

4850 Eastgate Mall San Diego, CA 92121

February 8, 2021

RE: Important Security Notification Please read this entire letter.

Dear Sample A Sample:

As a company, we respect the privacy of your information, which is why, as a precautionary measure, we are writing to let you know about a data security incident that occurred on December 28, 2020, that may involve your personal information. The personal information that may have been exposed includes your name, address, phone number, birthdate, social security number and salary. Although all indications are there was no actual misuse of your information, we are providing notice to you and all potentially affected employees about the incident, and about what we are doing to best mitigate the situation. Please be assured that we have taken every step necessary to address the incident and we continue to make every effort to improve the security of your personal information.

Based on our investigation, which commenced on or about January 14, 2021, we discovered that an individual who previously worked for us (the "Former Employee") may have received a report containing personal information of other current and previous Abacus employees (the "Report"). Specifically, on December 28, 2020, the Former Employee downloaded the Report from PayCom containing personal information of other Abacus employees. At the same time, the Former Employee also inadvertently sent the Report to his/her personal email account. While this Former Employee was permitted to access employment related information to perform duties while employed, the Former Employee was not authorized to send any Abacus employee related information to his/her personal email account.

We have conducted an investigation and have taken actions to ensure the Report containing Abacus employees' personal information was not accessed, opened, downloaded, saved, copied, forwarded or shared and that any instance of the email containing the Report had been deleted from the Former Employee's email server. Additionally, we have obtained a sworn statement from the Former Employee under penalty of perjury that the Report was not accessed, opened, downloaded, saved, copied, forwarded or shared and that any instance of the email containing the Report had been deleted from the Former Employee's email server. We have also implemented additional internal controls and safeguards to prevent a recurrence of this type of data breach going forward.

What we are doing to protect your information:

To help protect your identity, we are offering a complimentary one-year membership of Experian's[®] IdentityWorksSM. This product provides you with superior identity detection and resolution of identity theft. To activate your membership and start monitoring your personal information please follow the steps below:

- Ensure that you **enroll by**: May 31, 2021 (Your code will not work after this date.)
- Visit the Experian IdentityWorks website to enroll: https://www.experianidworks.com/credit
- Provide your activation code: ABCDEFGHI

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at (833) 256-3150 by May 31, 2021. Be prepared to provide engagement number **B009135** as proof of eligibility for the identity restoration services by Experian.



ADDITIONAL DETAILS REGARDING YOUR 12-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP:

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- Experian credit report at signup: See what information is associated with your credit file. Daily credit reports are available for online members only.*
- Credit Monitoring: Actively monitors Experian file for indicators of fraud.
- Identity Restoration: Identity Restoration agents are immediately available to help you address credit and non-credit related fraud.
- Experian IdentityWorks ExtendCARETM: You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- Up to \$1 Million Identity Theft Insurance**: Provides coverage for certain costs and unauthorized electronic fund transfers.

If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent at (833) 256-3150. If, after discussing your situation with an agent, it is determined that Identity Restoration support is needed, then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this Identity Restoration support is available to you for one year from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration. You will also find self-help tips and information about identity protection at this site.

We sincerely apologize for this incident and regret any inconvenience it may cause you. Should you have questions or concerns regarding this matter, please do not hesitate to call (833) 256-3150.

Sincerely,

Eric Hart, General Counsel

^{*} Offline members will be eligible to call for additional reports quarterly after enrolling.

^{**} The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.