



HUTTON
HOTEL

Return Mail Processing Center
P.O. Box 6336
Portland, OR 97228-6336

<<mail id>>
<<Name1>>
<<Address1>>
<<Address2>>
<<City>><<State>><<Zip>>

<<Date>>

NOTICE OF DATA BREACH

Dear <<Name 1>>,

Hutton Hotel values the relationship we have with our guests and understands the importance of protecting payment card information. We are writing to inform you about an incident that may involve some of your payment card information.

What Happened?

After being alerted to a potential security incident by our payment processor, Hutton Hotel began an investigation of our payment card systems and engaged a leading cybersecurity firm to assist. Findings from the investigation show that unknown individuals were able to install a program on the payment processing system at the Hutton Hotel designed to capture payment card data as it was routed through the system.

What Information Was Involved?

The program could have affected payment card data—including cardholder name, payment card account number, card expiration date, and verification code—of guests who used a payment card to pay for or place hotel reservations during the period from September 19, 2012 to April 16, 2015, or who made purchases at the onsite food and beverage outlets from November 15, 2015 to June 10, 2016. Our records show that you used a payment card to pay for or place a hotel reservation at the Hutton Hotel during the relevant period.

What We Are Doing.

Hutton Hotel has implemented enhanced security measures, including the use of stand-alone payment processing devices, to prevent any further unauthorized access to payment card data. We also notified law enforcement and will continue to support their investigation. In addition, we are working closely with the payment card companies to identify potentially affected cards so that the card issuers can be made aware and initiate heightened monitoring on those accounts.

What You Can Do.

It is always advisable to remain vigilant to the possibility of fraud by reviewing your payment card statements for any unauthorized activity. You should immediately report any unauthorized charges to your card issuer because payment card rules generally provide that cardholders are not responsible for unauthorized charges reported in a timely manner. The phone number to call is usually on the back of your payment card. Please see the section that follows this notice for additional steps you may take to protect your information.

For More Information.

Hutton Hotel deeply regrets any inconvenience or concern this may have caused. If you have questions, please visit www.huttonhotel.com or call 844-575-7462 between 8:00 a.m. and 8:00 p.m. Central time, Monday through Friday.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jonathan Bartlett', with a stylized flourish at the end.

Jonathan Bartlett
General Manager, Hutton Hotel

MORE INFORMATION ON WAYS TO PROTECT YOURSELF

We recommend that you remain vigilant for incidents of fraud or identity theft by reviewing your account statements and free credit reports for any unauthorized activity. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting companies. To order your annual free credit report, please visit www.annualcreditreport.com or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting companies is as follows:

Equifax, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-800-685-1111
Experian, PO Box 2002, Allen, TX 75013, www.experian.com, 1-888-397-3742
TransUnion, PO Box 2000, Chester, PA 19016, www.transunion.com, 1-800-916-8800

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your state. Contact information for the Federal Trade Commission is as follows:

Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW Washington, DC 20580, 1-877-IDTHEFT (438-4338), www.ftc.gov/idtheft

You can obtain information from these sources about steps an individual can take to avoid identity theft as well as information about fraud alerts and security freezes. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records.