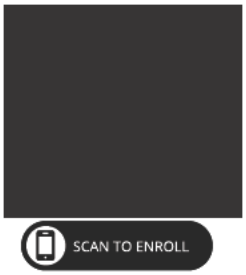
<<Return to Kroll>>
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Hollister
FAMILY DENTAL & IMPLANT CENTEF

<<FIRST_NAME>> <<MIDDLE_NAME>> <<LAST_NAME>> <<SUFFIX>>
<<ADDRESS_1>>
<<ADDRESS_2>>
<<CITY>>, <<STATE_PROVINCE>> <<POSTAL_CODE>>
<<COUNTRY>>



<<Date>> (Format: Month Day, Year)

NOTICE OF DATA BREACH

Dear <<First_Name>>,

Hollister Family Dental & Implant Center ("Hollister Dental") is writing to notify you about an event that may have impacted some of your sensitive personal information. This notice provides details about the event, measures we have taken in response, and additional steps you can take to help protect your sensitive personal information, if you feel it is necessary to do so.

What Happened? On May 8, 2026, we became aware of a potential issue involving Hollister Dental's third-party appointment management platform. We immediately took steps to secure our systems and investigate the extent of this activity. As a result of our investigation, we determined that an unauthorized party accessed the platform between February 12, 2026, and May 8, 2026, via an online account associated with a Hollister Dental team member.

What Information Was Involved? As part of our investigation, we assessed what sensitive personal information may have been impacted in connection with the event. We concluded this assessment on October 8, 2026, and determined that the sensitive personal information of certain individuals, including you, may have been affected. Such sensitive personal information may include your name, contact information, date of birth, and dental care-related information (e.g., appointment history and type, questions, providers, symptoms, and medications).

What We Are Doing. In response to the event, to help prevent something similar from occurring, we implemented additional safeguards and technical security measures to further protect our systems. In addition, while we are not aware of any misuse of your sensitive personal information, out of an abundance of caution and at no cost to you, we have secured the services of Kroll to provide two years of identity monitoring services. Visit **https://enroll.krollmonitoring.com** to activate and take advantage of your identity monitoring services. You have until **<<b2b_text_6 (ActivationDeadline)>>** to activate your identity monitoring services. Your membership number is **<<Membership Number s_n>>**. For more information about Kroll and your identity monitoring services, you can visit info.krollmonitoring.com.

What You Can Do. We encourage you, as a best practice, to remain vigilant to the possibility of fraud by reviewing your account statements and monitoring free credit reports for any unauthorized activity and reporting any such activity.

For More Information. We understand that you may have questions about this event that are not addressed in this letter. If you have additional questions, please call (844) 971-8633, Monday through Friday, from **8:00 a.m. to 5:30 p.m. Central Time**, excluding major U.S. holidays. Please have your membership number available when you call.

Sincerely,

Hollister Dental

KROLL

TAKE ADVANTAGE OF YOUR IDENTITY MONITORING SERVICES

You have been provided with access to the following services from Kroll:

Single Bureau Credit Monitoring

You will receive alerts when there are changes to your credit data—for instance, when a new line of credit is applied for in your name. If you do not recognize the activity, you'll have the option to call a Kroll fraud specialist, who will be able to help you determine if it is an indicator of identity theft. To receive credit services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

Fraud Consultation

You have unlimited access to consultation with a Kroll fraud specialist. Support includes showing you the most effective ways to protect your identity, explaining your rights and protections under the law, assistance with fraud alerts, and interpreting how personal information is accessed and used, including investigating suspicious activity that could be tied to an identity theft event.

Identity Theft Restoration

If you become a victim of identity theft, an experienced Kroll licensed investigator will work on your behalf to resolve related issues. You will have access to a dedicated investigator who understands your issues and can do most of the work for you. Your investigator will be able to dig deep to uncover the scope of the identity theft, and then work to resolve it.

ADDITIONAL RESOURCES

Review Account Statements and Credit Reports

Individuals should remain vigilant, including for incidents of fraud and identity theft, by reviewing account statements and monitoring credit reports. Under federal law, an individual may be entitled every 12 months to one free copy of the individual's credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to www.annualcreditreport.com or call 1-877-322-8228. Individuals may wish to stagger their requests so that they receive free reports from one of the three credit bureaus every four months.

Place a Fraud Alert or Credit Freeze/Security Freeze

Individuals can place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on an individual's credit file. Upon seeing a fraud alert displayed on an individual's credit file, a business must verify the individual's identity before extending new credit. Victims of identity theft may be entitled to an extended fraud alert, which is a fraud alert lasting seven years. To place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, an individual has the right to place a "credit freeze" (also referred to as a "security freeze") on a credit report free of charge, which will prohibit a credit bureau from releasing information in the credit report without the individual's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in the individual's name without the individual's consent. Note that using a credit freeze to control who can access an individual's personal and financial information in the individual's credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application the individual makes regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, an individual cannot be charged to place or lift a credit freeze on the individual's credit report. You may need the following information to request a credit freeze: (1) Full name (including middle initial, as well as Jr., Sr., II, III, etc.); (2) Social Security number; (3) Date of birth; (4) Addresses for the prior two to five years; (5) Proof of current address, such as a current utility bill or telephone bill; (6) A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and (7) A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if the individual is a victim of identity theft.

To place a fraud alert or a credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	**Experian**	**TransUnion**
https://www.equifax.com/personal/credit-report-services/credit-fraud-alerts/ https://www.equifax.com/personal/credit-report-services/credit-freeze/	https://www.experian.com/help/	https://www.transunion.com/customer-support/contact-us-consumers
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert P.O. Box 9554 Allen, TX 75013	TransUnion Fraud Alert P.O. Box 2000 Chester, PA 19016
Equifax Credit Freeze P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze P.O. Box 9554 Allen, TX 75013	TransUnion Credit Freeze P.O. Box 160 Woodlyn, PA 19094

Other Steps For Consideration

Individuals may educate themselves regarding identity theft, fraud alerts, credit freezes, security breach response, identity theft prevention and protection, and the steps they can take to protect personal information by contacting the individual credit reporting bureaus (as described above), the Federal Trade Commission, or their state Attorney General. In particular, the Federal Trade Commission encourages those who discover their information has been misused to file a complaint. Individuals can obtain further information on filing such a complaint by using the contact information listed below.

An individual can file a police report in the event of identity theft or fraud. Please note that to file a report with law enforcement for identity theft, an individual will likely need to provide some proof of the identity theft. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General.

This notification was not delayed as a result of a law enforcement investigation.

All U.S. Residents: Individuals may contact and obtain information from the Federal Trade Commission at Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue NW, Washington, D.C. 20580; 1-877-IDTHEFT (438-4338); TTY: 1-866-653-4261; or www.consumer.gov/idtheft.