

me to Kristen

12:30 PM

----- Forwarded message -----

From: Tutti Music Player <[support@tuttidynamics.com](mailto:support@tuttidynamics.com)>

Date: Thu, Jun 8, 2017 at 4:10 PM

Subject: Notice of Data Breach: Important Update for Tutti Music Player: Please Read

To: <[kristen@tuttidynamics.com](mailto:kristen@tuttidynamics.com)>Notice of Data Breach: Important Update for Tutti Music Player:  
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# Tutti Music Player™

Dear Tutti Music Player Users,

## Notice of Data Breach

We're contacting you with the unfortunate news that there was unauthorized third-party access to our data server last week on or around May 30.

## What Happened?

We are unable to determine whether any user data was stolen by the third-party at this time, but our system was subject to third-party ransomware which encrypted server data. However, we take these incidents seriously and wanted to contact you with the following information and recommended next steps:

## What Information Was Involved?

1.) The server that was impacted by the attack included user email addresses and passwords stored by us. It did **NOT** include credit card information, DOB, or other personal identification numbers.

## What You Can Do and What We Are Doing

1.) If the password you use for Tutti Music Player is used on other sites, we strongly recommend that you immediately change it on those sites.

2.) We are requiring all users to reset their passwords on Tutti Music Player. You can do so by visiting this link, entering your user email, and clicking on "Change Password": <https://tuttiplayer.com/signup-login>

3.) Remain vigilant in protecting your identity by reviewing account statements and monitoring free credit reports.

If you notice any suspicious activity in any of your accounts, please contact your local Federal Bureau of Investigation field office (locations listed [here](#)) or the Internet Crime Complaint Center ([here](#)), immediately change login information on any affected accounts and contact your state's attorney general. You also can contact the [Federal Trade Commission](#) at [1-877-382-4357](#); 600 Pennsylvania Avenue, NW Washington, DC 20580.

You may also want to consider contacting one of the three major national consumer credit reporting agencies: [Equifax \(1-866-349-5191\)](#), [Experian \(1-888-397-3742\)](#), and [TransUnion \(1-800-916-8800\)](#). You can obtain information from these sources about fraud alerts and security freezes. You also can reach them by regular, certified or overnight mail at the addresses below: Equifax Security Freeze P.O. Box 105788 Atlanta, GA 30348; Experian Security Freeze P.O. Box 9554 Allen, TX 75013; Trans Union Security Freeze Fraud Victim Assistance Department P.O. Box 2000 Chester, PA 19022-2000.

4.) The community at Tutti Music Player makes us great. Our technology team is working diligently to ensure that we are protected from future attacks by, among other things, ensuring all anti-virus and malware protections are fully operational.

#### The Status of the Player

The Tutti Music Players and website are up and running. All content is live except that we are in the process of restoring the *2016 - 2017 Essentially Ellington* collection.

#### For More Information

We've included additional information for specific state residents at the bottom of this message. If you have any questions, please contact us at [support@tuttidynamics.com](mailto:support@tuttidynamics.com) or at [504.510.4550](tel:504.510.4550).

Thank you,

The Tutti Music Player Team

#### Additional State Information

##### For Illinois Residents:

If you notice any suspicious activity in any of your accounts, please contact your

local Federal Bureau of Investigation field office (locations listed [here](#)) or the Internet Crime Complaint Center ([here](#)), immediately change login information on any affected accounts and contact the Illinois Attorney General's office [here](#). You also can contact the [Federal Trade Commission](#) at [1-877-382-4357](#); 600 Pennsylvania Avenue, NW Washington, DC 20580.

To place a fraud alert or security freeze on your credit report, contact the three major consumer reporting agencies: [Equifax \(1-866-349-5191\)](#), [Experian \(1-888-397-3742\)](#), and [TransUnion \(1-800-916-8800\)](#) by regular, certified or overnight mail at the addresses below: Equifax Security Freeze P.O. Box 105788 Atlanta, GA 30348. Experian Security Freeze P.O. Box 9554 Allen, TX 75013 Trans Union Security Freeze Fraud Victim Assistance Department P.O. Box 2000 Chester, PA 19022-2000.

