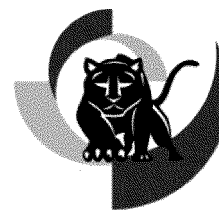


Exhibit A

Hartnell College
c/o Cyberscout
PO Box 1286
Dearborn, MI 48120-9998



HARTNELLCOLLEGE



NAME
ADDRESS 1
ADDRESS 2
CITY, STATE ZIP CODE

December X, 2022

Notice of Data Breach

Dear FIRST NAME LAST NAME:

Hartnell Community College District writes to notify you of a recent incident that may impact the privacy of certain information provided to us. We take this incident very seriously and are providing you information about the incident, our response, and steps you can take to help protect your information including complimentary credit monitoring and identity protection services that we are offering.

What Happened? On or about October 2, 2022, we experienced a network disruption that impacted our ability to access certain files and systems. We immediately began an investigation, which included working with third-party specialists to determine the full nature and scope of the activity. Our investigation was able to determine that certain segments of our network were accessed during the incident. Therefore, in an abundance of caution, we conducted a review of the contents of the potentially impacted network locations to determine the type of information contained therein and to whom the information related. On November 3, 2022, we determined that files containing personal information were present in the potentially impacted network locations.

What Information Was Involved? The investigation revealed that the potentially impacted information may have included your first and last name as well as your [DATA ELEMENTS].

What We Are Doing. In response to this incident, we changed account passwords and enhanced security protocols. We are working with third party specialists to harden our network and are reviewing our policies and procedures related to data protection.

What You Can Do. In an abundance of caution, we are providing you access to 24 months of credit monitoring and identity protection services at no cost to you. Instructions about how to enroll in these services and additional resources available are included in the enclosed *Steps You Can Take to Help Protect Your Information*.

For More Information. We understand you may have questions about this incident that are not addressed in this letter. You may contact our dedicated assistance line at 1-877-511-0005, Monday through Friday from 8:00 am to 8:00 pm PT (excluding major U.S. holidays), or write to us at P.O. Box 179 Salinas, CA 93902.

We sincerely regret any concern this incident may cause you. The privacy and security of information is important to us, and we will continue to take steps to protect information in our care.

Sincerely,

Michael Gutierrez, Superintendent/President
Hartnell College Community District

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STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Enroll in Credit Monitoring / Identity Protection

In response to the incident, we are providing you with access to Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score services at no charge. These services provide you with alerts for twenty-four (24) months from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. Finally, we are providing you with proactive fraud assistance to help with any questions that you might have or in event that you become a victim of fraud. These services will be provided by Cyberscout through Identity Force, a TransUnion company specializing in fraud assistance and remediation services.

To enroll in credit monitoring services at no charge, please log on to **<https://secure.identityforce.com/benefit/hartnellcollege>** and follow the instructions provided. When prompted please provide the following unique code to receive services: **[ENROLLMENT CODE]** For you to receive the monitoring services described above, **you must enroll within 90 days from the date of this letter.** The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

Representatives are available for 90 days from the date of this letter to assist you with questions regarding this incident. Please call the help line 1-877-511-0005, Monday through Friday from 8:00 am to 8:00 pm PT (excluding major U.S. holidays) and supply the representative with your unique code listed above.

Monitor Your Accounts

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your credit reports/account statements for suspicious activity and to detect errors. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit www.annualcreditreport.com or call 1-877-322-8228. Once you receive your credit report, review it for discrepancies and identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information, contact the credit reporting bureau.

You have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any of the three credit reporting bureaus listed below.

As an alternative to a fraud alert, you have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without your express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., III, etc.);
2. Social Security number;
3. Date of birth;
4. Address for the prior two to five years;
5. Proof of current address, such as a current utility or telephone bill;
6. A legible photocopy of a government-issued identification card (e.g., state driver’s license or identification card); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft, if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

TransUnion 1-800-680-7289 www.transunion.com TransUnion Fraud Alert P.O. Box 2000 Chester, PA 19016-2000 TransUnion Credit Freeze P.O. Box 160 Woodlyn, PA 19094	Experian 1-888-397-3742 www.experian.com Experian Fraud Alert P.O. Box 9554 Allen, TX 75013 Experian Credit Freeze P.O. Box 9554 Allen, TX 75013	Equifax 1-888-298-0045 www.equifax.com Equifax Fraud Alert P.O. Box 105069 Atlanta, GA 30348-5069 Equifax Credit Freeze P.O. Box 105788 Atlanta, GA 30348-5788
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Additional Information

You can further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or your state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC. This notice has not been delayed by law enforcement.

