



MaxLinear, Inc.
5966 La Place Court, Suite 100
Carlsbad, CA 92008

June 10, 2020

«FullName» «Last_Name»
«DelAddr»
«City», «State» «ZIPCode»

Re: Notice of Data Breach

Dear «FullName»,

We recently informed you of an incident affecting MaxLinear and are sending this letter to provide you with an update regarding your personal information. Please read this letter carefully and contact us with any questions.

WHAT HAPPENED

On May 24, 2020, we discovered a security incident affecting some of our systems. We immediately took all systems offline, retained third-party cybersecurity experts to aid in our investigation, contacted law enforcement, and worked to safely restore systems in a manner that protected the security of information on our systems.

Our investigation to-date has identified evidence of unauthorized access to our systems from approximately April 15, 2020 until May 24, 2020. Our investigation has also identified evidence of unauthorized access to files containing personal information relating to you.

WHAT INFORMATION WAS INVOLVED

The information contained in these documents may include your name, personal and company email address and personal mailing address, employee ID number, driver's license number, financial account number, Social Security number, date of birth, work location, compensation and benefit information, dependent, and date of employment.

WHAT WE ARE DOING

We are offering you free credit monitoring services, Triple Bureau Credit Monitoring/Triple Bureau Credit Report/Public Records monitoring/Cyber Monitoring for one (1) year provided by CyberScout, a company that specializes in identity theft education and resolution. The service is completely free to you and enrolling in this program will not affect your credit score. For more information on CyberScout's Triple Bureau Credit Monitoring/Triple Bureau Credit Report/Cyber Monitoring product, including instructions on how to activate your complimentary 1-year membership, please see the additional information below.

We also have implemented an enterprise-wide password reset and continue to take steps to enhance our security program and prevent similar events from happening in the future.

WHAT YOU CAN DO

We encourage you to take preventative measures to help prevent and detect any misuse of your information by enrolling in free credit monitoring services, placing a fraud alert and/or security freeze on your credit file, and reviewing your credit reports.

If you enroll in the Triple Bureau Credit Monitoring/Triple Bureau Credit Report/Public Records Monitoring/Cyber Monitoring product, you will receive alert notifications for one (1) year from the date of enrollment when changes occur to any of one of your Experian, Equifax or TransUnion credit files. Also, this service monitors your public records, as well as the dark web to alert you if your information is found online. In addition, the service includes proactive fraud assistance to help with any questions that you might have or in the event you become a victim of identity theft, which includes \$1 million of identity theft reimbursement insurance.

How do I enroll for the free services?

To enroll in the Triple Bureau Credit Monitoring/Triple Bureau Credit Report/Public Records Monitoring/Cyber Monitoring services at no charge, please follow the instructions provided below.

To enroll in the service, please email: maxlineardataincident@cyberscout.com and provide:

- Your full Name
- Email address
- Code: vc9xx64unp9

Please provide a brief message that you would like to sign up for the free Monitoring service.

Our partners at CyberScout will then email you within 1 business day with instruction on how to sign up for credit monitoring.

For guidance with the CyberScout services, or to obtain additional information about these services, please call the CyberScout help line 1-800-405-6108 Monday-Friday 8am-5pm Eastern Standard Time and supply the fraud specialist with the code above. You have 90 days from receipt of this notice to sign up for these services.

In addition to the complimentary monitoring services we are offering, to protect yourself from possible identity theft, consider placing a fraud alert on your credit file. A fraud alert helps protect you against the possibility of an identity thief opening new credit accounts in your name. When a merchant checks the credit history of someone applying for credit, the merchant gets a notice that the applicant may be the victim of identity theft. The alert notifies the merchant to take steps to verify the identity of the applicant. You can place a fraud alert on your credit report by calling any of the toll-free numbers of the credit reporting agencies provided below. You will reach an automated telephone system that allows you to flag your file with a fraud alert at all three credit bureaus.

You have the right to place a security freeze on your credit report, which will prohibit a credit reporting agency from releasing information in your credit report without your express authorization. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit, mortgages, employment, housing, or other services.

To place a fraud alert or security freeze on your credit file, contact each credit reporting agency directly:

Equifax®

PO Box 740241
Atlanta, GA 30374-0241
1-800-685-1111
www.equifax.com

Experian®

PO Box 9554
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion®

PO Box 1000
Chester, PA 19016
1-800-680-7289
www.transunion.com

When you place any type of fraud alert on your credit file, the credit reporting agencies will send you a free copy of your credit report. Look for accounts that are not yours, debts you do not owe, or any other inaccuracies (e.g., wrong social security number or home address). If you find an error, contact the credit reporting agency directly. By law, that credit reporting agency must investigate and respond.

The Federal Trade Commission (“FTC”) also recommends regularly reviewing statements from your accounts and periodically obtaining your credit report from one or more national credit reporting agencies. You may obtain a free copy of your credit report online at www.annualcreditreport.com or by calling toll-free 1-877-322-8228. (Hearing impaired consumers can access their TDD service at 1-877-730-4204.) The FTC provides an identity theft hotline: 1-877-438-4338; TTY: 1-866-653-4261. The FTC also provides information online at www.ftc.gov/idtheft. For Mail: Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

For Maryland residents, the Attorney General can be contacted at 200 St. Paul Place, 16th Floor, Baltimore, MD 21202, 1-888-743-0023, www.oag.state.md.us.

For New Mexico residents, you have rights pursuant to the Fair Credit Reporting Act (“FCRA”), such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the FCRA: (i) the consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information; (ii) the consumer reporting agencies may not report outdated negative information; (iii) access to your file is limited; (iv) you must give consent for credit reports to be provided to your employees; (v) you may limit “prescreened” offers of credit an insurance you get based on information in your credit report; (vi) and you may seek damages from a violator. You may have additional rights under the FCRA not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the FCRA. We encourage you to review your rights pursuant to the FCRA by visiting https://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.


For North Carolina residents, the Attorney General can be contacted at 9001 Mail Service Center, Raleigh, NC 27699-9001, 1-877-566-7226 or 1-919-716-6400, www.ncdoj.gov.

We deeply regret that this incident happened and any concern that this situation has caused. This notification was not delayed due to a law enforcement investigation. We take this situation seriously and have taken and continue to take steps designed to prevent this type of incident from happening in the future.

FOR MORE INFORMATION

If you have questions or concerns, you may reach out to our dedicated call center provided by CyberScout at 1-800-405-6108 Monday - Friday 8:00 am – 5:00 pm Eastern Standard Time.

Sincerely,



Kathi Guiney
VP of Human Resources