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PO BOX 31639 Tampa, FL 33631-3639



2-2-1-FPDBR420120420081401 42

Michael Test 456 Main Street Bolt, FL 25817

December 7, 2020

## Notice of Data Breach

Dear Michael:

This notice is to inform you of a security incident that may have impacted your personal information held by II-VI, Incorporated ("II-VI"). II-VI takes this incident extremely seriously. This notice explains what occurred and provides information on steps that you can take to protect your information.

## What Happened?

On November 19, 2020, II-VI discovered a security incident involving unauthorized access to a II-VI employee email account from which a phishing email was sent that included a link to a page where recipients were requested to enter their II-VI account credentials. While II-VI promptly detected and blocked access to the link from its network, a limited number of recipients responded to the phishing email before II-VI blocked the fraudulent link, which may have exposed their credentials to the bad actor. This incident may have resulted in unauthorized access to certain data and files.

#### What Information Was Involved?

The incident may have exposed your name, home address, date of birth, II-VI employee number, and Social Security number.

## What We Are Doing.

Your personal information is of paramount importance to II-VI. Upon discovery of the incident, II-VI promptly blocked access to the fraudulent link, secured the impacted email accounts, and required relevant employees to reset their network passwords. II-VI continues to monitor for any further suspicious activity. In addition to the investigation II-VI is conducting, II-VI has also engaged an expert cybersecurity firm to conduct a forensic investigation of the incident. II-VI continues to evaluate the incident and will take steps as appropriate to further protect II-VI from security incidents.

# In addition, II-VI is providing impacted individuals with a 12-month subscription to Equifax ID Patrol®, at no charge. Please see below for more information and enrollment instructions for Equifax ID Patrol®.

## What You Can Do.



To protect you from potential misuse of your information, we are offering a one-year subscription to Equifax's ID Patrol<sup>®</sup> services, at no charge. This service helps detect possible misuse of your personal information and provides you with identity protection services focused on immediate identification and resolution of identity theft. Equifax ID Patrol<sup>®</sup> is completely free to you and enrolling in it will not hurt your credit score. For more information on identity theft prevention and Equifax ID Patrol<sup>®</sup>, including instructions on how to activate your free one-year membership, please see the additional information provided in this letter.

We have included some additional information below regarding other precautionary measures you can take to protect your personal information, including placing a fraud alert and/or security freeze on your credit files, and/or obtaining a free credit report. You should always be vigilant in reviewing your account statements and credit report for fraudulent or irregular activity.

#### (Continued)

For More Information.

If you have any further questions regarding this incident, please call the dedicated and confidential toll-free telephone line that we have set up to respond to questions, at (877) 678-8741. This response line is staffed with professionals familiar with this incident and knowledgeable on what you can do to protect against misuse of your information. The response line is available Monday through Friday, 9:00am to 9:00pm Eastern Time and Saturday & Sunday, 9:00am to 6:00pm Eastern Time.

We sincerely apologize and regret any concern this incident may cause you.

Sincerely,

Bob Bashaw President

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#### Product Information

## Equifax ID Patrol<sup>®</sup> provides you with the following key features:

- 3-Bureau credit file monitoring and alerts of key changes to your Equifax<sup>®</sup>, TransUnion<sup>®</sup> and Experian<sup>®</sup> credit reports.
- Access to your Equifax credit report.
- One Equifax 3-Bureau credit report.
- Wireless alerts (available online only). Data charges may apply.
- Automatic Fraud Alerts. With a fraud alert, potential lenders are encouraged to take extra steps to verify your ID before extending credit (available online only).
- Credit Report Lock Allows users to limit access to their Equifax credit report by third parties, with certain exceptions.
- Internet Scanning Monitors suspicious web sites for your Social Security, Passport, Credit Card, Bank, and Insurance Policy Numbers, and alerts you if your private information is found there.
- Lost Wallet Assistance. If you lose your wallet, we'll help you cancel and re-issue your cards and ID.
- Up to \$1 MM in identity theft insurance.
- Live agent Customer Service 7 days a week from 8 a.m. to 3 a.m.

# Enrollment Instructions

## To sign up online for online delivery go to www.myservices.equifax.com/patrol

1. Welcome Page: Enter the Activation Code provided above in the "Activation Code" box and click the "Submit" button.

**2. Register**: Complete the form with your contact information (name, gender, home address, date of birth, Social Security Number and telephone number) and click the "Continue" button.

**3. Create Account:** Complete the form with your email address, create a User Name and Password, after reviewing the Terms of Use, check the box to accept and click the "Continue" button.

4. Verify ID: The system will then ask you up to four security questions to verify your identity. Please answer the questions and click the "Submit Order" button.

5. Order Confirmation: This page shows you your completed enrollment. Please click the "View My Product" button to access the product features.

# **Identity Restoration**

If you become a victim of identity theft, an Equifax identity restoration specialist will work on your behalf to help you restore your identity. To be eligible for Identity Restoration, you must complete the enrollment process for the subscription offer by the enrollment deadline above. Call the phone number listed in your online member center for assistance.

