



Return Mail Processing
PO Box 589
Claysburg, PA 16625-0589

March 23, 2021

G3172-L03-0000003 T00001 P001 *****AUTO**MIXED AADC 159



SAMPLE A. SAMPLE - L03 CALIFORNIA
APT ABC
123 ANY ST
ANYTOWN, ST 12345-6789



RE: Notice of Data Breach

Dear Sample A. Sample,

Capcom U.S.A., Inc. (“CUSA”) writes to notify you of an incident that may affect the privacy of some of your personal information. While, to date, we have no evidence of actual or attempted misuse of your personal information as a result of this incident, this letter provides information about the incident, our response, and resources available to you to help protect your personal information from possible misuse, should you feel it is appropriate to do so.

What Happened? On November 1, 2020, CUSA became aware of unusual activity on its system and promptly began an investigation. The investigation determined that certain files on CUSA’s system were subject to unauthorized access prior to November 1, 2020. CUSA immediately undertook a comprehensive review of the files to determine the type of information contained therein and to whom it related. On January 26, 2021, this review determined that some of your personal information was present in the files.

What Information Was Involved? The type of information impacted by this incident includes your name and the following data elements: [EXTRA1].

What We Are Doing. Information privacy and security are among our highest priorities. CUSA has strict security measures in place to protect the information in our care. Upon learning of this incident, we immediately launched an investigation to confirm the security of our system. We are also reviewing our existing policies and taking additional steps to enhance our data security.

Although we are unaware of any actual or attempted misuse of your information as a result of this incident, we are offering you access to credit monitoring and identity protection services through Experian for 12 months at no cost to you as an added precaution. A description of services and instructions on how to enroll can be found within the enclosed “Steps You Can Take to Protect Your Information.” Please note that you must complete the enrollment process yourself, as we are not permitted to enroll you in these services on your behalf.

0000003



What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud, review your account statements, monitor your credit reports for suspicious activity for the next twelve (12) to twenty-four (24) months, and report any incidents of suspected identity theft law enforcement. You may review the information contained in the enclosed “Steps You Can Take to Protect Your Information.” You may also enroll to receive the credit monitoring and identity protection services we are making available to you.

For More Information. We understand you may have questions about this incident that are not addressed in this letter. To ensure your questions are answered in a timely manner, we established a dedicated assistance line at (833) 671-0406 which can be reached Monday through Friday from 9:00 a.m. to 11:00 p.m. Eastern, and Saturday and Sunday from 11 a.m. to 8 p.m. Eastern Time. You may also contact Capcom by email at DSI-support@capcom.com. Protecting your information is important to us, and CUSA remains committed to safeguarding the information in our care.

Sincerely,

Shinichi Yoshida
Chief Administrative Officer
Capcom U.S.A., Inc.

A handwritten signature in cursive script, appearing to read "Shinichi Yoshida", written in black ink.

Steps You Can Take to Protect Your Information

Enroll in Credit Monitoring

- Ensure that you **enroll by: June 30, 2021** (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/credit>
- Provide your **activation code**: ABCDEFGHI

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at (833) 671-0406 by **June 30, 2021**. Be prepared to provide engagement number **DB25911** as proof of eligibility for the identity restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 12-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP:

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.
- **Identity Restoration:** Identity Restoration agents are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **Up to \$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent at (833) 671-0406. If, after discussing your situation with an agent, it is determined that Identity Restoration support is needed, then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this Identity Restoration support is available to you for one year from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration. You will also find self-help tips and information about identity protection at this site.

* Offline members will be eligible to call for additional reports quarterly after enrolling

** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

0000003



G3172-L03

Monitor Your Accounts

We encourage you to remain vigilant against incidents of identity theft and fraud. Under U.S. law you are entitled to one free credit report annually from each of the three major credit reporting bureaus. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report.

