



## Confidential Security Alert

### What Happened?

Our accounting email addresses were compromised, which we discovered on Thursday, June 7, 2018. The parties involved appear to be pursuing fraudulent attempts to get AAA, our customers and our vendors to misdirect payments.

We believe this initial attack started in April 2018. The only information that was potentially exposed was information shared via email. All credit card information is stored in separate encrypted vaults not accessible via email.

### Protective Actions for You to Take

As far as we are aware, no customers or vendors have been financially impacted by this situation. We are aware the imposters have reached out to some companies to get them to change their payable information to redirect payments.

If you recently received any requests to change payment information to AAA, please do not make any changes without contacting us verbally as the request could be fraudulent.

If you wish to validate your payable or billable information for AAA, the information is shown below.

### The correct payment information when paying AAA via ACH is:

#### AAA Business Supplies & Interiors

325 Mendell Street

San Francisco, CA 94124

#### Wells Fargo Bank

ABA Routing # XXXXXX882

AAA Account # XXXXXX575

#### For Customers Paying AAA by Check:

AAA Business Supplies & Interiors

325 Mendell Street

San Francisco, CA 94124

#### For Customers Communicating AR Information To AAA:

Please continue to use [ar@aaasolutions.com](mailto:ar@aaasolutions.com)

#### For Vendors Communicating AP Information to AAA:

Please continue to use [ap@aaasolutions.com](mailto:ap@aaasolutions.com) if you are not set up with XML or EDI billing programs with AAA.

## **Security Enhancements AAA is Making**

We have resolved the breach and are working with our internal IT team, managed service consultants and security consultants to prevent further breaches in the future.

### **For Further Information**

If you have any questions, concerns, or feel as though you may have been targeted fraudulently, please contact:

Jon Lapine, our AAA Controller, at [jonl@aaasolutions.com](mailto:jonl@aaasolutions.com), or 415-568-2784  
Savan Thakkar, our IT Director at [savan@aaasolutions.com](mailto:savan@aaasolutions.com), or 415-655-7063.

We apologize for any inconvenience this may cause you. Fortunately, we believe little damage can be done by the breach as long as our partners do not follow any fraudulent instructions related to redirecting payments.

Sincerely,

AAA Business Supplies & Interiors