**For Maryland Residents:**

You can obtain information about steps to avoid identity theft at the following sources: 1.) [Maryland Attorney General's office](#) at [1-888-743-0023](#); 200 St. Paul Place, Baltimore, MD 21202; 2.) [Federal Trade Commission](#) at [1-877-382-4357](#); 600 Pennsylvania Avenue, NW Washington, DC 20580; 3.) The three major consumer reporting agencies: [Equifax \(1-866-349-5191\)](#), [Experian \(1-888-397-3742\)](#), and [TransUnion \(1-800-916-8800\)](#) by regular, certified or overnight mail at the addresses below: Equifax Security Freeze P.O. Box 105788 Atlanta, GA 30348. Experian Security Freeze P.O. Box 9554 Allen, TX 75013 Trans Union Security Freeze Fraud Victim Assistance Department P.O. Box 2000 Chester, PA 19022-2000.

**For Massachusetts Residents:**

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

Massachusetts law also allows consumers to place a security freeze on their credit reports. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services.

If you have been a victim of identity theft, and you provide the credit reporting agency with a valid police report, it cannot charge you to place, lift or remove a

security freeze. In all other cases, a credit reporting agency may charge you up to \$5.00 each to place, temporarily lift, or permanently remove a security freeze.

To place a security freeze on your credit report, you must send a written request to each of the three major consumer reporting agencies: Equifax ([www.equifax.com](http://www.equifax.com)); Experian ([www.experian.com](http://www.experian.com)); and TransUnion ([www.transunion.com](http://www.transunion.com)) by regular, certified or overnight mail at the addresses below: Equifax Security Freeze P.O. Box 105788 Atlanta, GA 30348 Experian Security Freeze P.O. Box 9554 Allen, TX 75013 Trans Union Security Freeze Fraud Victim Assistance Department P.O. Box 2000 Chester, PA 19022-2000. Phone numbers included in the message above.

In order to request a security freeze, you will need to provide the following information: 1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.); 2. Social Security Number; 3. Date of birth; 4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years; 5. Proof of current address such as a current utility bill or telephone bill; 6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.) 7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft; 8. If you are not a victim of identity theft, include payment by check, money order, or credit card (Visa, MasterCard, American Express or Discover only). Do not send cash through the mail.

The credit reporting agencies have three (3) business days after receiving your request to place a security freeze on your credit report. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number (PIN) or password, or both that can be used by you to authorize the removal or lifting of the security freeze. To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must call or send a written request to the credit reporting agencies by mail and include proper identification (name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze as well as the identities of those entities or individuals you would like to receive your credit report or the specific period of time you want the credit report available. The credit reporting agencies have three (3) business days after receiving your request to lift the security freeze for those identified entities or for the specified period of time.

To remove the security freeze, you must send a written request to each of the three credit bureaus by mail and include proper identification (name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze. The credit bureaus have three (3) business days after receiving your request to remove the security freeze.

**For North Carolina Residents:**

Remain vigilant in protecting your identity by reviewing account statements and monitoring free credit reports. You can contact the three major credit reporting agencies [Equifax \(1-866-349-5191\)](tel:1-866-349-5191), [Experian \(1-888-397-3742\)](tel:1-888-397-3742), and [TransUnion \(1-800-916-8800\)](tel:1-800-916-8800) by regular, certified or overnight mail at the addresses below: Equifax Security Freeze P.O. Box 105788 Atlanta, GA 30348. Experian Security Freeze P.O. Box 9554 Allen, TX 75013 Trans Union Security Freeze Fraud Victim Assistance Department P.O. Box 2000 Chester, PA 19022-2000.

You can obtain information about steps to avoid identity theft at 1.) The major credit reporting agencies; 2.) [North Carolina Attorney General's office at 1-877-5-NO-SCAM](tel:1-877-5-NO-SCAM); 9001 Mail Service Center Raleigh, NC 27699-9001 3.) [Federal Trade Commission at 1-877-382-4357](tel:1-877-382-4357); 600 Pennsylvania Avenue, NW Washington, DC 20580;

**For Rhode Island Residents:**

You can contact the [Rhode Island Attorney's General Office at \(401\) 274-4400](tel:401-274-4400) and by mail at 150 South Main Street Providence, Rhode Island 02903.

The data breach happened on or around May 30, 2017 and was discovered on May 30, 2017. If you are the victim of identity theft, you have the right to file a police report and obtain a copy of it. You may also have the right to obtain any police report filed in regard to this incident.

You may elect to place a security freeze on your credit reports. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services.

If you have been a victim of identity theft, and you provide the credit reporting agency with a valid police report, it cannot charge you to place, lift or remove a

security freeze. In all other cases, a credit reporting agency may charge you up to \$5.00 each to place, temporarily lift, or permanently remove a security freeze.