You have the right to place a “security freeze” on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a security freeze on your credit report. Should you wish to place a security freeze, please contact the major consumer reporting agencies listed below:

Experian

P.O. Box 9554
Allen, TX 75013
1-888-397-3742
www.experian.com/freeze/center.html

TransUnion

P.O. Box 160
Chester, PA 19094
1-888-909-8872
www.transunion.com/credit-freeze

Equifax

P.O. Box 105788
Atlanta, GA 30348-5788
1-800-685-1111
www.equifax.com/personal/credit-report-services

In order to request a security freeze, you will need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, military identification, etc.);
7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

As an alternative to a security freeze, you have the right to place an initial or extended “fraud alert” on your file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the agencies listed below:

Experian

P.O. Box 9554
Allen, TX 75013
1-888-397-3742
www.experian.com/fraud/center.html

TransUnion

P.O. Box 2000
Chester, PA 19016
1-800-680-7289
www.transunion.com/fraud-victim-resource/place-fraud-alert

Equifax

P.O. Box 105069
Atlanta, GA 30348
1-888-766-0008
www.equifax.com/personal/credit-report-services

Additional Information

You can further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect yourself, by contacting the consumer reporting agencies, the Federal Trade Commission, or your state Attorney General.

The Federal Trade Commission can be reached at 600 Pennsylvania Avenue NW, Washington, DC 20580, www.identitytheft.gov, 1-877-ID-THEFT (1-877-438-4338), and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. This notice has not been delayed by law enforcement.





Return Mail Processing
PO Box 589
Claysburg, PA 16625-0589

March 23, 2021

G3172-L05-0000005 T00001 P001 *****AUTO**MIXED AADC 159

TO THE ESTATE OR NEXT OF KIN OF
SAMPLE A. SAMPLE - L05 DECENDANT
APT ABC
123 ANY ST
ANYTOWN, ST 12345-6789



RE: Notice of Data Breach

Dear Estate and/or Next of Kin of Sample A. Sample,

Capcom U.S.A., Inc. (“CUSA”) writes to notify you of an incident that may affect the privacy of some of your loved one’s personal information. While, to date, we have no evidence of actual or attempted misuse of your loved one’s personal information as a result of this incident, this letter provides information about the incident, our response, and resources available to you to help protect your loved one’s personal information from possible misuse, should you feel it is appropriate to do so.

What Happened? On November 1, 2020, CUSA became aware of unusual activity on its system and promptly began an investigation. The investigation determined that certain files on CUSA’s system were subject to unauthorized access prior to November 1, 2020. CUSA immediately undertook a comprehensive review of the files to determine the type of information contained therein and to whom it related. On January 26, 2021, this review determined that some of your loved one’s personal information was present in the files.

What Information Was Involved? The type of information impacted by this incident includes your loved one’s name and the following data elements: [EXTRA1].

What We Are Doing. Information privacy and security are among our highest priorities. CUSA has strict security measures in place to protect the information in our care. Upon learning of this incident, we immediately launched an investigation to confirm the security of our system. We are also reviewing our existing policies and taking additional steps to enhance our data security.

What You Can Do. You may review the information contained in the enclosed “Steps You Can Take to Protect Your Loved One’s Information.”

0000005



For More Information. We understand you may have questions about this incident that are not addressed in this letter. To ensure your questions are answered in a timely manner, we established a dedicated assistance line at (833) 549-2144 which can be reached Monday through Friday from 9:00 a.m. to 11:00 p.m. Eastern, and Saturday and Sunday from 11 a.m. to 8 p.m. Eastern Time. You may also contact Capcom by email at DSI-support@capcom.com. Protecting your loved one's information is important to us, and CUSA remains committed to safeguarding the information in our care. Please be prepared to provide engagement number **DB25914**.

Sincerely,

A handwritten signature in cursive script, appearing to read "Shinichi Yoshida".

Shinichi Yoshida
Chief Administrative Officer
Capcom U.S.A., Inc.

Steps You Can Take to Protect Your Love One's Information

STEPS YOU CAN TAKE TO HELP PROTECT YOUR LOVED ONE'S INFORMATION

Authorized individuals, a spouse, or an executor of an estate may request a copy of a loved one's credit report or flag a loved one's credit file with an alert. In most cases, a flag will prevent the opening of new credit accounts in your loved one's name. If you have not already done so, you may request that your loved one's credit report is flagged with the following alert: **"Deceased. Do not issue credit. If an application is made for credit, notify the following person(s) immediately: (name and relationship to your loved one)."**

Individuals to list in this alert may include:

- next surviving relative, and/or
- another authorized relative, and/or
- executor/trustee of the estate, and/or
- a law enforcement agency.