For Maryland residents, the Maryland Attorney General may be contacted at 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662 or 1-888-743-0023; and www.oag.state.md.us. Hartnell College may be contacted at P.O. Box 179 Salinas, CA 93902.

For New Mexico residents, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act: (i) the consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information; (ii) the consumer reporting agencies may not report outdated negative information; (iii) access to your file is limited; (iv) you must give consent for credit reports to be provided to employers; (v) you may limit “prescreened” offers of credit and insurance you get based on information in your credit report; (vi) and you may seek damages from violators. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting https://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, FTC, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

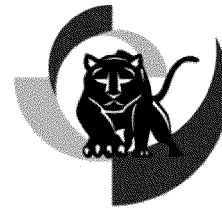
For New York residents, the New York Attorney General may be contacted at Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>.

For North Carolina residents, the North Carolina Attorney General may be contacted at 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

For Rhode Island residents, the Rhode Island Attorney General may be contacted at 150 South Main Street, Providence, RI 02903; 1-401-274-4400; and www.riag.ri.gov. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident. There are 23 Rhode Island residents impacted by this incident.

For Washington, D.C. residents, the District of Columbia Attorney General may be contacted at 441 4th Street NW #1100, Washington, D.C. 20001; 202-727-3400, and <https://oag.dc.gov/consumer-protection>. Hartnell College may be contacted at P.O. Box 179 Salinas, CA 93902.

Hartnell College
c/o Cyberscout
PO Box 1286
Dearborn, MI 48120-9998



HARTNELLCOLLEGE



NAME
ADDRESS 1
ADDRESS 2
CITY, STATE ZIP CODE

X de diciembre de 2022

Aviso de violación de datos

Estimado [FIRST NAME LAST NAME]:

El Distrito de Hartnell Community College le escribe para notificarle sobre un incidente reciente que puede afectar a la privacidad de cierta información que nos ha sido proporcionada. Tomamos este incidente muy en serio y le estamos proporcionando información sobre el incidente, las acciones que tomamos, y los pasos que puede tomar para ayudar a proteger su información, incluidos el monitoreo de crédito y los servicios de robo de identidad que le estamos ofreciendo sin costo.

¿Qué sucedió? El 2 de octubre de 2022, o alrededor de esa fecha, experimentamos una interrupción de la red que afectó a nuestra capacidad para acceder a determinados archivos y sistemas. Inmediatamente iniciamos una investigación, que incluyó el trabajo con especialistas externos para determinar la naturaleza y el alcance completos de la actividad. Nuestra investigación está en curso; sin embargo, se pudo determinar que se accedió a ciertos segmentos de nuestra red durante el incidente. Por lo tanto, en un afán de precaución, llevamos a cabo una revisión del contenido de las ubicaciones de la red potencialmente afectadas para determinar el tipo de información contenida en ellas y a quién se refería la información. El 3 de noviembre de 2022, determinamos que había archivos que contenían información personal en las ubicaciones de red potencialmente afectadas. Es importante destacar que, hasta la fecha, la investigación no ha revelado ninguna prueba de uso indebido real ni de intento de uso indebido de ninguna información como resultado de este incidente.

¿Qué información estaba implicada? La investigación reveló que la información potencialmente afectada incluía su nombre y apellido, [DATA ELEMENTS].

¿Qué estamos haciendo? En respuesta a este incidente, hemos cambiado las contraseñas de las cuentas y hemos mejorado los protocolos de seguridad. Estamos trabajando con especialistas externos para reforzar nuestra red y estamos revisando nuestras políticas y procedimientos relacionados con la protección de datos. Nuestra investigación sobre este incidente sigue en curso.

Qué puede hacer usted. Como se ha dicho anteriormente, hasta la fecha no tenemos pruebas de intento ni de uso indebido de la información como resultado de este incidente. Sin embargo, como precaución, le proporcionamos acceso a 24 meses de servicios de control de crédito y protección de la identidad sin cargo para usted. Las instrucciones sobre cómo inscribirse en estos servicios y los recursos adicionales disponibles para usted se incluyen en los *pasos que puede dar para ayudar a proteger su información*.

Para obtener más información. Entendemos que puede haber preguntas sobre este incidente que no se abordan en esta carta. Puede ponerse en contacto con nuestra línea de asistencia específica al 1-833-502-2448, de lunes a viernes de 5:00 a. m. a 5:00 p. m. PST (salvo los principales días festivos de Estados Unidos), o escribirnos a P.O. Box 179 Salinas, CA 93902.

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Lamentamos sinceramente cualquier preocupación que este incidente pueda causarle. La privacidad y la seguridad de la información personal son importantes para nosotros, y seguiremos tomando medidas para proteger la información a nuestro cargo.

