

DIGNITY HEALTH ESS ISSUE
C/O RUST CONSULTING, INC.
P.O. BOX 2614
FARIBAULT, MN 55021-9614

IMPORTANT LEGAL MATERIALS



* C L M R T I D R O * UAA <<SequenceNo>>

<<Name1>>
<<Name2>>
<<Name3>>
<<Name4>>
<<Address1>>
<<Address2>>
<<City>> <<State>> <<Zip10>>
<<CountryName>>

November 9, 2017

Dear <<Name1>>,

We want to make you aware that from September 8-12th, 2017 some of your employee personal information was inadvertently exposed and may have been seen by other Dignity Health employees who accessed the Employee Self Service (ESS) system.

Upon discovering the issue, we immediately corrected the problem and launched an internal investigation which determined that a software error in the ESS system—the tool you use to access HR information—caused the system to mistakenly display other employees' personal information when staff logged in to view their own accounts.

The personal information exposed did not include any patient, medical, or financial information, and our investigation concluded that no personal information was removed from the ESS system—nor exposed to anyone outside of Dignity Health. The data elements able to be viewed included some employees' name, employee ID number, and Social Security Number.

At Dignity Health, we take our responsibility to protect your personal information extremely seriously, and we want to make sure you have the facts.

What happened (and when)?

From September 8 to 12, 2017, a software error in the ESS system exposed some employee personal information to other Dignity Health internal staff.

What information was involved?

The data elements able to be viewed included your employee name, employee ID number, and Social Security Number.

What are we doing?

By September 12, 2017, Dignity Health corrected the software error and added new safeguards including an additional layer of authorization for access to the information.

What can you do?

Dignity Health understands the importance of your personal information and its security. As a precaution, Dignity Health is offering one year of credit monitoring at no cost to you.

Please visit the following website if you would like to take advantage of this offer.

https://www.myidmanager.com/promo_code.html.

When you access the website please use this Activation Code to enroll and unlock your credit monitoring service provided by Dignity Health at no cost to you: <<Activation Code>>. **Please note that the code is case sensitive.**

You may also want to consider contacting one or more of the three major credit bureaus to request a "fraud alert" be placed on your credit file. This lets creditors know to contact you before new accounts are opened in your name. For your convenience, below are the three major credit bureaus and their contact information:

- Equifax: 1-800-525-6285; www.equifax.com¹
- Experian: 1-888-397-3742; www.experian.com/fraud
- TransUnion: 1-800-680-7289; www.transunion.com

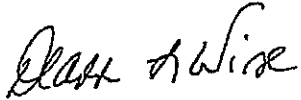
You may also want to request copies of your credit reports. You may request an official copy of your credit report by visiting www.annualcreditreport.com.

If you see anything that you do not understand, call the credit bureau at the telephone number on the report.

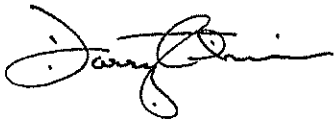
We deeply regret any inconvenience or concern this may cause. Please be assured that Dignity Health is committed to continuing to take actions to prevent a similar incident from occurring in the future. If you have any questions or concerns, please call 1 (888) 398-5389 between the hours of 8AM and 5PM Pacific Standard Time.

Sincerely,

Deanna Wise, Executive Vice President/Chief Information Officer, Dignity Health



Darryl Robinson, Executive Vice President/Chief Human Resources Officer



¹ Equifax is one of three credit bureaus that can help you monitor your financial accounts for suspicious activity, and it's up to you to decide which credit bureaus to contact.