You may also request a copy of your loved one's credit report to review whether there are any active credit accounts that need to be closed or any pending collection notices that need to be addressed. A request for a flag on your loved one's credit file or for a copy of your loved one's credit report must be in writing and should include the below information:

Information Related to your loved one:

- Legal name
- Social Security Number
- Date of Birth
- Date of Death
- Last Known address
- A copy of the death certificate or letters testamentary. A "letters testamentary" is a document issued by a court or public official authorizing the executor of a will to take control of a deceased person's estate.

Information related to the individual requesting the information or placing the alert:

- Full name
- Copy of a government Issued Identification
- Address for sending final confirmation
- In the case of an executor, include the court order or other document indicating the executor of the estate

Mailing and contact information for the three major credit bureaus is as follows:

Experian

P.O. Box 9701
Allen, TX 75013
1-888-397-3742
www.experian.com/blogs/ask-experian/reporting-death-of-relative/

TransUnion

P.O. Box 2000
Chester, PA 19016
1-800-888-4213
www.transunion.com/blog/credit-advice/reporting-a-death-to-tu

Equifax

P.O. Box 105139
Atlanta, GA 30348-5139
1-800-685-1111
www.equifax.com/personal/education/credit/report/credit-steps-after-death/



Additional Information

You can further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect your loved one's information, by contacting the consumer reporting agencies, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); or TTY 1-866-653-4261. The Federal Trade Commission also encourages those who discover that information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if in the event of identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that your loved one's estate has been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662; and www.oag.state.md.us. Capcom U.S.A, Inc. is located at 185 Berry Street, Suite 1200, San Francisco, CA 94107.



Return Mail Processing
PO Box 589
Claysburg, PA 16625-0589

March 23, 2021

G3172-L07-0000005 T00001 P001 *****AUTO**MIXED AADC 159

TO THE PARENT OR GUARDIAN OF
SAMPLE A. SAMPLE - L07 MINOR-CA
APT ABC
123 ANY ST
ANYTOWN, ST 12345-6789



RE: Notice of Data Breach

Dear Parent and/or Guardian of Sample A. Sample,,

Capcom U.S.A., Inc. (“CUSA”) writes to notify you of an incident that may affect the privacy of some of your minor’s personal information. While, to date, we have no evidence of actual or attempted misuse of your minor’s personal information as a result of this incident, this letter provides information about the incident, our response, and resources available to you to help protect your minor’s personal information from possible misuse, should you feel it is appropriate to do so.

What Happened? On November 1, 2020, CUSA became aware of unusual activity on its system and promptly began an investigation. The investigation determined that certain files on CUSA’s system were subject to unauthorized access prior to November 1, 2020. CUSA immediately undertook a comprehensive review of the files to determine the type of information contained therein and to whom it related. On January 26, 2021, this review determined that some of your minor’s personal information was present in the files.

What Information Was Involved? The type of information impacted by this incident includes your minor’s name and the following data elements: [EXTRA1].

What We Are Doing. Information privacy and security are among our highest priorities. CUSA has strict security measures in place to protect the information in our care. Upon learning of this incident, we immediately launched an investigation to confirm the security of our system. We are also reviewing our existing policies and taking additional steps to enhance our data security.

Although we are unaware of any actual or attempted misuse of your minor’s information as a result of this incident, we are offering you access to minor monitoring services through Experian for twelve (12) months at no cost to you as an added precaution. A description of services and instructions on how to enroll can be found within the enclosed “Steps You Can Take to Protect Your Minor’s Information.” Please note that you must complete the enrollment process on behalf of your minor, as we are not permitted to enroll you in these services on your minor’s behalf.