Atentamente,

Michael Gutiérrez, Superintendente/Presidente
Distrito Comunitario de Hartnell College

PASOS QUE PUEDE TOMAR PARA AYUDAR A PROTEGER SU INFORMACIÓN

Inscribase en el monitoreo de crédito/protección de identidad

En respuesta al incidente, le estamos proporcionando acceso a los servicios de Monitoreo de Crédito de la Oficina Única (Single Bureau Credit Monitoring) /Informe de Crédito de la Oficina Única (Single Bureau Credit Report) /Puntaje de Crédito de la Oficina Única (Single Bureau Credit Score services) sin cargo. Estos servicios proporcionan alertas durante veinticuatro (24) meses a partir de la fecha de inscripción cuando se produzcan cambios en su expediente de crédito. Esta notificación se le envía el mismo día en que se produce el cambio o la actualización en la oficina. Por último, le proporcionamos asistencia proactiva contra el fraude para ayudarle con cualquier pregunta que pueda tener o en caso de que sea víctima de un fraude. Estos servicios serán proporcionados por Cyberscout a través de Identity Force, una compañía especializada en servicios de asistencia y reparación de fraudes.

Para inscribirse en los servicios de monitoreo de crédito sin cargo, acceda a **<https://secure.identityforce.com/benefit/hartnellcollege>** y siga las instrucciones que se le indican. Cuando se le solicite, proporcione el siguiente código único para recibir los servicios: **[ENROLLMENT CODE]** Para recibir los servicios de monitoreo descritos anteriormente, **debe inscribirse en un plazo de 90 días a partir de la fecha de esta carta**. La inscripción requiere conexión a Internet y una cuenta de correo electrónico y puede no estar disponible para menores de 18 años. Tenga en cuenta que, cuando se inscriba en los servicios de monitoreo, es posible que se le pida que verifique información personal para su propia protección, a fin de confirmar su identidad.

Los representantes están disponibles durante 90 días a partir de la fecha de esta carta para ayudarle con las preguntas relacionadas con este incidente. Llame a la línea de ayuda 1-833-502-2448, de lunes a viernes de 5:00 a. m. a 5:00 p. m. PST (salvo los principales días festivos en los Estados Unidos) y proporcione al representante su código único que aparece arriba.

Controle sus cuentas

Le recomendamos que permanezca atento a los incidentes de robo de identidad y fraude, revisando sus informes de crédito/estados de cuenta para detectar actividades sospechosas y errores. Según la ley estadounidense, tiene derecho a un informe de crédito gratuito al año a través de cada una de las tres agencias de información de crédito principales: TransUnion, Experian y Equifax. Para solicitar su informe de crédito gratuito, visite www.annualcreditreport.com o llame al 1-877-322-8228. Una vez que reciba su informe de crédito, revíselo en busca de discrepancias e identifique cualquier cuenta que no haya abierto o de consultas de los acreedores que no haya autorizado. Si tiene preguntas o nota información incorrecta, póngase en contacto con la oficina de informes de crédito.

Tiene derecho a colocar una “alerta de fraude” inicial o ampliada en un expediente de crédito sin costo alguno. Una alerta de fraude inicial es una alerta de un año que se coloca en el expediente de crédito del consumidor. Al ver una alerta de fraude, una empresa está obligada a tomar medidas para verificar la identidad del consumidor antes de concederle un nuevo crédito. Si usted es víctima de un robo de identidad, tiene derecho a una alerta de fraude ampliada que dura siete años. Si desea colocar una alerta de fraude, póngase en contacto con cualquiera de las tres agencias de información de crédito que se indican a continuación.

Como alternativa a la alerta de fraude, usted tiene derecho a colocar un “congelamiento de crédito” en un informe de crédito, que prohibirá a una oficina de crédito divulgar información en el informe de crédito sin su autorización expresa. La congelación del crédito está diseñada para evitar que se aprueben créditos, préstamos y servicios a su nombre sin su consentimiento. Sin embargo,

debe tener en cuenta que el uso de la congelación de crédito puede retrasar, interferir o prohibir la aprobación oportuna de cualquier petición o solicitud posterior que usted haga en relación con un nuevo préstamo, crédito, hipoteca o cualquier otra cuenta que implique la ampliación del crédito. De acuerdo con la ley federal, no se le puede cobrar por colocar o levantar un congelamiento de crédito en su informe de crédito. Para solicitar el congelamiento de crédito, deberá proporcionar la siguiente información:

1. nombre completo (incluida la inicial del segundo nombre, así como Jr., Sr., III, etc.);
2. número de la Seguro Social;
3. fecha de nacimiento;
4. dirección de los dos a cinco años anteriores;
5. prueba de la dirección actual, como una factura actual de servicios públicos o de teléfono;
6. una fotocopia legible de una tarjeta de identificación emitida por el gobierno (por ejemplo, licencia de conducir o tarjeta de identificación del estado); y
7. una copia de la denuncia policial, del informe de investigación o de la denuncia ante un organismo policial relativa al robo de identidad, si es usted víctima de un robo de identidad.



