft. You should ask for a copy of the police report, as you may need to give copies of the police report to creditors to clear your records. Even if you do not find any signs of fraud on your reports, we recommend that you check your credit reports periodically. Under U.S. law you are entitled to one free credit report a year from each of the three credit agencies. You can also keep your fraud alert in place by calling again after the first 90 days has ended.

We also recommend that you regularly review the explanation of benefits statement(s) that you receive from your health care provider (e.g. your doctor or physical therapist) or health plan. If you see any service that you believe you did not receive, you should contact your health care provider or health plan at the telephone number listed on the explanation of benefits statements. If you do not receive regular explanation of benefits statements, contact your health care provider or health plan and ask that they send you a copy after each visit you make to your health care provider.

Please keep a copy of this notice for your records in case of future problems with your medical records or credit information. Further information about steps you can take to avoid identity theft can be obtained from the following sources:

Federal Trade Commission

1-877-438-4338

www.ftc.gov/idtheft

We value all our customers and sincerely regret that this incident occurred. If you have any further questions on this matter, please call 1-877-235-0796, Monday through Friday, 9:00 a.m. to 7:00 p.m. Eastern Time. (Closed on U.S. observed holidays.) Please be prepared to provide the following ten digit reference number when calling: 7032121114.

Very truly yours,

Dale Hammer
Privacy Officer
DJO Global, Inc.

A6680-L01

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December 26, 2014

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1430 Decision Street

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123 ANY ST

ANYTOWN, US 12345-6789



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TransUnion

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What we are doing to protect your information:

To help protect your identity, we are offering a **complimentary** one-year membership of Experian's® ProtectMyID® Elite. This product helps detect possible misuse of your personal information and provides you with superior identity protection support focused on immediate identification and resolution of identity theft.

Activate ProtectMyID Now in Three Easy Steps

1. Ensure that you enroll by 3/31/15 (Your code will not work after this date.)
2. Visit the ProtectMyID Web Site to enroll: www.protectmyid.com/protect
3. PROVIDE Your Activation Code: ABCDEFGHIJKL

If you have questions or need an alternative to enrolling online, please call 866-751-1324 and provide engagement #: **PC91019**.

Once your enrollment in ProtectMyID is complete, you should carefully review your credit report for inaccurate or suspicious items. If you have any questions about ProtectMyID, need help understanding something on your credit report or suspect that an item on your credit report may be fraudulent, please contact Experian's customer care team at 866-751-1324.

A6680-L05

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Please keep a copy of this notice for your records in case of future problems with your medical records or credit information.

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Very truly yours,

Dale Hammer
Privacy Officer
DJO Global, Inc.

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123 ANY ST

ANYTOWN, US 12345-6789



Dear Sample A Sample:

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