

October 23, 2014

Dear SCORE Customer,

We value your business, and we have important information for you to help protect the privacy and security of your personal information, a matter SCORE takes very seriously.

On October 21, 2014, SCORE discovered a potential unauthorized data breach that occurred on September 4, 2014, which involved some information from our website customers. Immediately after this discovery, we began an internal investigation and have partnered with an external IT firm to secure the website payments, rapidly gather facts, and provide information to our customers.

The compromised information included name, payment card account number, expiration date, and SCORE account number, for those who submitted orders on *www.scoresports.com*, between the dates of June 1, 2014 – September 4, 2014. At this time, there is no evidence that customer addresses or card security codes were compromised.

It is always a good idea to review your payment card statements carefully and call your bank or card issuer if you see any suspicious transactions. The policies of the payment card brands such as American Express, Discover, MasterCard, and Visa provide that you have zero liability for any unauthorized charges if you report them in a timely manner.

You should also promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC). To file a complaint with the FTC, go to *www.ftc.gov/idtheft* or call 1-877-IDTHEFT (877-438-4338).

Additionally, you are entitled under U.S. law to one free credit report annually from each of the three national credit bureaus, whose contact information is below. To order your free credit report, you can also visit *www.annualcreditreport.com*, call toll-free at 877-322-8228, or complete the Annual Credit Report Request Form at *www.ftc.gov* and mail it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281.

You may also consider placing a fraud alert on your credit file. This alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact the three credit bureaus below.



You may also wish to place a security freeze on your credit file. A security freeze will prevent creditors from accessing your credit file at the three nationwide credit bureaus below. Please be aware, though, that placing a security freeze on your credit report may delay or prevent the timely approval of any requests you make for employment, new loans, or other services. Also, the credit bureau may charge a reasonable fee to place a security freeze on your credit file.

We know this breach may have had a real impact on you, causing concern. We share those feelings. We have taken immediate and secure measures to ensure that you can trust us with your future orders. We appreciate your patronage, and if you have any questions please contact us at 1-800-626-7774.

Sincerely, SCORE

Helpful Contact Information

Federal Trade Commission

600 Pennsylvania Avenue, N.W. Washington, DC 20580 www.ftc.gov

Credit Bureaus:

Equifax

P.O. Box 105069 Atlanta, GA 30348-5069 800-525-6285 www.equifax.com

Experian

P.O. Box 1017 Allen, TX 75013 888-397-3742 www.experian.com

TransUnion

P.O. Box 2000 Chester, PA 19022-2000 800-680-7289 www.transunion.com