

# INFORMATION TECHNOLOGY COUNTY OF MONO

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Nate Greenberg Information Technology Director

Name Address City, State Zip

#### **NOTICE OF DATA BREACH**

The County is writing to provide you with information about a data breach of your Personal Health Information (PHI) from its online COVID statistics database.

## What Happened?

The incident leading to the potential breach of your protected health information involved unauthorized access into our database by at least one member of the public. The County became aware of this breach on July 28, 2020 and as required by law, is notifying potentially affected individuals in as timely a manner as possible, while protecting the integrity of the ongoing forensic investigation. While it remains unclear whether your personal health information was, in fact, accessed, it is the County's duty to notify you of the possibility.

## What Information was Involved

The unsecured information could include your first and last name, date of birth, gender, race, region in which you live, COVID-19 test information, and clinical notes from the time period between April 9, 2020 and July 14, 2020. Please note that none of the types of information that typically are used for identity theft (such as Social Security Number, financial account numbers, etc.) was among the information that was potentially accessed.

### What We are Doing

Upon learning of the breach, the County took immediate steps to secure the information it stores in its online database such that access from the outside has been successfully and completely prevented going forward.

#### What You Can Do

The County does not believe it is necessary for you to take steps to protect yourself from additional information breach harm (such as identify theft) because the information did not contain financial data, social security numbers or other data that could lead to identity theft.

However, should you have any questions or concerns about the above, please call (844) 794-0142.

We deeply apologize for this and any inconvenience it may have caused.

Regards,

Nate Greenberg,

Director, Information Technology

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