0000007



What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud, review your minor's account statements, monitor your minor's credit reports, if one exists, for suspicious activity for the next twelve (12) to twenty-four (24) months, and report any incidents of suspected identity theft law enforcement. You may review the information contained in the enclosed "Steps You Can Take to Protect Your Minor's Information." You may also enroll to receive the credit monitoring and identity protection services we are making available to you.

For More Information. We understand you may have questions about this incident that are not addressed in this letter. To ensure your questions are answered in a timely manner, we established a dedicated assistance line at (833) 671-0406 which can be reached Monday through Friday from 9:00 a.m. to 11:00 p.m. Eastern, and Saturday and Sunday from 11 a.m. to 8 p.m. Eastern Time. You may also contact Capcom by email at DSI-support@capcom.com. Protecting your minor's information is important to us, and CUSA remains committed to safeguarding the information in our care.

Sincerely,



Shinichi Yoshida
Chief Administrative Officer
Capcom U.S.A., Inc.

Steps You Can Take to Protect Your Minor's Information

Enroll in Minor Monitoring

- Ensure that you **enroll by: June 30, 2021** (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/minorplus>
- Provide your **activation code**: ABCDEFGHI
- Provide your minor's information when prompted

If you have questions about the product, need assistance with identity restoration for your minor or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at (833) 671-0406 by **June 30, 2021**. Be prepared to provide engagement number **DB25913** as proof of eligibility for the identity restoration services by Experian.

ADDITIONAL DETAILS REGARDING THE 12-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP:

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks for your minor:

- **Social Security Number Trace:** Monitoring to determine whether enrolled minors in your household have an Experian credit report. Alerts of all names, aliases and addresses that become associated with your minor's Social Security Number (SSN) on the Experian credit report.
- **Internet Surveillance:** Technology searches the web, chat rooms & bulletin boards 24/7 to identify trading or selling of your personal information on the Dark Web.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** Receive the same high-level of Identity Restoration support even after the Experian IdentityWorks membership has expired.
- **Up to \$1 Million Identity Theft Insurance*:** Provides coverage for certain costs and unauthorized electronic fund transfers.

If you believe there was fraudulent use of your minor's information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent at (833) 671-0406. If, after discussing your situation with an agent, it is determined that Identity Restoration support is needed, then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this Identity Restoration support is available to your minor for one year from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration. You will also find self-help tips and information about identity protection at this site.

* The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

0000007



G3172-L07

Monitor Your Minor's Accounts

While minors under the age of 18 typically do not have credit files, the following information relates to protecting one's credit once established:

We encourage you to remain vigilant against incidents of identity theft and fraud. Under U.S. law you are entitled to one free credit report annually from each of the three major credit reporting bureaus. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report.

You have the right to place a "security freeze" on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a security freeze on your credit report. Should you wish to place a security freeze, please contact the major consumer reporting agencies listed below:

Experian

P.O. Box 9554
Allen, TX 75013
1-888-397-3742
www.experian.com/freeze/center.html

TransUnion

P.O. Box 160
Chester, PA 19094
1-888-909-8872
www.transunion.com/credit-freeze

Equifax

P.O. Box 105788
Atlanta, GA 30348-5788
1-800-685-1111
www.equifax.com/personal/credit-report-services

In order to request a security freeze, you will need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, military identification, etc.);
7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

As an alternative to a security freeze, you have the right to place an initial or extended "fraud alert" on your file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the agencies listed below:

Experian

P.O. Box 2002
Allen, TX 75013
1-888-397-3742
www.experian.com/fraud/center.html

TransUnion

P.O. Box 2000
Chester, PA 19016
1-800-680-7289
www.transunion.com/fraud-victim-resource/place-fraud-alert

Equifax

P.O. Box 105069
Atlanta, GA 30348
1-888-766-0008
www.equifax.com/personal/credit-report-services

Additional Information

You can further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect yourself, by contacting the consumer reporting agencies, the Federal Trade Commission, or your state Attorney General.

The Federal Trade Commission can be reached at 600 Pennsylvania Avenue NW, Washington, DC 20580, www.identitytheft.gov, 1-877-ID-THEFT (1-877-438-4338), and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. This notice has not been delayed by law enforcement.