Si desea colocar una alerta de fraude o congelamiento de crédito, póngase en contacto con las tres agencias de información de crédito principales que se indican a continuación:

TransUnion 1-800-680-7289 www.transunion.com TransUnion Fraud Alert P.O. Box 2000 Chester, PA 19016-2000 TransUnion Credit Freeze P.O. Box 160 Woodlyn, PA 19094	Experian 1-888-397-3742 www.experian.com Experian Fraud Alert P.O. Box 9554 Allen, TX 75013 Experian Credit Freeze P.O. Box 9554 Allen, TX 75013	Equifax 1-888-298-0045 www.equifax.com Equifax Fraud Alert P.O. Box 105069 Atlanta, GA 30348-5069 Equifax Credit Freeze P.O. Box 105788 Atlanta, GA 30348-5788
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Información adicional

Para informarse mejor sobre el robo de identidad, las alertas de fraude, la congelación del crédito y las medidas que puede tomar para proteger su información personal, póngase en contacto con las agencias de información de crédito, la Comisión Federal de Comercio (Federal Trade Commission, FTC) o el Fiscal General de su estado. La FTC también recomienda a quienes descubran que su información ha sido utilizada indebidamente que presenten una queja ante ellos. Se puede poner en contacto con la FTC en 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); y TTY: 1-866-653-4261. Usted tiene derecho a presentar una denuncia policial si alguna vez sufre un robo de identidad o un fraude. Tenga en cuenta que, para presentar una denuncia ante la policía por robo de identidad, probablemente tendrá que aportar alguna prueba de que ha sido víctima. Los casos de sospecha o confirmación de robo de identidad también deben ser denunciados a la policía, al Fiscal General de su estado y a la FTC. Este aviso no ha sido retrasado por el poder policial.

Los residentes de Maryland pueden ponerse en contacto con el Fiscal General de Maryland en 200 St. Paul Place, Floor 16th, Baltimore, MD 21202; 1-410-528-8662 o 1-888-743-0023; y www.oag.state.md.us. Para ponerse en contacto con Hartnell College: P.O. Box 179 Salinas, CA 93902.

Los residentes de Nuevo México tienen derechos en virtud de la Ley de informes de crédito justos (Fair Credit Reporting Act), tales como el derecho a ser notificado si la información en su archivo de crédito se ha utilizado en su contra, el derecho a saber lo que está en su archivo de crédito, el derecho a solicitar su puntaje de crédito, y el derecho a disputar la información incompleta o inexacta. Además, de acuerdo con la Ley de informes de crédito justos: (i) las agencias de informes de los consumidores deben corregir o eliminar la información inexacta, incompleta o no verificable; (ii) las agencias de informes de los consumidores no pueden informar de información negativa obsoleta; (iii) el acceso a su expediente está limitado; (iv) usted debe dar su consentimiento para que los informes de crédito sean proporcionados a los empleadores; (v) usted puede limitar las ofertas “preseleccionadas” de crédito y de seguro que recibe sobre la base de la información en su informe de crédito; (vi) y

usted puede demandar por daños y perjuicios a los infractores. Es posible que tenga otros derechos en virtud de la Ley de informes de crédito justos que no se han resumido aquí. Las víctimas del robo de identidad y el personal militar en activo tienen derechos adicionales específicos en virtud de la Ley de informes de crédito justos. Le recomendamos que revise sus derechos en virtud de la Ley de informes de crédito justos visitando https://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, o escribiendo al Centro de Respuesta al Consumidor (Consumer Response Center), Room 130-A, FTC, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

Los residentes de Nueva York pueden ponerse en contacto con el Fiscal General de Nueva York en la Oficina del Fiscal General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; o <https://ag.ny.gov>.

Los residentes de Carolina del Norte pueden ponerse en contacto con el Fiscal General de Carolina del Norte en 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 o 1-919-716-6000; y www.ncdoj.gov.

