



EAST WEST BANK

September 17, 2014

RE: Home Depot Data Breach

As you have likely heard, Home Depot reported unauthorized access to payment card data from their US and Canadian stores between April 11 and September 7, 2014. This data breach includes customer names, debit card numbers, account address, and card expiration dates. East West Bank takes the protection of your account information seriously, and as a result of this information, we have reviewed your account activity and have determined that your debit card was used at a Home Depot store during this time period.

As of the date of this letter, we are unaware of any fraudulent use of your card. However, due to the serious nature of this situation, and to reduce the risk of potential unauthorized or fraudulent transactions, we are recommending you closely monitor your on-line account and statements for suspicious activity. However, if you wish to have a new card reissued, please contact the Bank's customer service number below.

At East West Bank, protecting your financial information is a priority. Please know that additional steps have been taken to closely monitor transactions on your account.

Additional information regarding the data breach can be found at www.homedepot.com. Home Depot is offering free identity protection services for one year and you may register for this service at <https://homedepot.allclearid.com/> or by calling Home Depot at 800-446-3337.

Additionally, we strongly encourage you to take the following preventive measures now to help prevent and detect any misuse of your information.

- Contact the three U.S. credit-reporting agencies (Equifax, Experian and TransUnion) to obtain a free credit report from each by calling 1-877-322-8228 or by logging onto www.annualcreditreport.com.
- You may consider placing a security freeze on your credit files. By placing a freeze, someone who fraudulently acquires your personal identifying information will not be able to use that information to open new accounts or borrow money in your name.
- Additional information about protection from identity theft can be found at www.ftc.org.

In the event you identify any suspicious transactions, or have any further questions or concerns, please contact your East West Bank local branch, Relationship Manager or our Customer Service Center at 888-895-5650, Monday to Friday, between the hours of 6:00 am to 7:00 pm and Saturday from 9:00 am to 5:00 pm, Pacific Time.

Sincerely,

East West Bank
Risk and Operations Department

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