Dear CottonWorks User:

Cotton Incorporated is writing to notify you of an incident that may have involved personal information about you. This email explains what happened, how we are responding, steps you can take to help protect your information, and resources available to assist you.

**What Happened?** In the process of transitioning the CottonWorks.com website from one hosting provider to another, a database export containing information about our users was inadvertently made public. We believe that this database export was downloaded four times by unknown parties between September 18, 2026 and October 15, 2026.

We have not received any evidence that the information contained in the database has been used by any third party.

**What Information Was Involved?** The database export contained the information that you used to register with CottonWorks.com. This information may include your name and email address, the name of your employer, college or university, your physical address, biographical information you entered and the plaintext password you use at CottonWorks.com.

**What We Are Doing:** We have disabled access to the database, removed cleartext passwords from the database and are reviewing our security processes and arrangements with third-party hosting providers to prevent any further improper disclosure of information. We are notifying potentially impacted individuals, including you, so that you make take steps to best protect your information. In addition, we are notifying individuals of this event when they access CottonWorks.com and are requiring them to change their passwords.

**What You Can Do:** You should first change your password at CottonWorks.com. If you have used the same password on any other website or service, then we recommend that you change your passwords there as well and check for any unauthorized activity on those other websites or services. If you discover any, then you should notify the administrator of those website or services. You should remain vigilant by monitoring your account statements and credit reports.

**For More Information:** If you need more information about this incident please email us at inquiry@cottoninc.com. You may also use this email address to request a paper copy of this notice.

**Additional Resources**

**Federal Trade Commission and State Attorneys General Offices.** If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your home state. You may also contact these agencies for information on how to prevent or avoid identity theft. You may contact the Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20581, 1-877-IDTHEFT (438-4338) or www.identitytheft.gov.

**For California Residents:** You may visit the California Office of Privacy Protection ( https://oag.ca.gov/privacy ) for additional information on protection against identity theft. The Attorney General can be contacted at the Office of the Attorney General of California, 1300 I Street, Sacramento, CA 95814, or by telephone at 1-800-952-5225.

**For Connecticut Residents**: You may contact and obtain information from your state attorney general at: Connecticut Attorney General's Office, 55 Elm Street, Hartford, CT 06106, 1-860-808-5318, www.ct.gov/ag.

**For District of Columbia Residents**: You may contact the Office of the Attorney General for the District of Columbia, 400 6th Street NW, Washington, DC 20001, https://oag.dc.gov, 202-442-9828.

**For Maryland Residents:** You may contact the Maryland Office of the Attorney General, Consumer Protection Division, 200 St. Paul Place, Baltimore, MD 21202, https://www.marylandattorneygeneral.gov , 1-888-743-0023.

**For New York Residents:** You may contact the New York Department of State Division of Consumer Protection, One Commerce Plaza, 99 Washington Ave., Albany, NY 12231-0001, 518-474-8583 / 1-800-697-1220, http://www.dos.ny.gov/consumerprotection; and New York State Office of the Attorney General, The Capitol, Albany, NY 12224-0341, 1-800-771-7755, https://ag.ny.gov.

**For North Carolina Residents:** You may contact the North Carolina Office of the Attorney General, Consumer Protection Division, 9001 Mail Service Center, Raleigh, NC 27699- 001, https://www.ncdoj.gov , 1-877-566-7226.

**For Rhode Island Residents**: You may contact the Rhode Island Office of the Attorney General, 150 South Main Street, Providence, RI 02903, http://www.riag.ri.gov, 401-274- 4400.

**For Texas Resident**s: You may contact and obtain information from your state attorney general at: Office of the Texas Attorney General http://www.texasattorneygeneral.gov/consumer-protection/identity-theft or contact the Identity Theft Hotline at 800-621-0508 (toll-free).

**Information On Obtaining a Free Credit Report**

Under U.S. law, residents of the United States are entitled to one free credit report annually from each of the three major credit bureaus. To order your free credit reports, visit www.annualcreditreport.com or call toll-free (877) 322-8228.

**Information on Implementing a Fraud Alert or a Security Freeze**

The three major credit reporting agencies permit you to place a fraud alert on your credit report and to place a security freeze on your credit report. A fraud alert indicates to anyone requesting your credit file that you suspect you are a possible victim of fraud, but does not affect your ability to get a loan or credit. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. A security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit, mortgages, employment, housing, or other services. A credit reporting agency may not charge you to place, temporarily lift, or permanently remove a security freeze.

You may place a fraud alert or a security freeze on your credit report by contacting the three credit bureaus below:

**Equifax**
Consumer Fraud Division
P.O. Box 740256
Atlanta, GA 30374

(888) 378-8228
www.equifax.com

**Experian**
Credit Fraud Center
P.O. Box 9554
Allen, TX 95013
(888) 397-3742
www.experian.com

**TransUnion**
TransUnion LLC
P.O. Box 2000
Chester, PA 19022-2000
(800) 680-7289
www.transunion.com