

EXHIBIT A

Healthpointe Medical Group, Inc.
Return to IDX
10300 SW Greenburg Rd. Suite 570
Portland, OR 97223



<<First Name>> <<Last Name>>
<<Address1>> <<Address2>>
<<City>>, <<State>> <<Zip>>

To Enroll, Please Call:
1-833-903-3648
Or Visit:
<https://app.idx.us/account-creation/protect>
Enrollment Code: <<XXXXXXXXXX>>

August 30, 2021

NOTICE OF DATA BREACH

Dear <<First Name>> <<Last Name>>,

Healthpointe Medical Group, Inc. (“Healthpointe”) is providing notice of a recent data incident that may affect the security of certain sensitive personal information. While we have no evidence that your information has been used to commit identity theft or fraud, we are writing out of an abundance of caution to provide you with steps you can take to better protect yourself against the possibility of identity theft and fraud, should you feel it appropriate to do so.

What Happened? On or about June 9, 2021, Healthpointe became aware of suspicious activity impacting certain servers. We quickly launched an investigation to determine the nature and scope of this incident, working with industry-leading computer forensics specialists to determine what happened and what information may have been affected. On or about July 7, 2021, Healthpointe confirmed that an unauthorized actor gained access to Healthpointe’s systems and removed certain files and folders. On or about July 21, 2021, Healthpointe completed a thorough and lengthy review to determine which individuals’ protected information was present in the impacted files.

What Information Was Involved? Although the investigation is ongoing, Healthpointe has determined that some personal information of yours may have been potentially accessed, including your name, address, and Social Security number.

What We Are Doing. The privacy and security of information in our possession is one of our highest priorities. Upon learning of this event, we secured the impacted servers and began working to implement additional safeguards. Healthpointe is reviewing its policies and procedures relating to data security and taking steps to enhance its existing security protocols to prevent future incidents. Specifically, we executed a company-wide password reset, implemented additional technical safeguards, updated our environment, including our firewalls, and expanded multi-factor authentication, among other actions. With technology demands multiplying, Healthpointe continues to be vigilant and proactive against cyber breaches.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and explanations of benefits, as applicable, and by monitoring your free credit reports for suspicious activity and to detect errors. You can find out more about how to better protect against the potential misuse of information in the enclosed *Steps You Can Take to Protect Information*. There, you will also find more information about the credit monitoring services we are offering and how to enroll.

For More Information. We understand that you may have questions that are not addressed in this notice. If you have additional questions or concerns, please call our dedicated call center at 1-833-903-3648, which is available from 8 AM to 8 PM Central Time Monday through Friday (excluding major U.S. holidays).

Sincerely,

Management
Healthpointe Medical Group, Inc.
<https://www.healthpointe.net/>

STEPS YOU CAN TAKE TO PROTECT PERSONAL INFORMATION

Enroll in Identity Protection Services

IDX identity protection services include: <<12/24>> months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed id theft recovery services. With this protection, IDX will help you resolve issues if your identity is compromised. How to enroll:

Website and Enrollment. Go to <https://app.idx.us/account-creation/protect> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter. Please note the deadline to enroll is November 30, 2021.

Activate the credit monitoring provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.

Telephone. Contact IDX at 1-833-903-3648 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
888-298-0045	1-888-397-3742	833-395-6938
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

For Oregon residents, the Oregon Attorney General can be reached at: Oregon Department of Justice, 1162 Court St. NE, Salem, OR 97301-4096; (503) 378-4400; <https://www.doj.state.or.us/oregon-department-of-justice/office-of-the-attorney-general/attorney-general-ellen-f-rosenblum/>. You can obtain information from the Attorney General or the Federal Trade Commission about preventing identity theft.

EXHIBIT B

HEALTHPOINTE MEDICAL GROUP, INC. – NOTICE OF DATA EVENT

California (August 30, 2021) – Healthpointe Medical Group, Inc. (“Healthpointe”) is providing notice of a recent data incident that may affect the security of certain patient information.

