
From: FIRST [mailto:customerservice@firstinspires.org]

Sent: Friday, March 24, 2017 7:28 AM

To:

Subject: Re: Notice of Data Breach



Dear *FIRST*[®] Participant,

We are writing to inform you of an event that may affect the security of your username and password on our *FIRST* forums.

What happened? On March 6, 2017, we received a report of suspicious activity for our two externally hosted websites – the *FIRST* Forum (forums.usfirst.org) and *FIRST* Tech Challenge Forum (ftcforum.usfirst.org). We immediately launched an internal investigation into this report to figure out what happened and what information may be impacted. While the investigation is ongoing, we have determined that the two websites were accessed between January 21, 2017, and March 7, 2017. These websites are forums where members of the *FIRST* robotics community can ask questions that are answered by the *FIRST* community and forum moderators. No other *FIRST* websites, including the *FIRST* registration sites, were affected.

What information is involved? While our investigation into this incident is ongoing, participant information may have included your username (defined by you, which may or may not include your first or last name), email address, date of birth, and encrypted

password. No other personally identifiable, financial, or credit card information is stored on these websites.

What we are doing: Once we received notice of the suspicious activity, we immediately shut down the websites. We have taken steps to address the vulnerability discovered to prevent further unauthorized access. We are implementing additional security measures designed to prevent similar incidents from reoccurring, and to protect the privacy of the *FIRST* community. Although the passwords were encrypted, we have also reset all participant passwords in an abundance of caution. At this time, we do not believe that the individual who hacked the external websites accessed our computer network or that our IT systems were otherwise compromised by this incident.

What you can do: The next time you log in, you will need to reset your password using the forgotten password feature on the Log In page. Additionally, if you reuse the same password for other website accounts, we strongly recommend you change your password on those accounts.

For more information: *FIRST* values your privacy and deeply regrets that this incident occurred. We understand you may have questions about this incident that are not addressed in this email. Please contact our Customer Service group at (800) 871-8326 or (603) 666-3906, option "0", between 8:30 am and 5:00 pm Eastern Time, Monday through Friday, if you have further questions.

FIRST® 200 Bedford Street Manchester, NH 03101

If you prefer not to receive future notices concerning this, please [click here](#)