Internet scanning will scan for your Social Security number (if you choose to), up to 5 bank accounts, up to 6 credit/debit card numbers that you provide, up to 3 email addresses, up to 10 medical ID numbers, and up to 5 passport numbers. Internet Scanning scans thousands of Internet sites where consumers' personal information is suspected of being bought and sold, and is constantly adding new sites to those it searches. However, the Internet addresses of these suspected Internet trading sites are not published and frequently change, so there is no guaranteed that we are able to locate and search every possible Internet site where consumers' personal information is at risk of being traded.



Identity theft insurance is underwritten by American Bankers Insurance Company of Florida or its affiliates. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions and exclusions and exclusions of coverage. Coverage may not be available in all jurisdictions.

Credit monitoring from Experian® and Transunion® will take several days to begin.

The Automatic Fraud Alert feature made available to consumers by Equifax Information Services LLC and fulfilled on its behalf by Equifax Consumer Services LLC.

Locking your Equifax credit file with Credit Report Control will prevent access to your Equifax credit file by certain third parties, such as credit grantors or other companies and agencies. Credit Report Control will not prevent access to your credit file at any other credit reporting agency, and will not prevent access to your Equifax credit file by companies like Equifax Global Consumer Solutions which provide you with access to your credit report or credit score or monitor your credit file; Federal, state and local government agencies; companies reviewing your application for employment; companies that have a current account or relationship with you, and collection agencies acting on behalf of those whom you owe; for fraud detection and prevention purposes; and companies that wish to make pre-approved offers of credit or insurance to you. To opt out of such pre-approved offers, visit www.optoutprescreen.com.

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You can further educate yourself regarding identity theft, fraud alerts, and the steps you can take to protect yourself, by contacting the Federal Trade Commission or your state Attorney General. The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580, <u>www.ftc.gov/idtheft/</u>, 1-877-ID-THEFT (1-877-438-4338); TTY: 1-866-653-4261. You can also find additional information from the below credit reporting agencies about fraud alerts and security freezes.

Fraud Alerts:	Experian	TransUnion	Fraud	Victim
Equifax Information Services LLC	Р.О. Вох 9554	Assistance		
P.O. Box 105069	Allen, TX 75013	P.O. Box 2000		
Atlanta, GA 30348	888-397-3742	Chester, PA 19	016	
866-349-5191	https://www.experian.com	888-909-8872		
https://www.alerts.equifax.com/Auto	/ncaconline/fraudalert	https://fraud.t	ransunion	.com/fa/
<u>Fraud_Online/jsp/fraudAlert.jsp</u>		fraudAlert/land	lingPage.js	sp
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#### Security Freezes:

Equifax Security Freeze	Experian Security Freeze	TransUnion LLC
P.O. Box 105788	P.O. Box 9554	P.O. Box 2000
Atlanta, GA 30348	Allen, TX 75013	Chester, PA 19016
800-685-1111	888-397-3742	888-909-8872
https://www.freeze.equifax.com/Fre	<u>https://www.experian.co</u>	https://freeze.transunion.com/sf/se
eze/jsp/SFF_PersonalIDInfo.jsp	<u>m/freeze/center.html</u>	curityFreeze/landingPage.jsp

#### State Attorneys General:

You can obtain further information on how to file such a complaint by way of the contact information listed above. Instances of known or suspected identity theft should also be reported to law enforcement, including your state Attorney General.

For lowa residents: The Attorney General can be contacted at Hoover State Office Building, 1305 E. Walnut St., Des Moines, IA 50319, 1-888-777-4590, <u>www.iowaattorneygeneral.gov</u>.

Kentucky residents: The Attorney General can be contacted at, 700 Capitol Avenue, Suite 118 Frankfort, Kentucky 40601, <a href="http://www.ag.ky.gov">www.ag.ky.gov</a>, Telephone: 1-502-696-5300.

**For Maryland residents**: The Attorney General can be contacted at Office of the Attorney General of Maryland, Consumer Protection Division, 200 St. Paul Place Baltimore, MD 21202, <u>www.oag.state.md.us/Consumer</u>, Telephone: 1-888-743-0023.

**New Mexico residents**: You have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit "prescreened" offers of credit and insurance you get based on information in your credit report; and you may seek damages from a violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. You can review your rights pursuant to the Fair Credit Reporting Act. You can review your rights pursuant to the Fair Credit Reporting Act. Now can review your rights pursuant to the Fair Credit Reporting Act. Now, Washington, D.C. 20580.



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For New York residents: The Attorney General can be contacted at 120 Broadway, 3rd Floor New York, NY 10271, Fax: 212-416-6003, breach.security@ag.ny.gov.

For North Carolina residents: The Attorney General can be contacted at 9001 Mail Service Center, Raleigh, NC 27699, 919-716-6400, <u>www.ncdoj.gov</u>.

For Oregon residents: The Attorney General can be contacted at Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301, 1-877-9392, <u>www.doj.state.or.us/</u>.

For Rhode Island residents: The Attorney General can be contacted at Office of the Attorney General, 150 South Main Street, Providence, Rhode Island 02903, 401-274-4400, <u>www.riag.ri.gov</u>.

For all other residents: Information on how to contact your state attorney general may be found at www.naag.org/naag/attorneys-general/whos-my-ag.php.