

Ernest Packaging Solutions
5777 Smithway Street
Commerce, CA 90040

NOTICE OF DATA BREACH

Dear Client,

We are writing to you because of an incident involving access to information associated with the Ernest Packaging online client portal website <https://client.ernestpackaging.com/>. Although we are unaware of any actual misuse of your information, we are providing notice to you and other potentially affected customers about the incident.

What Happened? We were informed on June 24, 2022, that our website <https://client.ernestpackaging.com/> experienced an intrusion. The attackers gained access to our client portal, including the data on the portal. The initial investigation indicates that the intrusion began on May 19, 2022 and ended on June 26, 2022. Because your email address is registered on our client portal as a user, we are notifying you about this data breach.

What Information Was Involved? The information that the attacker had access to includes your name, company name, billing address, shipping address(es), email address, phone number, and order history information, including items purchased, the date of the last sale, and item pricing.

What Are We Doing? Our platform provider has worked with a leading cybersecurity firm to remove the malware from its systems and is actively monitoring the platform to safeguard personal information. Our platform provider has also contacted and offered its cooperation to federal law enforcement.

What Can You Do? To protect yourself from the possibility of identity theft, you can review your email account by visiting <https://haveibeenpwned.com>.

We regret this incident occurred and apologize for any inconvenience. If you have any questions, you can reach out to our helpdesk for assistance at (323) 923-3130, Monday through Friday, 8:00 a.m. to 5:00 p.m. Pacific Time.

Kevin Weinberg
Chief Information Officer
Ernest Packaging Solutions