



Dear Customer,

We are writing to advise you about a potential data breach that may have occurred at Timepieces International

What Happened?

On Friday 26th April we discovered an in-progress attack on our web store that potentially gained access to customer transaction data between the dates 15th August 2018 and 26th April 2019. As soon as we were aware we immediately took steps to halt and defend against this and have reported the situation to authorities. The information which may have been exposed includes:

- Name
- Address
- Credit card number
- Telephone number
- Email address

We apologize for any concern or inconvenience this may cause. Your credit card provider or bank were made immediately aware of the incident. We would also like to make you aware that no delays to notification were caused by law enforcement investigations.

What We Are Doing?

In addition; to continue defending against this type of attack we have also invested in new technology to further protect against internet based attacks.

In addition to this, since January 2019 all purchases via our web store have been protected by the Norton Shopping Guarantee, at our cost to give you additional peace of mind. Please see your purchase documentation or the website for detailed information.

What You Can Do?

We recommend that you place a fraud alert on your credit file. A fraud alert tells creditors to contact you before they open any new accounts or change your existing accounts. Call any one of the three major credit bureaus. As soon as one credit bureau confirms your fraud alert, the others are notified to place fraud alerts. The initial fraud alert stays on your credit report for one year. You can renew it after one year.

Equifax: equifax.com or 1-800-685-1111

Experian: experian.com or 1-888-397-3742

TransUnion: transunion.com or 1-888-909-8872

Timepieces International Inc.
10701 NW 140 Street Suite 1,
Hialeah Gardens, Florida 33018
www.timepiecesusa.com



Request that all three credit reports be sent to you, free of charge, for your review. Even if you do not find any suspicious activity on your initial credit reports, the Federal Trade Commission (FTC) recommends that you check your credit reports periodically. Thieves may hold stolen information to use at different times, from a source other than our own. Checking your credit reports periodically can help you spot problems and address them quickly.

If your personal information has been misused, visit the FTC's site at IdentityTheft.gov (or call free 1-877 438 4338 to get recovery steps and to file an identity theft complaint. Your complaint will be added to the FTC's Consumer Sentinel Network, where it will be accessible to law enforcers for their investigations.

You also may want to consider contacting the major credit bureaus at the telephone numbers above to place a free credit freeze on your credit file. A credit freeze means potential creditors cannot get your credit report. That makes it less likely that an identify thief can open new accounts in your name.

Contacting Us

If you have any questions about this incident please address them to

Michael Rampton
Timepieces International
10701 NW 140 Street Suite 1
Hialeah Gardens, Florida 33018

Or email out dedicated inbox db@timepiecesusa.com
Toll Free 1 888 768 4468

Please rest assured that we our doing our very best to ensure that nothing like this occurs again.

Yours faithfully,

Michael Rampton
Head of Operations
Timepieces International Inc.

Timepieces International Inc.
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Hialeah Gardens, Florida 33018
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