Healthpointe recently became aware of suspicious activity impacting certain servers. Healthpointe immediately commenced an investigation to determine the nature and scope of the event. On or about July 7, 2021, Healthpointe confirmed that an unauthorized actor gained access to Healthpointe’s systems and removed certain files and folders. On or about July 21, 2021, Healthpointe completed a thorough and lengthy review and determined sensitive information of patients was present in the impacted files. The information that could have been subject to unauthorized access may have included name; clinical information, such as diagnosis, lab results, medications, or treatment information; demographic information; and, medical claim information.

The privacy and security of information is one of Healthpointe’s highest priorities. Healthpointe has strict security measures in place to protect patient information. Upon learning of this incident, Healthpointe quickly took steps to restore its systems and ensure the security of its network. Further, Healthpointe is reviewing its policies and procedures relating to data security and taking steps to enhance its existing security protocols to prevent future incidents. Specifically, we executed a company-wide password reset, implemented additional technical safeguards, updated our environment, including our firewalls, and expanded multi-factor authentication, among other actions. With technology demands multiplying, Healthpointe continues to be vigilant and proactive against cyber breaches.

Healthpointe is also providing notice of this incident to the U.S. Department of Health and Human Services, as well as required state regulators and encouraging individuals to review the information it is providing on “Steps You Can Take to Protect Your Information.”

A dedicated call center for individuals seeking more information on this incident or steps they may take to protect their personal information has been established. The call center may be reached at 1-833-903-3648, Monday through Friday, 8:00 AM to 8:00 PM, Central Time (excluding major U.S. holidays).

Steps You Can Take to Protect Your Information

Monitor Your Accounts

Healthpointe encourages you to remain vigilant against identity theft and fraud incidents, review your account statements and explanation benefits, and monitor your credit reports for suspicious activity.

Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus. To order your free credit report, visit www.annualcreditreport.com or call toll-free, 1-877-322-8228. You may also directly contact the three major credit bureaus to request a free copy of your credit report.

You have the right to place a “security freeze” on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent.

However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit.

Under federal law, you cannot be charged to place or lift a security freeze on your credit report. Should you wish to place a security freeze, please contact the major consumer reporting agencies listed below:

Experian
PO Box 9554
Allen, TX 75013
1-888-397-3742

TransUnion
P.O. Box 160
Woodlyn, PA 19094
1-888-909-8872

Equifax
PO Box 105788
Atlanta, GA 30348-5788
1-800-685-1111

[www.experian.com/
freeze/center.html](http://www.experian.com/freeze/center.html)

[www.transunion.com/
credit-freeze](http://www.transunion.com/credit-freeze)

[www.equifax.com/personal/
credit-report-services](http://www.equifax.com/personal/credit-report-services)

To request a security freeze, you will need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security Number;
3. Date of birth;
4. If you have moved in the past five years, provide the addresses where you have lived over the prior five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, military identification, etc.);
7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

As an alternative to a security freeze, you have the right to place an initial or extended "fraud alert" on your file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the agencies listed below:

Experian

P.O. Box 9554
Allen, TX 75013
1-888-397-3742

[www.experian.com/fraud/
center.html](http://www.experian.com/fraud/center.html)

TransUnion

P.O. Box 2000
Chester, PA 19016
1-800-680-7289

[www.transunion.com/
fraud-victim-resource/
place-fraud-alert](http://www.transunion.com/fraud-victim-resource/place-fraud-alert)

Equifax

P.O. Box 105069
Atlanta, GA 30348
1-888-766-0008

[www.equifax.com/personal/
credit-report-services](http://www.equifax.com/personal/credit-report-services)

Additional Information

You can further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect yourself by contacting the consumer reporting agencies, the Federal Trade Commission, or your state Attorney General.

The Federal Trade Commission can be reached at 600 Pennsylvania Avenue NW, Washington, DC 20580, www.identitytheft.gov or www.consumer.gov/idtheft, 1-877-ID-THEFT (1-877-438-4338).

The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.