To place a security freeze on your credit report, you must send a written request to each of the three major consumer reporting agencies: Equifax ([www.equifax.com](http://www.equifax.com)); Experian ([www.experian.com](http://www.experian.com)); and TransUnion ([www.transunion.com](http://www.transunion.com)) by regular, certified or overnight mail at the addresses below: Equifax Security Freeze P.O. Box 105788 Atlanta, GA 30348 Experian Security Freeze P.O. Box 9554 Allen, TX 75013 Trans Union Security Freeze Fraud Victim Assistance Department P.O. Box 2000 Chester, PA 19022-2000. Phone numbers included in the message above.

In order to request a security freeze, you will need to provide the following information: 1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.); 2. Social Security Number; 3. Date of birth; 4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years; 5. Proof of current address such as a current utility bill or telephone bill; 6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.) 7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft; 8. If you are not a victim of identity theft, include payment by check, money order, or credit card (Visa, MasterCard, American Express or Discover only). Do not send cash through the mail.

The credit reporting agencies have three (3) business days after receiving your request to place a security freeze on your credit report. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number (PIN) or password, or both that can be used by you to authorize the removal or lifting of the security freeze. To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must call or send a written request to the credit reporting agencies by mail and include proper identification (name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze as well as the identities of those entities or individuals you would like to receive your credit report or the specific period of time you want the credit report available. The credit reporting agencies have three (3) business days after receiving your request to lift the security freeze for those identified entities or for the specified period of time.

To remove the security freeze, you must send a written request to each of the three credit bureaus by mail and include proper identification (name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze. The credit bureaus have three (3) business days after receiving your request to remove the security freeze.

**For Vermont Residents:**

Below is a check list of suggestions of how you can best protect yourself.

1. Review your bank, credit card and debit card account statements over the next twelve to twenty-four months and immediately report any suspicious activity to your bank or credit union.

2. Monitor your credit reports with the major credit reporting agencies. [Equifax](https://www.equifax.com) (1-866-349-5191), [Experian](https://www.experian.com) (1-888-397-3742), and [TransUnion](https://www.transunion.com) (1-800-916-8800). P.O. Box 740241 P.O. Box 2104 P.O. Box 2000 Atlanta, GA 30374-0241 Allen, TX 75013 Chester, PA 19022. Under Vermont law, you are entitled to a free copy of your credit report from those agencies every twelve months.

Call the credit reporting agency at the telephone number on the report if you find:

- Accounts you did not open.
- Inquiries from creditors that you did not initiate.
- Inaccurate personal information, such as home address and Social Security number.

3. If you do find suspicious activity on your credit reports or other account statements, call your local police or sheriff's office and file a report of identity theft. Get a copy of the police report. You may need to give copies of the police report to creditors to clear up your records, and also to access some services that are free to identity theft victims.

4. If you find suspicious activity on your credit reports or on your other account statements, consider placing a fraud alert on your credit files so creditors will contact you before opening new accounts. Call any one of the three credit reporting agencies at the numbers above to place fraud alerts with all of the agencies.

5. If you find suspicious activity on your credit reports or on your other account statements, consider placing a security freeze on your credit report so that the credit reporting agencies will not release information about your credit without your

express authorization. A security freeze may cause delay should you wish to obtain credit and may cost some money to get or remove, but it does provide extra protection against an identity thief obtaining credit in your name without your knowledge. If you have Internet access and would like to learn more about how to place a security freeze on your credit report, please visit the [Vermont Attorney General's website](#). You may also get information about security freezes by contact the credit bureaus at the following addresses: [Equifax](#), [Experian](#), [TransUnion](#). If you do not have Internet access but would like to learn more about how to place a security freeze on your credit report, contact the Vermont Attorney General's Office at [802-656-3183](#) ([800-649-2424](#) toll free in Vermont only).

6. Even if you do not find suspicious activity on your credit report or your other account statements, it is important that you check your credit report for the next two years. Just call one of the numbers in paragraph 2 above to order your reports or to keep a fraud alert in place. Helpful information about fighting identity theft, placing a security freeze, and obtaining a free copy of your credit report is available on the Vermont Attorney General's website at <http://www.atg.state.vt.us>. Another helpful source is the Federal Trade Commission website, available at <http://www.ftc.gov/bcp/edu/microsites/idtheft/>.

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