[AFFILIATE LOGO]
«RETURN_MAILING_ADDRESS»
«RETURN_MAILING_CITY» «RETURN_MAILING_STATE», «RETURN_MAILING_ZIP»
«RETURN_MAILING_MAIL_CODE»

«CUST_NAME»
«ADDR_LINE_1»

«CITY» «STATE», «ZIP»

«CURRENT_DATE»

RE: Privacy incident related to your deposit account ending «TRUNCATED_ACCT»

Dear Customer,

We are contacting you to inform you of a recent incident involving your personal information. Please review the information below for details about what occurred, the information involved, and guidance on how you can protect yourself.

NOTICE OF DATA BREACH	
What Happened?	We recently discovered that on June 20, 2025, our employee emailed a document intended solely for internal use to an unauthorized third party. The document was not meant to be distributed outside our organization. Upon discovery of this incident, we immediately took steps to address the matter, including appropriate action regarding the employee involved and a review of our internal procedures.
What Information Was Involved?	The information about you included your first and last name and your «AFFILIATE» deposit account number. At this time, there is no evidence that your information has been used for fraudulent purposes, but we want you to be aware of the incident.
What We Are Doing?	We take the privacy and security of your information seriously. Upon learning of this incident, we promptly investigated and took corrective action. We have enhanced our internal controls and provided additional training for employees to help prevent similar incidents in the future. Additionally, we have confirmation that the third-party recipient deleted the file they received.
What You Can Do?	Although there is no evidence to suggest that information has been misused, and we believe any misuse is unlikely to help protect you, we have partnered with ConsumerInfo.com, Inc., an Experian® company, to provide you with a full year of identity theft protection services. This identity theft protection product helps detect possible misuse of your personal information and provides you with identity protection services focused on identification and resolution of identity theft. Additionally, we recommend that you remain vigilant by reviewing your «AFFILIATE» statements regularly. If you notice any suspicious activity, please contact us immediately using the information below.

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Identity Works Services

Your identity theft protection product, IdentityWorks™, will help detect, protect and resolve potential identity theft. Your complimentary membership includes:

- A free copy of your Experian credit report at enrollment. Daily Experian credit reports are available for online Internet members.
- Credit Monitoring: Actively monitors your Experian file for indicators of fraud.
- Identity Restoration: Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- If you have been a victim of identity theft, you will be assigned a dedicated, U.S.-based Experian Identity Theft Restoration Specialist who will walk you through the fraud resolution process, from start to finish.
- Experian IdentityWorks ExtendCARE™, which provides you with the same high-level of Identity Restoration support even after your IdentityWorks membership has expired.
- $1,000,000 in identity theft insurance coverage for certain identity theft expenses. (Note: Identity theft insurance is underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. (AIG). The description herein is a summary and intended for informational purposes only and does not include all terms, conditions, and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions)

You have ninety (90) days to activate this membership, which will then continue for free for 12 full months. To redeem your IdentityWorks membership, please visit https://www.experianidworks.com/credit and enter the activation code provided below. You will be instructed on how to initiate your online membership. If you do not have computer access, please call (833) 931-7577 and reference number [redacted].

Your Identity Theft Protection Activation Code: «ID_THEFT_CODE»

You should also carefully review your credit report for inaccurate or suspicious items. If you have any questions about IdentityWorks, need help understanding something on your credit report or suspect that an item on your credit report may be fraudulent, please contact Experian's customer care team at (833) 931-7577.

If you believe there was fraudulent use of your information because of this incident and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the incident (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this offer is available to you for one year from the date of this letter and does not require any immediate action on your part such as enrolling into IdentityWorks. To speak with an Experian Identity Restoration agent, please telephone them at (833) 931-7577 and have this letter available for reference. The Terms and Conditions for this offer are located at www.experianidworks.com/restoration. You will also find self-help tips and information about identity protection at this site.

Under federal law, you are entitled to one free copy of your credit report every twelve months from the three major credit reporting bureaus. To order your credit report or obtain more information, visit www.AnnualCreditReport.com. or call (1-877-322-8228).

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The Federal Trade Commission has compiled helpful information on steps you can follow to better avoid or detect identity theft, such as requesting a fraud alert or security freeze. You can visit their website at http://www.ftc.gov/bcp/edu/microsites/idtheft, call their hotline at 1-877-438-4338, or write to them at 600 Pennsylvania Avenue, NW, Washington, DC 20580. Remain vigilant over the next 12 to 24 months and promptly report incidents of suspected identity theft to us, the appropriate law enforcement agency, and the Federal Trade Commission.

If you are ever concerned about identity theft, you may want to contact one of the three consumer reporting companies listed below and place an initial fraud alert on your credit report. An initial fraud alert remains on your report for 90 days. The credit bureau you contact will forward the fraud alert to the remaining two credit bureaus automatically. Fraud alert messages notify potential creditors to verify your identification before extending credit in your name.

Equifax	Experian	TransUnion
P.O. Box 105069	P.O. Box 9554	Fraud Victim Assistance Division
Atlanta, GA 30348	Allen, TX 75013	P.O. Box 2000
www.equifax.com	www.experian.com	Chester, PA 19016
1-888-836-6351	1-888-397-3742	www.transunion.com
		1-800-916-8800

For More Information:	If you have any questions or concerns, please contact our dedicated support line at «AFFILIATE_TELEPHONE» Monday-Saturday during the hours of «AFFILIATE_HOURS» «TIME_ZONE». Our representatives are available to help you with any concerns you may have regarding this incident.

It is always a good idea to monitor your account for fraud. If you have specific questions related to enrolling in the free credit monitoring service or problems with the sign-up process, please reach out to Experian at (833) 931-7577. We sincerely apologize for any concern or inconvenience this may cause, and we remain committed to protecting your information.

Sincerely,

«AFFILIATE»