Los residentes de Rhode Island pueden ponerse en contacto con el Fiscal General de Rhode Island en 150 South Main Street, Providence, RI 02903; 1-401-274-4400; y www.riag.ri.gov. Según la ley de Rhode Island, usted tiene derecho a obtener cualquier denuncia policial presentada en relación con este incidente. Hay 23 residentes de Rhode Island afectados por este incidente.

Los residentes de Washington, D.C. pueden ponerse en contacto con el Fiscal General del Distrito de Columbia en 441 4th Street NW #1100, Washington, D.C. 20001; 202-727-3400, y <https://oag.dc.gov/consumer-protection>. Puede ponerse en contacto con Hartnell College en P.O. Box 179 Salinas, CA 93902.

Exhibit B

Notice of Data Incident
December 5, 2022

Salinas, CA – Hartnell Community College District (“the College”) has become aware of a data incident that may have impacted individuals’ information.

On October 2, 2022, the College experienced a network disruption that impacted our ability to access certain College files and systems. The investigation included working with third-party specialists to determine the full nature and scope of the activity. The College’s investigation was able to determine that certain segments of the College’s network were accessed without authorization during the incident. Therefore, in an abundance of caution, the College conducted a review of the contents of the potentially impacted network locations to determine the type of information contained therein and to whom the information related.

On November 3, 2022, the investigation confirmed that a limited amount of information may have been accessed by the unauthorized actors during this incident. Therefore, the College immediately undertook a thorough review of College systems to identify potentially affected individuals and any information that may have been at-risk as a result of the incident. On December 5, 2022, the College began to provide written notification to individuals with potentially impacted information.

The types of information that could be potentially impacted varies by individual but includes first and last name and one or more of the following data elements: Social Security number, driver’s license/state ID number, student ID number, Social Security number, and/or medical information.

In response to this incident, the College changed account passwords and are implementing additional security measures. To obtain more information about this incident, individuals should contact the College’s dedicated assistance line at 877-511-0005, Monday through Friday (except U.S. holidays), from 8 am- 8 pm PST. Individuals may also write to the College at P.O. Box 179 Salinas, CA 93902.

Individuals are encouraged to remain vigilant against incidents of identity theft and fraud by reviewing credit reports/account statements and explanation of benefits forms for suspicious activity and to detect errors.

In addition, the College has notified the FBI and any applicable state regulators of this incident.

Hartnell Community College District Provides Notice of Data Security Incident December 5, 2022

On October 2, 2022, Hartnell Community College District (“the College”) experienced a network disruption that impacted our ability to access certain College files and systems. The investigation included working with third-party specialists to determine the full nature and scope of the activity. The College’s investigation was able to determine that certain segments of the College’s network were accessed without authorization during the incident. Therefore, in an abundance of caution, we conducted a review of the contents of the potentially impacted network locations to determine the type of information contained therein and to whom the information related.

On November 3, 2022, the investigation confirmed that a limited amount of information may have been accessed by the unauthorized actors during this incident. Therefore, we immediately undertook a thorough review of College systems to identify potentially affected individuals and any information that may have been at-risk as a result of the incident. On December 5, 2022, we began to provide written notification to individuals with potentially impacted information.

The types of information that could be potentially impacted varies by individual but includes first and last name and one or more of the following data elements: Social Security number, driver’s license/state ID number, student ID number, Social Security number, and/or medical information.

In response to this incident, we changed account passwords and are implementing additional security measures. To obtain more information about this incident, individuals should contact the College’s dedicated assistance line at 855-511-0005, Monday through Friday (except U.S. holidays), from 8 am- 8 pm PST. Individuals may also write to the College at P.O. Box 179 Salinas, CA 93902.

In general, we encourage potentially impacted individuals to remain vigilant against incidents of identity theft and fraud by reviewing credit reports/account statements and explanation of benefits forms for suspicious activity and to detect errors. Under U.S. law, individuals are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit www.annualcreditreport.com or call 1-877-322-8228.

Individuals have the right to place an initial or extended “fraud alert” on a credit file at no cost. If individuals are a victim of identity theft, they are entitled to an extended fraud alert lasting seven years. As an alternative to a fraud alert, they have the right to place a “credit freeze” on a credit report. The credit freeze is designed to prevent credit, loans, and services from being approved without consent. Pursuant to federal law, individuals cannot be charged to place or lift a credit freeze on your credit report.

Should individuals wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

TransUnion

1-800-680-7289

transunion.com

P.O. Box 2000

Chester, PA 19016

Experian

1-888-397-3742

experian.com

P.O. Box 9554

Allen, TX 75013

Equifax

1-888-298-0045

equifax.com

P.O. Box 105069

Atlanta, GA 30348

Individuals can further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps to protect their personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or their state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC.